

# Curriculum Vitae

**Female**

**D.O.B. 10 September 1985**

**Number of years working in industry:**

**18 years 11 months**



**Candidate ID Number:** 97859

**Nationality:** Lebanese, Armenian

**Language Skills:**

Fluent: English, Armenian , Arabic

Good: Turkish

**Permitted to work in:** Lebanon, USA - United States

**Position Sought:** Spa Consultant, Regional Senior Manager, Spa Director, Spa Manager, Salon Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Skin Clinic Therapist, Fitness Professional

## Personal Statement

Results-focused beauty expert with 15 years of experience and a proven track record of successfully running Spa, medical, & aesthetic centers, while achieving high rates of customer satisfaction. Always warm and friendly demeanor with special skills at conflict resolution. Dedicated to remaining up to date with latest service offerings & technologies. Team builder who is acutely attentive to employees' and guests' needs. Punctual problem solver and avid multitasker. Known for being an essential part of the management team and instrumental in providing effective solutions that produce immediate impact and contribute to the establishment's long term success. Bringing forth a commitment to providing clients with the most effective treatment plans.

Seeking work in national and international locations

## Employment History:

**December 2022 - November 2024 - Treatment Manager / Spa Trainer** at (most recent employer hidden for confidentiality) Doha, Qatar, Qatar, (Day Spa)

**Duties included:**

- Support in delivering technical training, suggest improvements and prepare training tools to new and existing employees
- Create new protocols for treatments and ensure all course evaluations are resubmitted after every training
- Assist in technicians' performance and prepare reports
- Conduct engaging and informative training sessions, workshops, and seminars for new hires and existing staff
- Recruit and hire SPA team to assess the training requirements
- Prepare evaluation form and practical training notes and distribute them during and after training session, as required.
- Resolve, report & follow up on machine maintenance problems
- Conduct engaging and informative training sessions, workshops, and seminars for new hires and existing staff

**Products worked with:**

La Mer, Valmont, La Prairie, Sisley, Biologique Recherche, Guinot, Talgo, Shu uemura, Omorovicza, James Read, Guam, Carita.

**June 2022 - December 2022 - Senior Therapist** at Onex Beauty Group, Doha , Qatar, (Product Company)

**Duties included:**

- Provide one-on-one coaching and mentorship to trainees, offering feedback and guidance to improve their skills
- Trainer for 3 branches of Maison de Joelle Beauty Spas.
- Selvert thermal & Guam Trainer for luxurious spas, beauty lounges, clinics, skin care and beauty specialists.
- Evaluate employee performance to gauge lacking skills.
- Conduct seminars, workshops, individual training sessions etc.
- Design effective training programs along with educational material like summaries, videos, presentations.
- Performing skin care treatments, including facial massage, hair & face mesotherapy & others using Luxurious products.
- Evaluating individual treatment of facial or skin problems and recommending a treatment, packages and upsell products
- Ensuring that the relaxation, and treatment rooms are all immaculate, organized, and tidy.

**Products worked with:**

Selvert Termal

Guam

**January 2012 - May 2022 - Beauty Therapist** at Silkor Laser Medical Center, Beirut, Lebanon, (Skin Clinic)

**Duties included:**

- Vast knowledge in skincare and spa products
- Training employees on new techniques and procedures.
- Regularly attending training programs and product shows to maintain a current knowledge in the facial therapy & treatments, aesthetic & beauty industry
- Perform a variety of facial treatments including deep cleansing, exfoliation, extractions, masks, and facial massages.
- Providing professional skincare advice and treatments.
- Training new employees on skincare products.
- Performing facial treatments for clients to promote products.
- Organizing events to promote new products and services.

**Products worked with:**

Guinot, Avene, Sheramec, Phytomer, Glyco Peel

**February 2009 - December 2011 - Plastic Surgeon Assistant** at Silkor Laser medical Center, Beirut, Lebanon, (Skin Clinic)

**Duties included:**

- Expert in skin care treatments, including chemical peels, tattoos, laser, and electrolysis
- Performed laser treatments for hair removal and vascular conditions.
- Provided training for new employees on various procedures and protocols.

**Products worked with:**

Juviderm, Allergan Botox, Diosport Botox...

**September 2005 - January 2009 - Plastic Surgeon Assistant** at Dermo Aesthetic Center, Beirut, Lebanon, (Hospital / Medical Clinic)

**Duties included:**

- Assisted plastic surgeon during surgeries.
- Prepared patients for surgical procedures.
- Explained treatment procedures, options, and post-surgical care instructions to patients.
- Provided Treatment options and instructions for postsurgical care.

**Education and Qualifications:**

**2021 by Valmont International Trainer in Lebanon**

Certificate

Valmont Product Knowledge & Summit

**2020 Les Mills**

Certificate

RPM Instructor

**2014 Lebanon**

Diploma as Advance

Biologique Recherche

**2009 Mesrobian Technical Collage**

Make Up (General Esthetic) Diploma

**2005 Levon & Sophia Hagopian Collage**

Life Science Graduate.

**Product Training:**

**June 2016 Sienna X**

Beirut, Lebanon

By the International Trainers of Urban Retreat Harrods.

Sienna X (Body Tanning Machine products and protocols)

**June 2016 La Prairie**

Beirut Lebanon

By the International Trainers of Urban Retreat Harrods

La Prairie (Products)

**June 2016 Valmont**

By the International Trainers of Valmont

Valmont (Face, Body and Hair Products and Protocols)

**June 2016 Guam**

Beirut, Lebanon

By international Trainers of Urban Retreat Harrods

Guam (All body products and protocols)

**June 2016 Sisley Paris**

By the International Trainers of Urban Retreat Harrods.

Sisley (Products and facial Treatment protocols)

**June 2016 La Mer**

Beirut, Lebanon

By the International Trainers of Urban Retreat Harrods.

La Mer (Product Training)

#### **June 2016 James Read**

Beirut, Lebanon

By the International Trainers of Urban Retreat Harrods.

James Read (Products and Protocols)

#### **July 2012 Biologique Recherche**

Companies international Trainer Monique Terol.

I had the training in Beirut, Lebanon

Biologique Rechereche Face, Body & Hair all products and protocols.

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#### **November 2009 Sheramec**

Silkor's Beauty Therapist

Noura

Sheramec (Facial Products and protocols)

### **Vocational Qualifications**

Photography Certificate

### **Hobbies and Interests**

- Sports
- Photography
- Event Planning
- Music
- Travel
- Reading

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