

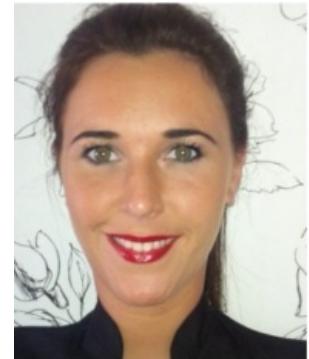
# Curriculum Vitae

**Female**

**D.O.B. 10 May 1992**

**Number of years working in industry:**

**7 years 11 months**



**Candidate ID Number:** 47837

**Nationality:** British

**Language Skills:**

Fluent: English

Basic: Spanish, French

**Permitted to work in:** Ireland, UK - United Kingdom

**Position Sought:** Spa Consultant, Spa Manager, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Skin Clinic Therapist, Massage Therapist, Receptionist

## Personal Statement

I am quick on my feet and have a great eye for detail, being a very confident, social person with a very positive and motivated energy this has an effect on the people around me so I work really well in a team. I am very versatile and take direction / orders from senior's really well. I learn fast and can be quite competitive. Long term goals is to now settle within a company I can grow and excel with on land.

## Employment History:

**August 2018 - September 2018 - Spa / housekeeping stewardess** at (most recent employer hidden for confidentiality) Aquarius, 92m motor yacht , Spain, (5 Star Hotel Spa)

### Duties included:

Aquarius is a 7\* private motor yacht. my duties was split between housekeeping and spa treatments. Treatments performed was: deep tissue massage/ Swedish massage/ facials and manicures. We had very high profile guest on board so making sure everything was up to a extremely high standard at all times was a must. I was also on watch dutie which includes doing hourly rounds to ensure the security of the yacht.

### Products worked with:

La prairie

**February 2018 - July 2018 - Aesthetician** at Canyon ranch at sea, Celebrity silhouette, (Cruise Ship)

### Duties included:

Environ facials, Luzern facials, voya facials.

training colleagues with sales techniques

Cross promoting, up selling, rebookin.

Self promotion

seminars

port cleaning

hosting events/ mixing with other events taking place on the ship to engage with guests.

Officers Vs passengers activities.

Murder mystery show for guests.

Reception cover

managing my Column at work

#### **Products worked with:**

Environ

luzern

voya

**August 2017 - January 2018 - Head Therapist** at Emk Beverly Hills , Knightsbridge london, UK - United Kingdom, (Skin Clinic)

#### **Duties included:**

- Calling agencies / magazines for contact details of chief beauty directors for marketing opportunities.
- Creating invitations for the editors and corresponding with them regarding their prior to their visit
- Maintain and build on relationships after visits
- Networking across London
- Putting promotions together
- Providing over the phone consultations for customers, receiving orders and then sending products via DPD to customers
- Designing gift cards/ business cards
- Managing payments
- Dealing with contracts made within the company
- Working on Word / Excel creating documents
- Liaising with suppliers and other marketing agencies
- Dealing with VIP/celebrity clients

#### **Products worked with:**

EMK Beverly Hills

**November 2016 - August 2017 - Retail Professional** at Dermalogica, London, UK - United Kingdom, (High Street Store)

#### **Duties included:**

Achievements within the company - I was nominated to be CRM Leader, thinking of ways to increase teams CRM. Winning the Superfoliant competition in the UK and Ireland. Being promoted to events specialist within my team at Selfridges.

- Performing many skin treatments, with the use of Dermalogica products, including treatments for acne, aged, & sun damaged skin
- Face Mapping and prescribing appropriate products for at-home care as well as engaging and educating clients on their skin specific skin health regimen
- Promote brand awareness by interactively performing product demonstration
- Establish a client base through referrals, special events, and promotional marketing
- Ability to build and maintain strong customer relationships
- Retail sales; meeting goals and increasing sales production

#### **Products worked with:**

Dermalogica

**November 2015 - November 2016 - Massage Therapist** at Steiner, Regal princess, Caribbean and Harmony of the seas, royal Caribbean- meditarean , (Cruise Ship)

#### **Duties included:**

Massage

- seaweed wrap
- hot stone massage
- bamboo massage
- Thai poultice massage
- Swedish massage
- deep tissue massage
- Coconut massage
- elemis sensations

