

Curriculum Vitae

Female

D.O.B. 30 December 1990

Number of years working in industry:

18 years 8 months



Candidate ID Number: 44832

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Manager, Salon Manager, Assistant Manager, Hair Stylist

Personal Statement

A real team player, my best qualities are my people skills. I love to communicate with others wherever possible. I am a real people's person. I'm also compassionate and love to help others however I can, even if it's just to encourage or uplift them.

My current goal is to continue to travel and experience as much as I possibly can.

Seeking work in international locations and cruise ships

Employment History:

August 2018 - Present - Spa Manager at (most recent employer hidden for confidentiality) Crystal Mozart, Danube river., (Cruise Ship)

Duties included:

- All hairdressing services, cutting, styling, colour and barbering.
- Providing 6 star service to our guests.
- Arranging and making appointments for guests.
- All reception duties.
- Detailed consultations to ensure the best results.
- Partaking in regular stock checks and ordering.
- Retailing products and upgrading services within the spa.
- Frequent use of the RPOS system.
- Motivating the spa team.
- Being responsible for the spa.
- Recording information.

Products worked with:

Leonor Greyl.

Daniele de Winter.

Career Break - Job hunting

October 2011 - August 2018 - Hair Stylist at Freelance., UK, UK - United Kingdom, (Home/Mobile)

Duties included:

Since leaving the salon where I trained I have always kept a large client base. Whenever I have had other job roles I have worked week nights, weekends and on my days off to accomodate my clients.

I have run my own column and managed myself since this time.

My freelance work is made up of colouring, cutting, styling, extensions and blowdrying mostly.

December 2016 - May 2018 - Hair Stylist at Saga cruises., Saga sapphire., UK - United Kingdom, (Cruise Ship)

Duties included:

- All hairdressing services, including colouring.
- Reception duties.
- Maintaining cleanliness of the spa and salon.
- Stock takes.
- Regular port cleans.
- Restocking products and upgrading services.
- Promoting the spa and all treatments.

Career Break - Traveling

December 2015 - April 2016 - Area Sales Representative at Euro Vapour, UK, (Product Company)

Duties included:

Euro Vapour are a UK exclusive distributor for the second best-selling brand of e liquid worldwide. I had very little knowledge in the industry when joining the business; I dedicated my free time to researching and gaining knowledge in this field, which improved my revenue for the business. During my short time at Euro Vapour, I sold around £30,000 worth of product to some of the best retail stores in the UK.

Duties:

- Gaining new clientele by building rapport and liaising with clients and potential clients.
- Regularly contacting clients with updates on services and products.
- Updating the CRM system regularly with client details, orders and information.
- Ensuring repeat business and generating new business by ensuring targeted marketing activity.

June 2007 - October 2012 - Hair Stylist at Kimono & Co., UK, (Hair Salon)

Duties included:

I joined Kimono & Co as an apprentice and completed my Level 2 NVQ in ladies' hairdressing. I then continued working in the salon for a further three years to build my client base and gain experience.

Duties:

- All hairdressing services, colouring, cutting and styling.
- Detailed client consultations.
- Emphasizing product benefits and advising clients on after care products.
- Proactively developing new custom for the business and maintaining client relationships.
- Attending and participating in continued education and training.

Education and Qualifications:

2009 Alan D School Of Hairdressing

Diploma

- Level 2 NVQ Ladies hairdressing
- Diploma in customer service, through in salon training.

2007 Debden park high school

- GCSE's

- English.
- Mathematics.
- Science.
- History.
- Psychology.
- Drama.

Vocational Qualifications

First aid.

STCW.

Hobbies and Interests

Reading.

Psychology.

Philosophy.

Travel.

CV created at www.spastaff.com

