

Curriculum Vitae

Female

D.O.B. 02 May 1971

Number of years working in industry: 35 years 4 months

Candidate ID Number: 46084

Nationality: British, Turkish

Language Skills:

Fluent: English, Turkish

Basic: German, Spanish, French

Permitted to work in: Turkey, UK - United Kingdom

Position Sought: Spa Manager, Spa Co-ordinator, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist

Personal Statement

Seeking work in national and international locations and cruise ships

Employment History:

September 2017 - Present - Spa Therapist at (most recent employer hidden for confidentiality)
Yorkshire/Huddersfield, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Providing treatments within the spa's offerings to the highest standard, following practiced guidelines.
- Promoting and selling spa and beauty products used during treatments (including taking cash and electronic payment).
- Being present to meet and greet customers, filling out medical questionnaires prior to treatment, and giving aftercare advice following treatment.
- Ensuring tasks within the spa are taken care of efficiently, keeping high standards of cleanliness for visiting clients and staff respectively.
- Meeting and greeting clientele

Products worked with:

Elemis

Espa

Decleor

Temple Spa

May 2015 - Present - owner at Self employed, Brighton, UK - United Kingdom, (Home/Mobile)

Duties included:

As a business owner, as well as providing treatment, the sole responsibility held for:

- Day to day operations of business
- Bookkeeping
- Employment

- Customer service
- Promotion and marketing of the business
- Time management
- Managing brand representation for products used
- Providing quality customer care
- Performance monitoring and running an online presence.

Products worked with:

Temple Spa

Lash Base

O.P.I

Elemis

Espa

Shellac

October 2014 - Present - Spa therapist at Redcurrant, Surrey, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Visiting various spas around Surrey to perform NVQ Level 2&3 treatments
- Providing guests with the highest standards of beauty care and attention.
- Meeting and greeting customers when they arrive.
- Providing treatments & excellent customer care to clients.
- Giving aftercare advice on treatments
- Selling spa products at every opportunity.
- Keeping the Spa areas to a high standard of hygiene, cleanliness, and tidiness
- At times charging customers and taking payment from them
- Handling customer comments and complaints in a professional manner
- Helping client's complete a medical questionnaire before any treatments

Products worked with:

Temple Spa

Decelor

Espa

Oskia

October 1992 - October 2014 - Director at Springdale Spa, London, UK - United Kingdom, (Day Spa)

Duties included:

- Providing guests with the highest standards of beauty care and attention.
- Meeting and greeting customers when they arrive.
- Providing treatments & excellent customer care to clients.
- Giving aftercare advice on treatments
- Selling spa products at every opportunity.
- Keeping the Spa areas to a high standard of hygiene, cleanliness, and tidiness
- At times charging customers and taking payment from them
- Handling customer comments and complaints in a professional manner
- Helping client's complete a medical questionnaire before any treatments

Products worked with:

Elemis

Espa

Guinot

Declor

Career Break - Maternity/Paternity leave

August 1989 - August 1991 - Beauty Therapist at Self employed, Kent, UK - United Kingdom, (Health Club)

Duties included:

Providing guests with the highest standards of beauty care and attention.

- Meeting and greeting customers when they arrive.
- Providing treatments & excellent customer care to clients.
- Giving aftercare advice on treatments
- Selling spa products at every opportunity.
- Keeping the salon to a high standard of hygiene, cleanliness, and tidiness
- Charging customers and taking payment from them
- Handling customer comments and complaints in a professional manner
- Helping client's complete a medical questionnaire before any treatments

Products worked with:

Decleor

Career Break - Traveling

August 1989 - August 1991 - Beauty Therapist at Joni Beauty Salon, Kent, UK - United Kingdom, (Hotel Fitness Centre)

Duties included:

- Visiting various spas around Surrey to perform NVQ Level 2&3 treatments
- Providing guests with the highest standards of beauty care and attention.
- Meeting and greeting customers when they arrive.
- Providing treatments & excellent customer care to clients.
- Giving aftercare advice on treatments
- Selling spa products at every opportunity.
- Keeping the Spa areas to a high standard of hygiene, cleanliness, and tidiness
- At times charging customers and taking payment from them
- Handling customer comments and complaints in a professional manner
- Helping client's complete a medical questionnaire before any treatments

Products worked with:

Decleor

Education and Qualifications:

2012 University of Greenwich

FDA level 5

Spa Management

1988 Gravesend Grammar School for Girls

English Literature

English Language

Maths

Science

Food and Nutrition

German

French

Product Training:

June 1993 Declor

Marble Arch

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