

Curriculum Vitae

Female

D.O.B. 25 November 1997

Number of years working in industry: 8 years 8 months

Candidate ID Number: 82154

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Skin Clinic Therapist, Nail Technician, Area Sales Representative, Retail Professional

Personal Statement

I am a friendly, hard-working and self-motivated team player with a drive to succeed within the beauty industry. I have over 3 years of industry experience at a luxury spa, where I have developed excellent industry-relevant skills, such as maintaining repeat clients, selling products and providing rewarding client experiences.

Seeking work in international locations

Employment History:

June 2017 - Present - Spa Therapist at (most recent employer hidden for confidentiality) Daventry, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

I have spent the last 3 years successfully applying my training to provide a series of spa services such as full body treatments, facials, manicures, pedicures and massages. By offering a full range of treatments to fulfill different client needs, I am able to quickly build rapport with customers and gain regular clients. I have received frequent training throughout my role to apply best practices and be up to date with market trends.

Other responsibilities include upholding hygiene standards and promoting retail products resulting in successful sales to customers. I have also spent time as a spa host, where my day to day activities have included showing people around the spa where I am representing the establishment in an accurate and enticing manner while maintaining a friendly and informative experience.

I also frequently work reception where I manage tasks such as answering queries both in person and over the phone, as well as successfully taking payments. This requires active listening skills to quickly process requests from visitors and superiors. I have developed excellent communication skills by articulating messages between colleagues and corresponding with customers and professional contacts. I have also improved my IT skills through gaining experience in software applications and user interfaces used to manage bookings and maintaining a schedule at the workplace.

I have also undertaken training to train new employees in how to represent the company's brand and image. I have also received training in lifeguarding and first aid practices.

Products worked with:

Elemis

Comfort Zone

Jessica Geleration

Delilah Makeup

Mii Makeup

Education and Qualifications:

2017 Northampton College

Level 3 in Beauty Therapy

Beauty Therapy

2017 Northampton College

Distinction in Beauty Therapy

2014 Duston School

Passes in all GCSEs

Product Training:

June 2017 Delilah

Trained by Delilah representative, at Fawsley Hall Hotel and Spa.

Bridal Makeup, everyday makeup.

June 2017 Comfort Zone

Comfort Zone trainer (Sonia), trained at Fawsley Hall Hotel and Spa.

Hydramemory/Sublime Facials, Himalayan Salt Massage, Tranquility Pro Sleep,

June 2017 Elemis

Fawsley Hall Hotel and Spa, trained by Senior Therapist.

Hot Stone Massage, Skin Specific Facials, Face and Body Couture Touch, Pro Collagen Age Defy Facial, Normal Massage, Scrubs.

June 2017 Jessica Geleration

Fawlse Hall Hotel and Spa, trained by Senior Therapist.

Manicures, Pedicures, Gel Nails.

Vocational Qualifications

First Aid, Lifeguarding.

Hobbies and Interests

Running, reading, travelling, seeing friends.

CV created at www.spastaff.com

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