

Curriculum Vitae

Female

D.O.B. 26 February 1981

Number of years working in industry: 12 years 8 months

Candidate ID Number: 68319

Nationality: South African

Language Skills:

Fluent: English

Permitted to work in: South Africa

Position Sought: Spa Consultant, Regional Senior Manager, Spa Director, Spa Manager, Salon Manager

Personal Statement

Seeking work in international locations and cruise ships

Employment History:

April 2016 - March 2024 - Spa Director at (most recent employer hidden for confidentiality) Dar Es Salaam , Tanzania, (High Street Salon)

Duties included:

Owner/Director and !Lead Therapist responsible for all areas of the business operations and ensuring that our salon maintains and delivers the best and most professional services in this country.

Products worked with:

Matis & Essel

July 2011 - April 2016 - Spa Manager at Singita, Mara, Tanzania, (5 Star Hotel Spa)

Duties included:

Drive the broader goals of the company, in terms of the spas, by planning and implementing Strategic Management Plans.

2. Recruitment, management and training of the spa therapists in line with the Singita Standards of Excellence.
3. Monitor and evaluation of all spa services and facilities offered, in line with Singita Standards of Excellence.
4. Effective guest interaction to enhance guest satisfaction.
5. Effective management of staff spa treatments.
6. Effective management of all spa facilities at each lodge and ensuring all administration is completed timorously.
7. Administration of orders to minimize shortages, wastage and effective stock control in accordance with the allocated budget.
8. Ensuring that the cleanliness and hygiene of the spa and gym facilities is of the highest standard.
9. Ensuring all spa and gym equipment is used correctly and maintenance in good working order.
10. Communication between the spa therapists and lodge management to ensure the guest's needs are continually dealt with and met accordingly.

Products worked with:

Matis, Dermalogica, Babor, Gatineau,

Essel, Africology. Healing Earth, Phytomer etc..

Career Break - Establishing a business - www.mandalawellness.com

Education and Qualifications:

2000 Camelot International

Certificate

Health & Skin Care Therapy

Hot Stone Therapy

Lomi Lomi Massage

Permanent Makeup

Aesthet Xpert Peel & Microneedling

1998 Batswana Commercial Secondary School

Matric

Product Training:

July 2019 Essel

SDV Pharmaceuticals

[Essel Head Office]

All Skin Care Lines

Facial Treatment

Body Products

All Treatments

Aesthetic Treatments

Micro- needling

August 2016

Matis -Beauty Expert

Twincare International

[Matis Head Office in South Africa]

All Skin Care Lines

Facial Treatment

Body Products

All Treatments

April 2011

Babor [Babor Head Office]

South Africa

All Skin Care Lines

Facial Treatment

Body Products

All Treatments

CV created at www.spastaff.com

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