

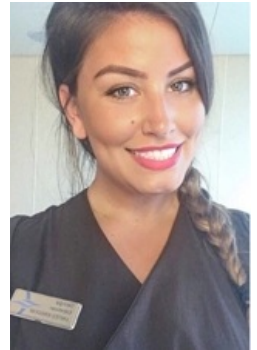
Curriculum Vitae

Female

D.O.B. 03 August 1991

Number of years working in industry:

10 years 7 months



Candidate ID Number: 51236

Nationality: British

Language Skills:

Fluent: English

Basic: Italian

Permitted to work in: UK - United Kingdom

Position Sought: Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Skin Clinic Therapist

Personal Statement

With over 11 years experience in beauty, skincare, and aesthetics, I will bring a passion for problem solving and an expertise for innovation through teamwork. This unique combination of abilities specifically suits me for this next step as a professional.

Based on your specific job requirements I have the following abilities as a Beauty Therapist:

- Demonstrated ability to deliver admirable treatments and education.
- Extensive experiences in skincare techniques.
- First-hand experience in selling related services and products to clients.

Furthermore, I have excellent communication skills with a client focused approach. My enclosed resume contains full details about my experience as a Beauty Therapist. I look forward to the opportunity and to discuss how I can contribute my strengths.

I appreciate your taking the time to review my credentials and experience

Seeking work in international locations and cruise ships

Employment History:

December 2018 - September 2019 - Skin Clinic Therapist at (most recent employer hidden for confidentiality) UK Field Based, UK - United Kingdom, (Product Company)

Duties included:

This was a field based role. I would travel across the UK & Ireland to the different Dermalogica concession counters in the various department stores. My main responsibility was to deliver engaging masterclasses to consumers to help boost retail sales and brand awareness. Whilst at the different stores, I would provide on going training to the staff to keep them up to date with new products and treatment protocols.

Products worked with:

- Dermalogica
- Bio-therapeutic Technology

Career Break - Traveling

December 2016 - May 2018 - Skin Clinic Therapist at Canyon Ranch Spa Club @ Sea, World Cruise, (Cruise Ship)

Duties included:

Day to day I would take responsibility for making spa and salon appointments, maximize revenue opportunities, dealing with telephone enquiries.
At the end of each month I would do my inventories for Skincare and make up products,

For each cruise segment I would plan and carry out regular seminars, interacting with the guests to actively increase revenue for services and retail.

Products worked with:

Environ Electrical Facials & Skin Peels

Luzern Advanced Facials
Natura Bisse Facials

Voya Skincare
Hourglass & Delilah Cosmetics

May 2015 - December 2016 - Skin Clinic Therapist at Liz Earle, Leeds, UK - United Kingdom, (Product Company)

Duties included:

Carry out a combination of face and body electrical treatments with outstanding customer service skills. In between services I would cover the shop floor, performing live demonstrations and engaging with customers to help close product sales.

Products worked with:

Liz Earle Naturally Active Skincare

Foreo Cleansing Devices

March 2014 - May 2015 - Senior Therapist at Pout Beauty, Leeds, UK - United Kingdom, (High Street Salon)

Duties included:

Deputise for the manager in their absence.
Delegate day to day tasks to other beauty therapists as required.
Help train all beauty therapists to provide consistently high standards of customer service by greeting and assisting customers and undertaking reception duties and beauty treatments as required.
Maintain professional and technical knowledge.
Monitor appointments and bookings and highlight any problems or troughs in business to the salon manager.
Maintain and update all necessary internal and external signage and promotional literature.
Ensure all complaints are dealt with promptly and efficiently and in confidence, referring them to the salon manager where appropriate.

Products worked with:

Dermalogica Facials
Environ Skincare & Facial Electrical.

Opi Gelcolor

Gel Bottle

January 2013 - March 2014 - Senior Therapist at Titanic Day Spa, Huddersfield, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

As a senior therapist I was required to undertake such duties as may be determined by the Spa Management and Management Team.
I really enjoy carrying out treatments and retailing to try hit my targets at the end of each month.

My target when I started was £600 which I hit in my first month. This was then changed to £800 which in March I hit £975 and April £1,500 and May of this month £1,350.
In my first 6 months I had received 3 awards:

Spa Therapist of the Month Spa Therapist of the Quarter Titanic Employee of the month

As a senior I was also responsible for taking care of a group of girls in the spa and helping them throughout the month with training and retail. My manager also entered me into the Professional Beauty Spa Therapist of The Year awards.

Products worked with:

Elemis Face & Body
Decl  r Face & Body
Neom Body
Carita Facial Electrical & Body

August 2011 - April 2012 - Massage Therapist at Steiner Leisure, Carribean, (Cruise Ship)

Duties included:

Actively promote the spa, treatments, services, and retail, as well as seminars, promotions and/or discounts available. Be on time for work, prompt with each appointment and to perform services within the appropriate time allocated. Always maintain a positive attitude and contribute toward a quality work environment.

Products worked with:

Elemis

December 2009 - July 2011 - Beauty Therapist at RMUK, Leeds, UK - United Kingdom, (High Street Salon)

Duties included:

Actively promote marketing activities set out by manager.
Promote the sale of beauty products in conjunction with beauty treatments. Record details of all treatments taken for each guest.
Maintain a high level of knowledge, which will enhance the guests experience. Understand and anticipate guests needs.
Maintain a high standard of personal appearance & hygiene.

Products worked with:

Dermalogia
Guinot
Bio Sculpture

September 2007 - December 2009 - Beauty Therapist at Marriott Hollins Hall, Leeds, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Provide first class customer service to all spa users whilst performing both treatments & reception duties.
To take bookings both I person and on the phone to provide maximum revenue for the spa. To help drive spa sales with particular emphasis upon retail sales.

To take payments for treatments and products and perform end of day cashing up and reporting processes including completing the daily financial performance spreadsheet. To perform treatments for spa users ensuring that Marriott standards are maintained and to assist repeat custom to drive total spa revenue.

To play an active role in all areas of the spa and ensure that cleanliness service and maintainence is maintained to ensure the long term financial success of the department.

Products worked with:

Dermalogica
Decleor
Bare Minerals
Jessica Nails

Education and Qualifications:

2009 Yorkshire college of beauty therapy

NVQ Level 2&3

Beauty Therapy

2006 Guiseley High School

GCSEs

Art- B

Graphic Design - B

English - C

Maths - C

Science - B

Product Training:

**March
2020**

Dermalux LED Light Therapy

Online Training

Applying LED light therapy in treatments

**February
2020**

Alumier MD

Alumier MD Bolton

Claire

Application of chemical peels

**October
2018**

Dermalogica

Dermalogica Head Office, Leatherhead, Surrey

Rochelle Bailey

Skin Analysis & Consultation

Pro skin 30

Pro Skin 60

Pro Power Peel

Facial Electrical

July 2018

Elemis

Elemis Training Academy, London

Elemis Face

Elemis BioTec

July 2016

Environ Skincare

Mortec House

York Road

Leeds

Katherine Taylor

Environ DF Facials

June 2014 **Decleor & Carita**

Titanic Day Spa, Huddersfield

Jodie

Decleor Face & Body

Carita Face & Body

Carita Facial Electrical

April 2010 Bio Sculpture Gel

Holiday Inn Bradford

Application of Gel

Builder Gel application

Vocational Qualifications

STCW

First Aid

Fire Fighting

Hobbies and Interests

Running outdoors

Yoga

Exploring new places

Reading books

CV created at www.spastaff.com

