

Curriculum Vitae

Female

D.O.B. 14 April 1981

Number of years working in industry:

10 years 7 months



Candidate ID Number: 67772

Nationality: Italian

Language Skills:

Fluent: Spanish, Italian

Good: English

Basic: French

Permitted to work in: European Union, UK - United Kingdom

Position Sought: Spa Consultant, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Complementary Therapist, College Tutor, Area Sales Representative, Retail Professional

Personal Statement

Seeking work in national and international locations

Employment History:

March 2020 - Present - Beauty Therapist at (most recent employer hidden for confidentiality) BATH, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Perform opening and closing procedures

Schedule guest appointment

Arrange workstation ,treatment room and drapes

Helps promoting the massage to the Spa members and the Hotel guest .

Monitor stock levels of oils and creams and ensures that par stock levels are maintained at all times .

Provide individualised bodywork treatments that meet the guest needs and expectation.

Be familiar and able to recommend Spa products and treatments as well know hotel information .

Anticipate guest's needs, respond promptly and acknowledge all guests, hower busy and whatever time of day .

Maintaine positive guest relations all times and maintaine client details and confidentiality .

Try to resolve gust complaints, ensuring guest satisfaction and inform the management about any incidents or guest complaints .

Handle emergency procedures and report any accidents to my manager and security .

Handle inappropriate guest behaviour as per the hotels standard operating procedures foe inappropriate conduct foe guest and therapists.

Frequently check with guest to promote comfort,safety and security throughout service.

Fill out necessary reports or data at the end of each session

Attend all scheduled meetings ,classes and training session ,knowledge required within the Spa must be passed on to co-workers .

Assist in all areas of recreation and leisure operation and when required .Carry out any other duties assigned by management .

Provide massage services to guests using props and /or products .

Ensures that a high standard of service is maintained throughout the Spa.

Be familiar with all Hotels/Spa packages ,promotion ,prices, and rates .

Set up and organise workstation with designated supplies, forms,and resource materials , report shortages to supervisor .

Maintain Spa and treatment rooms appearance ,cleanliness according to standard operating procedures.

Assess guest needs and inquire about contraindications like allergies,high blood pressure, and pregnancy before beginning the service .

Obtains the basic medical history for a client ,assesses any problems or conditions and suggests appropriate therapy based on current health of client .

Products worked with:

products working :

- Elemental Herbology

Career Break - Traveling

May 2019 - March 2020 - Beauty Therapist at Frontline style beauty hair salon , BATH, UK - United Kingdom, (High Street Salon)

Duties included:

Almost the same like in the Spa .

Products worked with:

Phytomer, Clarins , Jessica Nails

March 2018 - May 2019 - Holistic Therapist at the Garden Spa, BATH, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

the same duties like previous jobs

Products worked with:

- Occitane

- Jessica nails

February 2016 - September 2017 - Holistic Therapist at Hotel Fortina Spa Resort , Sliema, Malta, (5 Star Hotel Spa)

Duties included:

the same like past experience

Products worked with:

- Anesi

Jessica Nails

Career Break - Traveling

January 2015 - February 2016 - Beauty Therapist at Marion Mizzi wellbeing , the Palace hotel , Malta, (5 Star Hotel Spa)

Duties included:

all exactly previous work

Products worked with:

-Clarena

Jessica Nails

Career Break - Traveling

Education and Qualifications:

2015 Ente Internazionale Formazione Professionale Corso Garibaldi ,527 Reggio Calabria Italy

diploma

- Cosmetology
- anatomy
- physiology
- computer science
- aesthetics
- aesthetics body massage
- dermatology notions
- hygiene and safety on work place
- notions of the privacy
- manicure
- pedicure
- skin and body electronics equipment
- chemistry

2015 International beauty Accademy school for therapists

Certificate Diploma for international beauty therapist

SUBJECTS:

Aesthetics

cosmetology

aesthetics body massage

aroma therapy massage

essential oil and derivatives

skin machines

notions of dermatology

notions of physiology and anatomy

notions of chemistry

make-up

hygiene and safety in the work place

elements on privacy

psychology and computer science basics

final vote of certificate : 9/10

Product Training:

November 2018 Occitaine en Provence

during my work experience at the hotel Bath Priory weston road (Bath) England .

Training was every new product that the factory normally do

was on face and body as well

May 2018 Jessica

trained in Hotel Double Three Bristol (UK)

- Luxury manicure & pedicure

March 2016

Anesi

at the Fortina Spa Resort in Malta

facial training

Vocational Qualifications

I Have Clarins Certificate training , and i'm interesting to study for teaching and trainer in the Spa

Hobbies and Interests

i love social dance,

sometimes go to play tennis

i love jogging and music & meditation therapy

CV created at www.spastaff.com

