

# **Curriculum Vitae**

**Female**

**D.O.B. 23 March 1976**

**Number of years working in industry:**

**31 years 3 months**



**Candidate ID Number:** 41392

**Nationality:** British, Zimbabwean

**Language Skills:**

Fluent: English, Shona

Good: Ndebele

**Permitted to work in:** Zimbabwe, UK - United Kingdom

**Position Sought:** Spa Consultant, Assistant Manager, Head Therapist, Senior Therapist, Beauty Therapist, Skin Clinic Therapist, Massage Therapist, Nail Technician, Receptionist

## **Personal Statement**

A well-presented, articulate and capable beauty therapist with a proven ability to provide the necessary customer services and care required to ensure overall client satisfaction. I prove to carry out variety of treatments with confidence and competence on customer care. An excellent therapist who can relate well with people at all levels and as a co-team member. Comfortable working in a fast paced, hands-on work environment and consider no work is too big or small. Looking for a suitable beauty therapist position with an exciting and innovative company that offers room for progression.

I can work under pressure and still perform good treatment and i like working with people because i know the outcome will always be a rewarding to the team and to myself.

I love doing facial ,massages and pedicures and every client i touch will always come back.

Seeking work in international locations and cruise ships

## **Employment History:**

**July 2012 - Present - Beauty Therapist** at (most recent employer hidden for confidentiality) Hertfordshire, UK - United Kingdom, (Day Spa)

**Duties included:**

Client care , reordering of products, reassuring clients, general hygiene of the salon, instruments and equipments, records keeping and recording, Keep up to dates of trainings e.g. product knowledge, Rules and regulations, Health and safety requirements, dealing/handling of complains and offering of in-sentments and pre and post treatment (pre treatment such as patch test for product reaction before treating) and how to deal with when reaction occur.

**Products worked with:**

Dermalogica, Mary-Kay and E'Spa

**September 2007 - Present - Beauty Therapist** at Perfume Direct Salon , Nottingham, UK - United Kingdom, (Day Spa)

**Duties included:**

- Manicure & Pedicure
- Deep tissue massage

- Hot-Stone Massage
- Indian Head Massage
- Waxing
- Eyelash & Eye brow tint
- Cosmetic Therapy
- Up Selling
- Tanning
- Electrical Facials & Body treatments
- Nail Technician

**September 2014 - Present - Beauty Therapist** at West Herts College, I was studying to upgrade my knowledge., UK - United Kingdom, (College)

**Duties included:**

Client care, assisting client to fill in client cards, hygiene in the salon, booking and recording of clients cards and any information needs updating, reordering of stoke, reception work and handling complains, body massages, lymphatic drainage electrical body and facials, slimming body treatments e.g. body wraps and G5 massager, manicure/ pedicure, body tanning, waxing, brow / lash tint, artificial nails and art, make-up, epilation, individual lashes and many more.

**Products worked with:**

Dermalogica, E' Spa, OPI, Environ, oils s and creams.

**September 2014 - Present - Senior Therapist** at West Herts , West Herts College, UK - United Kingdom, (College)

**Duties included:**

Client care, Skin analysis and all hygiene duties, Re-ordering of products/ booking, Dealing with complains and all treatments needed.

**Products worked with:**

Dermalogica, E'Spa and Almond oil, gels and creams.

**September 2015 - July 2017 - Senior Therapist** at West Herts Collage, Upgrading my knowledge, UK - United Kingdom, (College)

**Duties included:**

Skin analysis, client care,stoke take, re-booking of clients, hygiene and treatments.

**Products worked with:**

E'Spa, Dermalogica and Ionto Facial/Body gels and oils.

**May 2005 - August 2007 - Beauty Therapist** at Flamingo Unisex Salon, Francistown, Botswana, (Day Spa)

**Duties included:**

- Manicure & Pedicure
- Deep tissue massage
- Hot-Stone Massage
- Indian Head Massage
- Waxing
- Eyelash & Eye brow tint
- Cosmetic Therapy
- Up Selling
- Tanning
- Electrical Facials & Body treatments
- Nail Technician

**February 2001 - April 2005 - Beauty Therapist** at Image International Salon , Sam-levy village Borrowdale, Zimbabwe, (Day Spa)

**Duties included:**

- Manicure & Pedicure
- Deep tissue massage
- Hot-Stone Massage
- Indian Head Massage
- Waxing
- Eyelash & Eye brow tint
- Cosmetic Therapy
- Up Selling
- Tanning
- Electrical Facials & Body treatments
- Nail Technician

**July 1994 - December 2000 - Beauty Therapist** at Otties Hair & Beauty Salon, Harare, Zimbabwe, (Day Spa)

**Duties included:**

- Manicure & Pedicure
- Deep tissue massage
- Hot-Stone Massage
- Indian Head Massage
- Waxing
- Eyelash & Eye brow tint
- Cosmetic Therapy
- Up Selling
- Tanning
- Electrical Facials & Body treatments
- Nail Technician

**Education and Qualifications:**

**2016 West Herts College,BSY Group**

NVQ LEVEL3

Beauty Therapy,Deep tissue massage,Indian head massage,Waxing, Electrical Facials/body,Tanning,Lash&brow tint and celulite massages or slimming treatments.

**2016 West Herts College In Watford, United Kingdom**

NVQ Level 3 General Diploma

**2016**

Reflexology,NVQ Level 3 General Diploma, Indian head massage, Deep tissue massage, Facials,Tanning, Slimming treatments and tints.

**2016 West Herts College B S Y Group and Star Nails. in United Kingdom.**

N V Q Level 3 General Diploma, B S Y Group and Star Nails Certificate.

Indian Head Massage, Micro-dermabrasion for face and body Individual lashes, Lymphatic face and body treatments, Reflexology, Toning treatment such as Faradic pads or Galvanic treatments.

**2010 West Herts College, BSY Group and Star Nail Zimbabwe.**

NVQ Level 2 and Level 3

- Beauty therapy course at a local standard and Nail Technician at (Cindy's beauty school and Star nail international 1995 -1997).
- N V Q Level 2 and N V Q Level 3 General at (West Herts College)2014 -2016.
- Reflexology - (BSY Group)2010
- N V Q In Social Health Care (QCF)
- Diploma in Psychology (QCF)
- Individual lash - (West Herts College)
- Hot stone massage (West Herts College)
- Mental Health Certificate - (BSY Group)2011.

**1993 St Matthias Mission**

O-Level Certificate

### **1993 St Matthias Mission.**

O-Level and the subjects are: Commerce C, Geography C, English Literature C, Shona B, Religious Education C and Fashion and Fabrics C.

### **Product Training:**

**March  
2017**

West Herts College.

Epilation using two piece or one depend on type of hair iam to remove, Individual lashes application, Gel sculturing on nails, A bit of threading hair removal, dermabrasion facial and body, Galvanic facial and body and manual/spray body tan.

**March  
2016**

**iiia environ products**

Amy from Environ .

### **Vocational Qualifications**

Basic First aid, Diploma in Psychology ,Healthy and Social Care and Mental Healthy.

### **Hobbies and Interests**

Dancing, cooking and baking.

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