

Curriculum Vitae

Male

D.O.B. 15 June 1986

Number of years working in industry:

8 years 6 months



Candidate ID Number: 51377

Nationality: Indian

Language Skills:

Fluent: English, Hindi, Kannada, Telugu

Permitted to work in: India

Position Sought: Spa Consultant, Spa Manager, Salon Manager, Spa Co-ordinator, Membership Sales Professional

Personal Statement

Employment History:

June 2024 - Present - Salon Manager at (most recent employer hidden for confidentiality) Bangalore, India, (Hair Salon)

Duties included:

- Oversaw daily salon operations, including
- staff scheduling, client appointments, and inventory management, resulting in
- improved efficiency and customer
- satisfaction.
- Developed and implemented marketing strategies to attract new clients and increase salon visibility, resulting in increase in
- monthly revenue.
- Trained and mentored a team of 15 staff, providing ongoing feedback and coaching
- to enhance their skills, resulting in higher
- client retention and repeat business.
- Conducted regular performance evaluations and implemented performance improvement plans for underperforming employees,
- resulting in increased productivity and a
- more cohesive salon team.
- Developed and executed comprehensive
- training programs for staff, resulting in improvement in customer satisfaction
- ratings and boost in sales.
- Taken care of the salaries for the store along with the store expenses including the maintenance of the store.

Products worked with:

Truefitt And Hill products

August 2017 - June 2024 - Spa Manager at Le Tranquille Spa, Bangalore, India, (Day Spa)

Duties included:

- My role is to engage with guests & build a relationship with them.
- Handling front desk activities like booking appointments, consultations
- Ensuring high level of customer satisfaction
- Motivate & lead a team of therapists, stylists, front office & Housekeeping

- Handle customer grievances
- Doing follow ups with clients and selling packages to increase the revenue
- Responsible for achieving the said targets
- Responsible for inventory and maintenance issues
- Reporting to the GM on day-to-day activities.

Products worked with:

Body Craft Spa, skin & salon

O2 Spa Salon

Education and Qualifications:

2024 Kuvempu University

Degree

Business Management

2018 Trained in house

not certified

Spa Management

2018 MBA

2013 Kuvempu University

Hobbies and Interests

Reading books

CV created at www.spastaff.com

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