

# Curriculum Vitae

## Female

**Number of years working in industry:**

**21 years 11 months**



**Candidate ID Number:** 47210

**Nationality:** British

**Language Skills:**

Fluent: English

Basic: Spanish

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Spa Consultant, Regional Senior Manager, Spa Director, Spa Manager, Salon Manager, Spa Coordinator, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Massage Therapist, Holistic Therapist, Complementary Practitioner, Complementary Therapist, Yoga / Pilates Teacher, Area Sales Representative, Retail Professional

## Personal Statement

I consider myself to be a well-presented, articulate and efficient beauty therapist/ make-up artist with an ability to provide a necessary level of customer service and care required, to ensure overall client gratification. I am able to carry out a wide variety of treatments and make-up "looks" with confidence and proficiency on clients to help them look and feel the very best they can. I also consider myself to be a people's person who can communicate and relate well with people at many different levels. I can work on my own initiative individually or as part of a team. I am comfortable working in a hands-on, fast paced environment, and equally in a calm, laid back environment. There is no job I consider to be too big or too small.

Seeking work in the UAE

## Employment History:

**April 2018 - Present - Spa Manager** at (most recent employer hidden for confidentiality) Europe , (Cruise Ship)

**Duties included:**

- Spa manager performing exclusive treatments to exclusive vip guests
- Offering Clients, a wide range of beauty and spa treatments.
- Providing the ultimate spa experiences, using a wide range of luxurious products.
- Responsible for daily running of the salon, making sure all customers and my colleagues are happy with their experiences.
- Marketing the brand by actively organizing promotional activities and events.
- Keeping the salon to a high standard of hygiene, cleanliness and tidiness.
- Working to a target selling treatments, and salon products confidently.
- Working as a team, to reach an overall target for the salon.

**November 2015 - December 2017 - Assistant Manager** at Benefit Cosmetics Ltd , Lincolnshire , UK - United Kingdom, (High Street Store)

**Duties included:**

- Responsible for providing professional facial beauty treatments such as: waxing, and brow tinting.
- Providing customers with the ultimate "Benefit experience" of high quality customer service, and giving them confidence to keep rebooking.
- Carrying out makeovers on counter, varying from subtle every day make-up to wedding, and prom make-up.
- Working to a target selling treatments, and Benefit products confidently.
- Working as a team, to reach an overall target as a counter.

- Marketing the brand by actively organizing promotional activities and events.
- Keeping the Counter to a high standard of hygiene, cleanliness and tidiness.
- Helping clients complete a medical questionnaire before any treatments.

### **Products worked with:**

Elemis, dermoligica guinot all aspects off beauty

### **January 2015 - November 2015 - Beauty Therapist** at Massage Beach , Ibiza, (Day Spa)

#### **Duties included:**

- Provided experience working abroad, understanding different cultures and has given me the ability to speak Spanish at a basic level.
- Providing pool side treatments to clients staying in one of the 34 hotels around Ibiza
- Providing guests at the hotel with the highest standards of beauty care and attention.

### **November 2007 - January 2015 - Beauty Therapist** at Freelance, UK, (Home/Mobile)

#### **Duties included:**

Versatile approach to customers by working mobile, for those clients who prefer treatments from home or for events such as, weddings, promotional nights, hen nights and girls nights.

Offering treatments that I have been qualified and trained in.

### **November 2006 - November 2007 - Beauty Therapist** at Simpsons Day Spa, Lincoln, UK - United Kingdom, (Day Spa)

#### **Duties included:**

Once having worked in a beauty salon, I actively decided I wanted to develop my skills further and work within a spa environment, dealing with luxury products and body treatments.

Specialising in Elemis spa therapy, which included facial, body and aroma spa. Highly experienced in massage and body treatments as well as Indian head treatments, enabling me to increase my level of skill particularly in massage therapy.

### **November 2002 - November 2005 - Beauty Therapist** at Total Fitness Beauty Salon , UK, (5 Star Hotel Spa)

#### **Duties included:**

After qualifying within my level 2 Beauty Therapy, I started working within Total Fitness beauty salon gaining experience within level 2 treatments which included facials, manicure, pedicure, eye treatments and make-up. I was attending college completing my level 3 whilst gaining valuable experience within the salon. After completing my level 3, I was able to take on more advanced treatments, which included body treatments such as, massage, this included Swedish body massage, Aromatherapy, Nail extensions, electrical treatments. I was involved with hen parties and organising events throughout my time at Total beauty and helped with the day to day running. Keeping to my timings set out for treatments and gaining valuable hand on knowledge. I took part in further in house training and external courses, which included Dermalogica institute, Hive Brazilian waxing, MD formulations, I.d, Bare Essentials make-up range, Reflexology and Hopi ear candle.

### **Education and Qualifications:**

#### **2003 De Montfort University, Lincoln**

NVQ LEVEL 2 & LEVEL 3

- Beauty Therapy
- Nail Certificate
- All holistic treatments
- stone massage

- sports massages
- body wraps
- hydro treatments
- in saloon traning

## **1992 Yewlands school**

All gcse passed

grades a too d

## **Product Training:**

### **November 2018**

Steiner Elemis Dermatologists

All above

### **November 2017**

London Darby Sweden Stockholm

All body and facial treatments hands and feet too

## **Hobbies and Interests**

- Gym, keeping fit
- Fitness Classes
- Travelling
- Experiencing new cultures
- Learning new languages
- Socialising with friends and meeting new people
- Makeup and Beauty, and alternative therapies
- Music
- Keeping up to date with the latest fashion trends

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