

# **Curriculum Vitae**

**Female**

**D.O.B. 31 July 1984**

**Number of years working in industry: 10 years 7 months**

**Candidate ID Number:** 92664

**Nationality:** British

**Language Skills:**

Fluent: English

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Massage Therapist

## **Personal Statement**

I am enthusiastic, friendly with a natural rapport builder who has a positive attitude even when placed under pressure. Professional with strong experience in customer service and a proven ability to assist customers with well-informed selection of products and services.

With over 13 years experience in the beauty and well-being industry and 5 years within retail I have adaptable skills and a passion for delivering outstanding customer service.

Seeking work in international locations

## **Employment History:**

**April 2019 - March 2020 - Massage Therapist** at (most recent employer hidden for confidentiality) Corporate offices, London, UK - United Kingdom, (Home/Mobile)

### **Duties included:**

On-Site Massage: 15 - 20 minute massages on office workers. Help support their mental health and wellbeing. Some offices would book you for the day so could do up to 24 15 minute massage some would just book weekly for 2-3 hours.

**August 2018 - February 2019** - at Marketing Executive/Manager , Cavendish Clinic , UK - United Kingdom, (Skin Clinic)

### **Duties included:**

- Manage end-to-end process of all marketing activities for 3 businesses - Cavendish Clinic, Weightmedics and Dry Eye Clinic
- Oversee all websites, print and social media

**January 2017 - August 2018 - Marketing Executive** at Dermalogica , Leatherhead, UK - United Kingdom, (Product Company)

### **Duties included:**

- Manage all marketing activities for all retail and flagship stores; including POS, light boxes, windows, GWP's and events
- Manage full B2C consumer calendar including: global product launches, bi-monthly national promotions, retailer exclusives, brand campaigns.

**Products worked with:**

Dermalogica

**May 2016 - January 2017 - Consumer Events Coordinator** at Dermalogica , Leatherhead, UK - United Kingdom, (Product Company)

**Duties included:**

- Full management of consumer events calendar for 20 retail stores and 3 flagship stores.
- Maintain strong relationships with suppliers, vendors and host locations.
- Create and implement event manual.

**Products worked with:**

Dermalogica

**May 2012 - May 2016 - Head Therapist** at Dermalogica , Liberty London, UK - United Kingdom, (Product Company)

**Duties included:**

- Lead and mentor a team of 5+; including team rota, annual leave, recruitment interviews.
- Overseeing the operational running of the concession. Weekly reporting to HQ, monthly figures, team targets, implement event activity.
- Maintain strong relationship between in-store retail partner and Dermalogica brand.

**Products worked with:**

Dermalogica

**July 2010 - May 2016 - Senior Therapist** at The Lemon Tree, Battersea, London, UK - United Kingdom, (High Street Salon)

**Duties included:**

- Provide Swedish, deep tissue & Indian head massage
- Provide all beauty treatments to a high end clientele
- Sell and tailor treatment packages to clients
- Supporting with salon admin, stock control, team rota, monthly targets and figures and forward planning

**Products worked with:**

Clarins

Jessica

**Career Break - Traveling**

**April 2009 - October 2009 - Senior Therapist** at Body Image, FLEET, UK - United Kingdom, (High Street Salon)

**Duties included:**

- Provide Swedish, deep tissue & Indian head massage
- Provide all beauty treatments such as massage, facials, manicures, pedicures, waxing etc.
- Set and monitor high salon standards - in cleanliness, staff presentation and quality of work
- Sell and tailor treatment packages to clients
- Supporting with salon admin, stock control, team rota, monthly targets and figures and forward planning

**Products worked with:**

Guinot

Jessica

E'spa

**September 2008 - April 2009 - Beauty Therapist** at The Retreat Hair and Beauty, Farnham, Surrey, UK - United Kingdom, (Hair Salon)

**Duties included:**

- Perform all Aveda body and facial treatments
- Oversee salons beauty rooms as solo therapist
- Sell and tailor treatment packages to clients
- Sell and refer clients to hair stylists

**Products worked with:**

Aveda

Jessica

**Education and Qualifications:**

**2021 St Mary University Twickenham**

ITEC Level 3 Diploma

Sports Massage - ITEC Level 3 Diploma

**2019 London School Massage**

Certificate

On-Site Massage training

**2006 Farnborough College**

NVQ 2 & 3 Beauty Therapy

**2000 Calthorpe Park School**

GCSE's 7 Grades A-C

**Vocational Qualifications**

IT skills, social media, website management

Running own business - tax returns, book keeping, money management

Scuba diving

**Hobbies and Interests**

I love being outside walking and exploring. I have recently taken up running which I am enjoying more and more. I love sports in general any racket sport.

I love music and often attend festivals and gigs.

I love relaxing with a good book, mostly biographies.

CV created at [www.spastaff.com](http://www.spastaff.com)

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