

# **Curriculum Vitae**

**Male**

**D.O.B. 13 October 1992**

**Number of years working in industry: 5 years 3 months**

**Candidate ID Number:** 63035

**Nationality:** British

**Language Skills:**

Fluent: English

Basic: German, Spanish, Russian

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Spa Manager

## **Personal Statement**

Engaging, Witty and quick on my feet, I am able to adapt and evolve to any situation or scenario that is presented. With excellent people skills (both team and clients) I have used these skills to excel and continuously push myself to new goals and expectations annually

Seeking work in national and international locations

## **Employment History:**

**June 2014 - September 2019 - Spa Manager** at (most recent employer hidden for confidentiality) Nieuw Statendam, Amsterdam , (Cruise Ship)

### **Duties included:**

Inventory and stock orders

Daily revenue tracker and reports for sales, kpi and ppd

Training coaching and meetings for team for spa, safety and product duties and sales

Booking and managing spa columns, yield management

Creating cruise and business plans, including marketing, hosting seminars and raffles, promotions, Spa exposure as well as interaction with guests closing sales for treatments

Delivery and ensuring a 5 star service and experience is given to all guests as they enter and leave the spa

### **Products worked with:**

Elemis, Kerestase, Matrix, Schwartzkopf, Tigi, L'Oréal, CND Shellac, La Therapie

## **Education and Qualifications:**

**2011 Reflections Training Academy Bristol**

NVQ level 3

Management

Hair stylist, cutting, colouring, styling, hair ups, barbering, scalp massages

Products, retail, solution sales, customer service, yield management

## **2009 Backwell Comprehensive School**

GCSE

English Literature A

Textiles A

Maths B

English Language B

Science B

Philosophy & Religion B

History C

German C

Science C

## **Vocational Qualifications**

N/a

## **Hobbies and Interests**

- Gyming and exercise
- Reading and self motivatipn/educating
- Cinema and exploring global cuisines

CV created at [www.spastaff.com](http://www.spastaff.com)

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