

Curriculum Vitae

Female

D.O.B. 10 May 1992

Number of years working in industry:

7 years 11 months



Candidate ID Number: 47837

Nationality: British

Language Skills:

Fluent: English

Basic: Spanish, French

Permitted to work in: Ireland, UK - United Kingdom

Position Sought: Spa Consultant, Spa Manager, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Skin Clinic Therapist, Massage Therapist, Receptionist

Personal Statement

I am quick on my feet and have a great eye for detail, being a very confident, social person with a very positive and motivated energy this has an effect on the people around me so I work really well in a team. I am very versatile and take direction / orders from senior's really well. I learn fast and can be quite competitive. Long term goals is to now settle within a company I can grow and excel with on land.

Employment History:

August 2018 - September 2018 - Spa / housekeeping stewardess at (most recent employer hidden for confidentiality) Aquarius, 92m motor yacht , Spain, (5 Star Hotel Spa)

Duties included:

Aquarius is a 7* private motor yacht. my duties was split between housekeeping and spa treatments. Treatments performed was: deep tissue massage/ Swedish massage/ facials and manicures. We had very high profile guest on board so making sure everything was up to a extremely high standard at all times was a must. I was also on watch dutie which includes doing hourly rounds to ensure the security of the yacht.

Products worked with:

La prairie

February 2018 - July 2018 - Aesthetician at Canyon ranch at sea, Celebrity silhouette, (Cruise Ship)

Duties included:

Environ facials, Luzern facials, voya facials.

training colleagues with sales techniques

Cross promoting, up selling, rebookin.

Self promotion

seminars

port cleaning

hosting events/ mixing with other events taking place on the ship to engage with guests.

Officers Vs passengers activities.

Murder mystery show for guests.

Reception cover

managing my Column at work

Products worked with:

Environ

luzern

voya

August 2017 - January 2018 - Head Therapist at Emk Beverly Hills , Knightsbridge london, UK - United Kingdom, (Skin Clinic)

Duties included:

- Calling agencies / magazines for contact details of chief beauty directors for marketing opportunities.
- Creating invitations for the editors and corresponding with them regarding their prior to their visit
- Maintain and build on relationships after visits
- Networking across London
- Putting promotions together
- Providing over the phone consultations for customers, receiving orders and then sending products via DPD to customers
- Designing gift cards/ business cards
- Managing payments
- Dealing with contracts made within the company
- Working on Word / Excel creating documents
- Liaising with suppliers and other marketing agencies
- Dealing with VIP/celebrity clients

Products worked with:

EMK Beverly Hills

November 2016 - August 2017 - Retail Professional at Dermalogica, London, UK - United Kingdom, (High Street Store)

Duties included:

Achievements within the company - I was nominated to be CRM Leader, thinking of ways to increase teams CRM. Winning the Superfoliant competition in the UK and Ireland. Being promoted to events specialist within my team at Selfridges.

- Performing many skin treatments, with the use of Dermalogica products, including treatments for acne, aged, & sun damaged skin
- Face Mapping and prescribing appropriate products for at-home care as well as engaging and educating clients on their skin specific skin health regimen
- Promote brand awareness by interactively performing product demonstration
- Establish a client base through referrals, special events, and promotional marketing
- Ability to build and maintain strong customer relationships
- Retail sales; meeting goals and increasing sales production

Products worked with:

Dermalogica

November 2015 - November 2016 - Massage Therapist at Steiner, Regal princess, Caribbean and Harmony of the seas, royal Caribbean- meditarean , (Cruise Ship)

Duties included:

Massage

- seaweed wrap
- hot stone massage
- bamboo massage
- Thai poultice massage
- Swedish massage
- deep tissue massage
- Coconut massage
- elemis sensations

Facials

- all elemis facials.
- Royal jewel facial
- remede facial
- Baby doll lashes
- helping out on reception, promoting treatments, up selling products/ treatments, traffic stopping in busy areas (touch points) managing my own Treatment colum, motivating myself (and often other team members) spa tours, meetings targets

Products worked with:

elemis

Career Break - Training - industry-related

September 2013 - September 2015 - Beauty Therapist at Liostaci, ios , Greece, (5 Star Hotel Spa)

Duties included:

- Treatments-
- deep tissue massage
- cotton bloom facial
- apple and aloe Vera cocoon
- red wine body wrap
- reception cover

Products worked with:

Kurland

December 2012 - August 2013 - Events leader / sales assistant beachty count at Freedom, London, UK - United Kingdom, (Product Company)

Duties included:

Events leader-

managing a team on promotional events such as Estee lauders modern muse fragrance pop up in Westfield, Shepherd's Bush. Organising lunch breaks/Rotas dealing with difficult customers, driving sales.

Managing a team in Westfield, Stratford, pop up for revlon providing makeovers and driving sales for revlon. Dealing with booking appointments to ensure all bookings would be covered.

Products worked with:

Lancôme, ester Lauder, reckon, John Lewis, clarinet,

June 2012 - November 2012 - Sales rep at Oasis Lanza club, Lanzarote, Spain, (Hotel Spa)

Duties included:

Selling time shares

October 2010 - May 2012 - Beauty Therapist at Suite 59, Warwick avenue, UK - United Kingdom, (High Street Salon)

Duties included:

- All level 2 beauty treatments
- managing bookings
- promoting myself
- putting together seasonal packages
- reception cover

Products worked with:

Elemis

Career Break - Training - industry-related

Education and Qualifications:**2018 RCCL**

Certificate

STCW 95/10

CROWD MANAGEMENT

2015 Regal princess / harmony of the seas cruise line

Certificate

Safety at sea

2015 Steiner

Certificate

Solution sales

2015 London college of beauty therapy

Level 3

- Level 3 working with colleagues within work related industries.
- Level 3 monitor and maintain health and safety practice in the salon.
- Level 3 client care and communication in beauty related industries.
- Level 3 promote and sell products and services to clients.
- Level 3 body massage
- level 3 aroma therapy.
- Level 3 provide facial electrotherapy treatments.
- Level 3 provide body electrotherapy treatments.
- Level 3 provide epilation
- level 3 apply micro dermabrasion techniques

2011 Bexley training group

certificate

Customer service skills

2010 London academy of beauty therapy

Beauty therapy

2008 Bexley training group

- English- C
- maths- C
- History- C
- drama- B
- science- C

Product Training:

**August
2017**

Emk Beverly Hills

Emk beauty lounge knightsbridge

- 4D lifting facial

- oxygen facial
- Pilates facial
- placenta peeling facial
- all emk products

**August
2016**

Dermalogica

Dermalogica head office in leatherhead

Dermalogica products and facials

**September
2015**

Elemis

Steiner academy harrow

Elemis deep tissue massage, elemis aromaspa, elemis face and body sensations, eleemosynary facials
aromastone therapy, Thai poultice massage, bamboo massage.

**September
2015**

Aromatherapy oil

Steiner harrow

Royal jewel facial

**September
2015**

Remede

Steiner academy harrow

Remede facial

**September
2015**

Baby doll lashes

Steiner academy harrow

Baby doll lash perming and tinting

Vocational Qualifications

First aid

crowd management

Hobbies and Interests

I like to self study psychology, when I am home I go to forensic talks and evening events with Forensics Lecturer and Psychotherapist Jennifer Rees.

Photography is also a big part of my life, so far my career has enabled me to travel a lot and visit some unique and beautiful places.

Mixing with different people is also something I enjoy to do, I work for an events team between contracts, in my spare time where I get to host at some really exciting events and socialise with so many different people.

CV created at www.spastaff.com

