

Curriculum Vitae

Male

D.O.B. 05 December 1994

Number of years working in industry:

11 years 1 month



Candidate ID Number: 66637

Nationality: British, American

Language Skills:

Fluent: English

Good: Spanish

Permitted to work in: USA - United States, UK - United Kingdom

Position Sought: Massage Therapist

Personal Statement

Seeking work in international locations

Employment History:

August 2018 - Present - Front Desk Concierge at (most recent employer hidden for confidentiality) PAGET, Bermuda, (5 Star Hotel Spa)

Duties included:

- Offer professional, engaging and proactive guest service on arrival and during hotel stay and hotel checkout, including express checkouts
- Communicate events and activities happening in the hotel and direct guests to functions within hotel, provide guidance with local tourist maps
- Confirm credit and payment method at check in and ensure full payment received at checkout
- Log all guest requests and confirm completion
- Resolve guest concerns in a prompt and efficient manner, following correct documentation procedures and ensure managers and relevant departments are notified in a timely manner
- Prepare individual paperwork for closing of shift
- Reconcile cash and credit card transactions daily
- Prepare daily reports and distribute to appropriate department

June 2017 - March 2018 - Massage Therapist at Athletic club, HAMILTON, Bermuda, (Health Club)

Duties included:

- Perform therapeutic massages of joints and soft tissues.
- Perform assessment of range of motion and muscle strength; propose and implement client therapy plans.
- Massage and knead muscles and soft tissues to provide treatment for medical conditions, injuries, or wellness maintenance.

August 2014 - June 2017 - Massage Therapist at JAP MOBILE MASSAGE, HAMILTON, Bermuda, (Home/Mobile)

Duties included:

- Consultation with clients on their medical histories and problems with stress or pain to determine proper

treatment.

- Assess clients' soft tissue condition, joint quality and function, muscle strength, and range of motion.
- Provide clients with guidance and information about medical treatments and procedure.
- Scheduling phone and internet appointments
- Budgeting, invoicing and payment collections.

Education and Qualifications:

2014 Keiser University

Associate Science Massage Therapist

Sport Massage

Swedish Massage

Deep tissue Massage

CV created at www.spastaff.com

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