

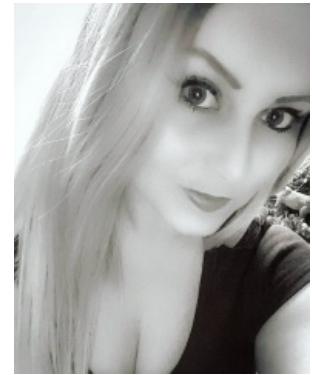
Curriculum Vitae

Female

D.O.B. 13 August 1995

Number of years working in industry:

3 years 6 months



Candidate ID Number: 76537

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Consultant, Senior Therapist, Beauty Therapist, Skin Clinic Therapist, Massage Therapist, Holistic Therapist, Receptionist, Area Sales Representative, Retail Professional

Personal Statement

Seeking work in national and international locations and cruise ships

Employment History:

June 2021 - September 2021 - Beauty Therapist at (most recent employer hidden for confidentiality)
Bourrnemouth, UK - United Kingdom, (Day Spa)

Duties included:

- Organising and preparing treatments rooms for clients
- Confident working under pressure to perfrom treatments in time
- Perform wide of range of spa treatments
- Hitting targets by upselling treatments and products
- Booking clients via the system
- Reception duties for example over the phone or face to face or social media platforms
- Stock taking

Career Break - Job hunting

July 2020 - October 2020 - Beauty Therapist at Time out Beauty, Bournemouth, UK - United Kingdom, (High Street Salon)

Duties included:

- Reception (booking appointments, update the social media pages , taken payment,answering the phone)
- Doing beauty treatments
- Customer service
- Cleaning the treatment rooms and the salon/ Cleaning all the equipment I used after each client

Products worked with:

- Elemis
- Gelxure

Career Break - Job hunting

June 2019 - January 2020 - Beauty Therapist at Hilton, Bournemouth, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Organising and preparing treatment rooms for clients making sure the Equipment is clean and products are well stocked up
- Merchandising (Hitting targets by selling related products and services to clients
- Greeting clients and assisting through consultation forms before treatments/ Confident working under pressure to perform treatments in time
- Perform wide range of treatments / Provided spa services to clients by using suitable safe and effective techniques
- Booking in Spa days/ Treatments through the phone , face to face taken payments through the phone
- Using IT Packages (Outlook,Excel)
- Outreach (Promoting the Health Club)
- Selling Gym Memberships

Products worked with:

Elemis

Kaseo

Career Break - Job hunting

May 2017 - June 2019 - Beauty Therapist at christchurch harbour, Christchurch, UK - United Kingdom, (Hotel Spa)

Duties included:

- Organising and preparing treatment rooms for clients
- Merchandising (Hitting targets by selling related products and services to clients
- Greeting clients and assisting through consultation forms before treatments
- Confident working under pressure to perform treatments in time
- Making sure the Equipment is clean and products are well stocked up
- Perform wide range of treatments / Provided spa services to clients by using suitable safe and effective techniques
- Making sure the Spa area is Clean

Products worked with:

- ESPA
- HARSPA
- JESSICA

January 2017 - May 2017 - Beauty Therapist at Britannia , Bournemouth, UK - United Kingdom, (Hotel Spa)

Duties included:

- Liaising with customers over the phone , face to face and via email
- Using of a wide variety of IT Packages , Excel, Word and Outlook
- Taking bookings for customers using a computer system to book and track appointments
- Use of a paper filling system used for storage of information on customers
- Smooth running of the reception through filling and administration
- Performing treatments for clients

Products worked with:

- ESPA
- JESSICA
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Education and Qualifications:

2014 Bournemouth & Poole College

Diploma

LEVEL 2 AND LEVEL 3 BEAUTY

2011 Arnewood School

Maths - C

English- C

Science- C

ICT-6A*

Product Training:

February Bamboo 2023

The school of fine tuning

Christchurch

Full body Bamboo Training

July 2017 ESPA

Dudsbury Golf hotel

I Received Training in Espa

- Salt & Oil Scrub
- Express Facial
- Espa Age- Defying Facial
- Smooth& Firm Body Wrap
- Espa Pregnancy Pamper

Vocational Qualifications

IT SKILLS

Microsoft Office

Outlook

Excel

Hobbies and Interests

Hiking, yoga, gaming, cycling, reading

CV created at www.spastaff.com

SPA STAFF.COM
