

# Curriculum Vitae

**Female**

**D.O.B. 09 November 1990**

**Number of years working in industry:**

**4 years 6 months**



**Candidate ID Number:** 61676

**Nationality:** British, South African

**Language Skills:**

Fluent: English

**Permitted to work in:** South Africa, UK - United Kingdom

**Position Sought:** Spa Consultant, Spa Manager, Salon Manager, Spa Co-ordinator, Area Sales Representative, Retail Professional

## Personal Statement

A diligent & highly creative, self-motivated worker, with 10 years of experience in the Beauty & Hospitality Industry. I work well under pressure & resourceful when problem-solving is required. A fit & healthy, trustworthy, well-traveled Beauty Therapist & Business Administrator who thrives on accomplishing customer satisfaction.

Seeking work in national and international locations and cruise ships

## Employment History:

**January 2018 - July 2018 - Beauty Therapist** at (most recent employer hidden for confidentiality) At sea, US Virgin Islands, ( Hotel Spa)

### Duties included:

Spa Management

- Stock take and control
- 5star Customer Service
- Leader and Team builder
- Motivated and Passionate
- Massage therapist
- Facial Electrical
- Make up
- Reflexology
- Laser Therapy
- Commercial Awareness

### Products worked with:

Elemis

Dermaquest

Dermalogica

Nimue

**Career Break** - Broke my foot on board. Recovered during surgeries

**January 2010 - January 2014 - Salon Manager** at Enmasse & Pure Skin, Johannesburg, South Africa, South Africa, (High Street Salon)

**Duties included:**

Managerial Skills

- Critical thinker
- Organized
- Inventory Control
- Entrepreneurial Skills
- Marketing/Promotions
- Ability to delegate
- Continuous Improvement

Manager of a creative and innovative Health Massage Spa with a team of fourteen therapists. Together we delivered high levels of customer service and I created a professional & pleasurable working environment. I handled marketing, sales, human resources and therapist training for specific Enmasse massage sequences: Thai Massage & Reflexology. I was the manager for Enmasse Organic Teas in Johannesburg which I sold separately to corporate companies and CEOs.

Manager of several Pure Skin Beauty Salon franchises which increased my knowledge of handling all bookings, marketing, sales, dealing with customer queries and relations, product training I succeeded in all of the above whiles I specialized in Radio Frequency and IPL Machines, facial TCA peels, training for each of them and I attended to priority clients. I did manicures, pedicures, waxing and make up on request.

**Products worked with:**

Nimue

Dermaquest

**Education and Qualifications:**

**2009 Madge Wallace Beauty Therapy & Management- South Africa**

Diploma Certificates

Somatology – Madge Wallace College 2007 -2009

Theory

- Anatomy Physiology
- Pathology
- Physiatrics
- Chemistry
- Dermatology
- Diet Nutrition
- Cosmetic Science
- First Aid
- Business management
- Product house training
- Biology, microbiology
- Beauty Culture

Practical

- Reflexology
- Aromatherapy
- Thai massage
- Facial electrical
- Physiatrics
- Laser therapy
- Swedish massage
- Spa heat and hydrotherapy
- Hot stone massage
- Manicure & Pedicures
- Facials
- Waxing
- Makeup
- Nail technology

## **2007 Ashlawn College**

### Education

GCSE - I completed my schooling in the United Kingdom, Rugby

- Maths
- English
- Geography
- Music
- Biology
- Chemistry
- Physics
- Home economics
- Physics
- Art

## **Vocational Qualifications**

### Maritime & Stewardess 2016

- Security Awareness
- Personal Safety & Social Responsibility
- Personal Survival Techniques
- Fire Prevention & Fire Fighting
- First Aid

### Hospitality 2016

- Level 2 - Food Safety & Hygiene for Catering
- Interior intermediate course
- Wine & Cocktail Introduction
- Decoration and flower arranging

### Teaching English As a Foreign Language 120hrs 2016

- Certificate number 2018840

## **Hobbies and Interests**

During my travels around the world I have freelanced & taken advantage of my hobbies and interests:

- Photography
- Party coordinating
- Makeup Artistry
- Marketing & Sales
- Restaurant & kitchen assistant
- Volunteering
- Arts and Crafts - custom made artwork & decor
- Children Care/ Au pair
- Bar tender
- Event hostess

CV created at [www.spastaff.com](http://www.spastaff.com)

