

Curriculum Vitae

Female

D.O.B. 28 March 1988

Number of years working in industry: 8 years 8 months

Candidate ID Number: 74052

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Manager, Salon Manager

Personal Statement

I consider myself a very bubbly, friendly, approachable, outgoing, energetic, people person. I work well within a team and equally on my own. I have a real passion for helping and caring for people of all ages and needs. I'm extremely organised and enjoy working under pressure, I believe this helps me grow as a person. I respond well to deadlines and have a real "can do" attitude to every task that is asked of me. I have a real passion for training and development not just for myself but others around me. I maintain self-control and work as efficiently as possible.

Seeking work in national locations

Employment History:

June 2017 - Present - Spa Manager at (most recent employer hidden for confidentiality) surrey, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Providing and maintaining a safe, secure and hygiene environment for clients, team and guests
- Ensuring all Health and Safety, Risk assessments and CosHH folder are updated
- Ensure that all treatments are carried out to the highest standard and to brand stands
- Weekly Forecasting - getting the maximum business
- Setting monthly reviews and objective for each Therapist, team meetings
- Recruiting Spa Therapist and retaining the team
- Meeting and Greeting Clients/receptionist duties
- Driving revenue for both Treatment and Retail, promotes and offers
- Training Therapist's - in company standards and treatments.
- Train all the new Spa Managers - to company standards
- Stock control, ordering, stock takes
- Budget management also writing and delivering budgets.
- Meeting Sales Reps and 3rd parties, developing and building relationships
- Marketing within and out of the Spa/Hotel, creating eye catching displays
- Weekly Conference calls
- Membership sales
- Complaint handling
- Developing therapist's to achieve positions at management level
- Diary management
- Attending internal and external meeting within the company
- Rotas and payroll

Education and Qualifications:

2020

Certificate

- Diploma hot stone massage
- Indian head massage
- Jessica pedicure and manicure 2008/2010
- Decleor face treatment training 2008/2011
- Decleor body treatment training 2008/2011
- GE Lernation gel overlays by Jessica
- Bare minerals make up
- Diploma in reflexology
- Post graduate diploma cancer massage and cancer facials - Jennifer Young
- Elemis train the Trainer
- Level 2 swimming pool water testing
- Minx nail
- Fake bake spray tan
- Carita facial manual and electric facials
- ELEMIS face and body treatment training
- Elemis bio tech training
- Elemis trainer the trainer
- HD brows
- Espa body treatment training
- Espa face treatment training
- Emergency pool responder
- Level 3 emergency First aider
- Automated external defibrillation

Product Training:

February 2020 elemis and jessica

newbury college

•

Vocational Qualifications

- Emergency pool responder
- Level 3 emergency First aider
- Automated external defibrillation

Hobbies and Interests

love to shop, and have a bucket list i what to want to complete

CV created at www.spastaff.com

SPA STAFF.COM
