

# Curriculum Vitae

**Female**

**D.O.B. 04 August 1975**

**Number of years working in industry:**

**26 years 5 months**



**Candidate ID Number:** 49342

**Nationality:** British

**Language Skills:**

Fluent: English

Basic: Spanish, French

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Spa Consultant, Spa Director, Spa Manager, Salon Manager, Assistant Manager, Treatment Manager / Spa Trainer, College Tutor

## Personal Statement

I am highly motivated, qualified professional not forgetting hardworking individual with experience in managerial positions within spa settings.

I have extensive skills within the spa industry as a result of owning my own salon / day spa. I have over 20 years experience within the industry.

I managed 6 therapists including 1 makeup artist and 2 apprentices and have no problem managing big teams of therapists as I am confident at within this role.

I am able to adapt to any setting or any situation and always insure that I push myself and my team to thrive.

I am seeking a new challenge and feel I have a lot to give as an experienced manager and am looking for the next stage in my career path. I am eager to share my expertise, train other staff members and bring extensive skills including excellent communication within the work place and drive your spa forward to any other level.

I am positive I would be a valuable addition to a spa team and have the ability to drive the spa forward whilst gaining new personal experiences whilst furthering my career path.

I know that I have not worked abroad within a destination spa environment but would feel more than happy to involve myself learning new cultures. I have no commitments within my personal life and have dedicated all my life to my work and seek a new challenge.

I am looking for a spa manager or trainer role within the uk but would like to work internationally and share some knowledge.

If you would require more information please feel free to contact me.

Kind regards,

Lisa Jayne

## Employment History:

**June 2011 - Present - Spa Manager** at (most recent employer hidden for confidentiality) Lakedistrict, UK - United Kingdom, (5 Star Hotel Spa)

**Duties included:**

- Marketing, sales and promotion
- Sales revenues focussed and have understanding of profit and loss
- Stock control

- Book keeping
- Ordering stock
- Managing a large team of therapists
- Man managing good time keeping
- Training staff on a high level and creating signature treatments
- Budgeting and forecasting
- Promotion of the day spa and gym enticing packages to suit the client
- Setting and achieving leisure club targets
- Advertising and promotion using media tools
- Excellent client and staff care
- Managing challenging behaviour
- Focussing on what works within the spa and promoting new products and treatments
- Driving the business forward
- Exceeding expectations

**Products worked with:**

- Espa
- Elemis
- Decleor
- CND Shellac
- Jessica
- Clarins
- St Tropez

**September 2006 - June 2009 - College Tutor** at Carlisle college , Carlisle , UK - United Kingdom, (College)

**Duties included:**

- Teaching NVQ level 1-3
- Teaching VTCT Massage
- Personal Tutor

**Products worked with:**

- Dermalogica
- Eve Taylor Aromatherapy

**May 2002 - May 2005 - Makeup Artist** at Self employed , Lakedistrict, UK - United Kingdom, (Home/Mobile)

**Duties included:**

- Demonstrating makeup to large groups
- Broadcasting on a BBC radio station
- Freelance work on national magazines on locational shoots
- specialising in Bridal makeup
- TV and Film makeup

**Products worked with:**

- Mac
- Bobbi Brown
- Urban Decay
- Clarins

**March 1999 - March 2002 - Head Therapist** at Holbeck Gyll Hotel, Lakedistrict, UK - United Kingdom, (5 Star Hotel Spa)

**Duties included:**

- Good working relations with other therapists
- Looking after VIP residents within the spa area
- General day to day spa duties in coordination with the spa manager
- Staff rotas
- Ordering the stock
- Attending and foreseeing staff meetings

**Products worked with:**

- Elemis face face and body products
- Jessica and opi nail care

**March 1996 - March 2002 - Massage Therapist** at Self Employed , Lakedistrict, UK - United Kingdom, (Home/Mobile)

**Duties included:**

- Helping people to relax using the form and art of Aromatherapy
- Stock control
- Customer care
- Booking in clients and taking control of the booking system
- Marketing and developing new ideas
- On going training to keep upto date with trends

**Products worked with:**

- Clarins face and body oils

**Education and Qualifications:****1995 Kendal college**

IHBC Epilation IHBC Beauty Therapy Deploma IHBC Nail Techniques D32-33 Assesors Award

- Spa Management
- Challenging and managing behaviour
- Over 20 years of experience
- Training students up to groups of 30
- Aromatherapy
- Beauty Therapy

**1994 kendal College**

IHBC

**1991 Lakes school Windermere**

- GCSE English Lit Grade B
- GCSE English Grade B
- GCSE Maths Grade C
- GCSE Biology Grade C
- GCSE Dance Grade C
- GCSE French Grade C

**1990 Lakes school Windermere****Product Training:****June 1994**

- Kendal college
- IHBC Beauty Therapy
- IHBC Epilation
- IHBC Nail Techniques

**Vocational Qualifications**

- First aid
- IT and computer skills
- Sage pay role

## Hobbies and Interests

- Salsa
- Cooking
- Meditaion
- Reading

CV created at [www.spastaff.com](http://www.spastaff.com)