Facials

- all elemis facials.
- Royal jewel facial
- remede facial
- Baby doll lashes
- helping out on reception, promoting treatments, up selling products/ treatments, traffic stopping in busy areas (touch points) managing my own Treatment colum, motivating myself (and often other team members) spa tours, meetings targets

**Products worked with:**

elemis

**Career Break - Training - industry-related**

**September 2013 - September 2015 - Beauty Therapist** at Liostaci, ios , Greece, (5 Star Hotel Spa)

**Duties included:**

- Treatments-
- deep tissue massage
- cotton bloom facial
- apple and aloe Vera cocoon
- red wine body wrap
- reception cover

**Products worked with:**

Kurland

**December 2012 - August 2013 - Events leader / sales assistant beachty count** at Freedom, London, UK - United Kingdom, (Product Company)

**Duties included:**

Events leader-

managing a team on promotional events such as Estee lauders modern muse fragrance pop up in Westfield, Shepherd's Bush. Organising lunch breaks/Rotas dealing with difficult customers, driving sales.

Managing a team in Westfield, Stratford, pop up for revlon providing makeovers and driving sales for revlon. Dealing with booking appointments to ensure all bookings would be covered.

**Products worked with:**

Lancôme, ester Lauder, reckon, John Lewis, clarinet,

**June 2012 - November 2012 - Sales rep** at Oasis Lanza club, Lanzarote, Spain, ( Hotel Spa)

**Duties included:**

Selling time shares

**October 2010 - May 2012 - Beauty Therapist** at Suite 59, Warwick avenue, UK - United Kingdom, (High Street Salon)

**Duties included:**

- All level 2 beauty treatments
- managing bookings
- promoting myself
- putting together seasonal packages
- reception cover

**Products worked with:**

Elemis

**Career Break** - Training - industry-related

**Education and Qualifications:****2018 RCCL**

Certificate

STCW 95/10

CROWD MANAGEMENT

**2015 Regal princess / harmony of the seas cruise line**

Certificate

Safety at sea

**2015 Steiner**

Certificate

Solution sales

**2015 London college of beauty therapy**

Level 3

- Level 3 working with colleagues within work related industries.
- Level 3 monitor and maintain health and safety practice in the salon.
- Level 3 client care and communication in beauty related industries.
- Level 3 promote and sell products and services to clients.
- Level 3 body massage
- level 3 aroma therapy.
- Level 3 provide facial electrotherapy treatments.
- Level 3 provide body electrotherapy treatments.
- Level 3 provide epilation
- level 3 apply micro dermabrasion techniques

**2011 Bexley training group**

certificate

Customer service skills

**2010 London academy of beauty therapy**

Beauty therapy

**2008 Bexley training group**

- English- C
- maths- C
- History- C
- drama- B
- science- C

**Product Training:****August 2017 Emk Beverly Hills**

Emk beauty lounge knightsbridge

- 4D lifting facial

- oxygen facial
- Pilates facial
- placenta peeling facial
- all emk products

**August  
2016**

**Dermalogica**

Dermalogica head office in leatherhead

Dermalogica products and facials

**September  
2015**

**Elemis**

Steiner academy harrow

Elemis deep tissue massage, elemis aromaspa, elemis face and body sensations, eleemosynary facials  
aromastone therapy, Thai poultice massage, bamboo massage.

**September  
2015**

**Aromatherapy oil**

Steiner harrow

Royal jewel facial

**September  
2015**

**Remede**

Steiner academy harrow

Remede facial

**September  
2015**

**Baby doll lashes**

Steiner academy harrow

Baby doll lash perming and tinting

## **Vocational Qualifications**

First aid

crowd management

## **Hobbies and Interests**

I like to self study physchology, when I am home I go to forensic talks and evening events with Forensics Lecturer and Psychotherapist Jennifer Rees.

Photography is also a big part of my life, so far my career has enabled me to travel a lot and visit some unique and beautiful places.

Mixing with different people is also something I enjoy to do, I work for an events team between contracts, in my spare time where I get to host at some really exciting events and socialise with so many different people.

CV created at [www.spastaff.com](http://www.spastaff.com)

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