

Curriculum Vitae

Female

D.O.B. 31 July 1984

Number of years working in industry: 10 years 7 months

Candidate ID Number: 92664

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Massage Therapist

Personal Statement

I am enthusiastic, friendly with a natural rapport builder who has a positive attitude even when placed under pressure. Professional with strong experience in customer service and a proven ability to assist customers with well-informed selection of products and services.

With over 13 years experience in the beauty and well-being industry and 5 years within retail I have adaptable skills and a passion for delivering outstanding customer service.

Seeking work in international locations

Employment History:

April 2019 - March 2020 - Massage Therapist at (most recent employer hidden for confidentiality) Corporate offices, London, UK - United Kingdom, (Home/Mobile)

Duties included:

On-Site Massage: 15 - 20 minute massages on office workers. Help support their mental health and wellbeing. Some offices would book you for the day so could do up to 24 15 minute massage some would just book weekly for 2-3 hours.

August 2018 - February 2019 - at Marketing Executive/Manager , Cavendish Clinic , UK - United Kingdom, (Skin Clinic)

Duties included:

- Manage end-to-end process of all marketing activities for 3 businesses - Cavendish Clinic, Weightmedics and Dry Eye Clinic
- Oversee all websites, print and social media

January 2017 - August 2018 - Marketing Executive at Dermalogica , Leatherhead, UK - United Kingdom, (Product Company)

Duties included:

- Manage all marketing activities for all retail and flagship stores; including POS, light boxes, windows, GWP's and events
- Manage full B2C consumer calendar including: global product launches, bi-monthly national promotions, retailer exclusives, brand campaigns.

Products worked with:

Dermalogica

May 2016 - January 2017 - Consumer Events Coordinator at Dermalogica , Leatherhead, UK - United Kingdom, (Product Company)

Duties included:

- Full management of consumer events calendar for 20 retail stores and 3 flagship stores.
- Maintain strong relationships with suppliers, vendors and host locations.
- Create and implement event manual.

Products worked with:

Dermalogica

May 2012 - May 2016 - Head Therapist at Dermalogica , Liberty London, UK - United Kingdom, (Product Company)

Duties included:

- Lead and mentor a team of 5+; including team rota, annual leave, recruitment interviews.
- Overseeing the operational running of the concession. Weekly reporting to HQ, monthly figures, team targets, implement event activity.
- Maintain strong relationship between in-store retail partner and Dermalogica brand.

Products worked with:

Dermalogica

July 2010 - May 2016 - Senior Therapist at The Lemon Tree, Battersea, London, UK - United Kingdom, (High Street Salon)

Duties included:

- Provide Swedish, deep tissue & Indian head massage
- Provide all beauty treatments to a high end clientele
- Sell and tailor treatment packages to clients
- Supporting with salon admin, stock control, team rota, monthly targets and figures and forward planning

Products worked with:

Clarins

Jessica

Career Break - Traveling

April 2009 - October 2009 - Senior Therapist at Body Image, FLEET, UK - United Kingdom, (High Street Salon)

Duties included:

- Provide Swedish, deep tissue & Indian head massage
- Provide all beauty treatments such as massage, facials, manicures, pedicures, waxing etc.
- Set and monitor high salon standards - in cleanliness, staff presentation and quality of work
- Sell and tailor treatment packages to clients
- Supporting with salon admin, stock control, team rota, monthly targets and figures and forward planning

Products worked with:

Guinot

Jessica

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September 2008 - April 2009 - Beauty Therapist at The Retreat Hair and Beauty, Farnham, Surrey, UK - United Kingdom, (Hair Salon)

Duties included:

- Perform all Aveda body and facial treatments
- Oversee salons beauty rooms as solo therapist
- Sell and tailor treatment packages to clients
- Sell and refer clients to hair stylists

Products worked with:

Aveda

Jessica

Education and Qualifications:

2021 St Mary University Twickenham

ITEC Level 3 Diploma

Sports Massage - ITEC Level 3 Diploma

2019 London School Massage

Certificate

On-Site Massage training

2006 Farnborough College

NVQ 2 & 3 Beauty Therapy

2000 Calthorpe Park School

GCSE's 7 Grades A-C

Vocational Qualifications

IT skills, social media, website management

Running own business - tax returns, book keeping, money management

Scuba diving

Hobbies and Interests

I love being outside walking and exploring. I have recently taken up running which I am enjoying more and more. I love sports in general any racket sport.

I love music and often attend festivals and gigs.

I love relaxing with a good book, mostly biographies.

CV created at www.spastaff.com

