

Curriculum Vitae

Male

D.O.B. 04 September 1990

Number of years working in industry: 2 years 8 months

Candidate ID Number: 61680

Nationality: Indian

Language Skills:

Fluent: English, Hindi

Permitted to work in: India

Position Sought: Spa Co-ordinator, Massage Therapist, Holistic Therapist

Personal Statement

Trained Licensed Massage Therapist seeking employment in a high-end spa to deliver exceptional services to clients. Skilled in various massage modalities with great networking and communication skills. Passionate about helping others maintain peace, balance and relaxation in their lives and to excel in the position of spa therapist and assure first class and standard guest services along with an excellent execution of spa boutique, therapy and treatment processes.

Seeking work in international locations and cruise ships

Employment History:

November 2018 - April 2019 - Spa Therapist & Receptionist at (most recent employer hidden for confidentiality)
Mumbai , India, (5 Star Hotel Spa)

Duties included:

Therapist Duties:

- Making guest experience memorable by choosing the best suited treatment according to their lifestyle consultation form.
- Upselling and cross selling different treatment and facilities according to guest needs.
- Performing treatment as per company's standard in a very professional attitude.
- Preparing the treatment room clean and intact after every consecutive treatment, keeping the hygiene at the top notch level.
- Recommending products based on their physical assessment
- Receptionist Duties :
 - Sets up computers and equipment.
 - Makes, reconfirms and verifies guests bookings.
 - Provides service promptly, courteously and accurately
 - Ensures the cleanliness and hygiene of the spa area .
 - Handling incoming and outgoing call,
 - Handling guest complains and records all guest comments accordingly.
 - Prepares bills, revenue reports, treatment tracker.
 - Maintaining day to day operations, budgets, tracking details, follow up with clients

June 2016 - September 2018 - Massage Therapist at Seema institute and salon , Mumbai , India, (High Street Salon)

Duties included:

- Provided safe, effective and appropriate massage therapy techniques with professionalism and an enthusiastic attitude.

- Performed a range of therapeutic methods including Swedish and deep tissue.
- Engaged clients regarding their health history, expectations and described services and procedures.
- Sanitized and cleaned massage therapy and common rooms.
- Maintained clients' treatment records

Education and Qualifications:

2016 Seema institute and salon,Mumbai

CIDESCO

- Diploma of Massage & Spa Therapy, 2016 Tulip International - Mumbai, MH
- Diploma International Spa, CIDESCO: CIDESCO SPA , 2018 Seema Institute & Salon - Mumbai , MH

2016 SIES college

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Vocational Qualifications

Master of science

Have knowledge of Microsoft Office

CV created at www.spastaff.com

