

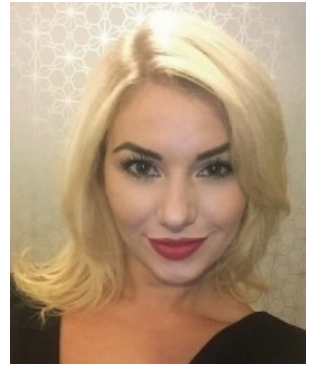
# Curriculum Vitae

**Female**

**D.O.B. 19 January 1994**

**Number of years working in industry:**

**1 year 0 months**



**Candidate ID Number:** 38863

**Nationality:** British

**Language Skills:**

Fluent: English

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Spa Consultant, Assistant Manager, Head Therapist, Senior Therapist, Beauty Therapist, Massage Therapist, Receptionist

## Personal Statement

I pride myself in being a people person who has a friendly, genuine and open attitude. I am approachable have the ability to interact well with others because I am team orientated. I am able to communicate and listen to others effectively, whilst being consistently patient, respectful and polite and continuously driving towards our compatible goal. I am highly customer focused and am passionate about giving to others. I am trustworthy, reliable, self driven, focussed and enthusiastic. I have high attention to detail, exceptional organisational and time management skills. I am highly flexible and can easily adapt to new or stressful demands.

With a strong passion to progress within the health and wellness industry, the opportunity to build a career, challenge and dedicate myself to bettering our guest's experience. My strong will, self motivation and ambition will drive me to continuously aim to exceed company expectations and ensure every guest has a memorable experience with us and will want to stay with us again.

Currently, my goals are to get back into the industry I excel in. Unfortunately, home does not offer me what I want in a career, I want to be able to travel, to see new places, to adventure, to learn a new language, a new culture and way of living. My goal right now is to find something that allows me to get out of my comfort zone and push myself to be the best therapist I can be. My biggest goal, is to be a role model for my family and my young nieces, to make them proud and to prove possibilities in life are endless.

Seeking work in national and international locations and cruise ships.

## Employment History:

**August 2015 - August 2016 - Massage Therapist** at (most recent employer hidden for confidentiality)  
USA/CARRIBBEAN , USA - United States, (Cruise Ship)

### Duties included:

Consistently providing 5\* customer service to every guest and exceeding their expectations onboard Norwegian Escape. Assisting in numerous roles such as; reception desk; greeting guests; making bookings; scheduling appointments; dealing with guest queries and carrying out treatments. Develop strong cultural awareness and the ability to work in new environments with worldwide nationalities whilst managing a demanding work schedule that was susceptible to change. Carrying out various 5\* massage treatments from aromatherapy, aromastone, thai poultice, deep tissue and many more. Rebooking, retailing, referring further treatments, services and homecare to suit the clients needs. Arrnging and managing my own schedule.

### Products worked with:

Elemis, La'Therapie, Bliss

**Career Break** - Training - industry-related

**Education and Qualifications:**

**2015 Stoke on Trent College, Stoke Sixth Form, Steiner Training Academy**

NVQ LEVEL 3 and diploma

- NVQ Level 2 Customer Service
- NVQ: Beauty Therapy Level 2 (facials, manicure and pedicure, waxing, eyelash extension, tinting)
- Spa & Holistic Therapies Level 3 (swedish massage, hot stone massage, aromatherapy, facials, indian head massage, thalgo face and body treatments, deep tissue)
- VTCT Sports Massage Level 3
- Elemis: Deep Tissue Massage, Aroma Stone Therapy, Aromaspa Seaweed Massage, Thai Herbal Poultice Massage, Bamboo Massage, Colon Massage,
- Bliss: Rhythm and bliss massage, Fat girl Slim body wrap
- Nouvatan; Spray tanning

**2012 Stoke on Trent Sixth Form College**

National Diploma in Sports and Exercise Science D\*D\*

A Level English Literature B

AS Level English Language C

**2010 Haywood High School and Engineering College**

BTEC National Diploma in Health and Social Care D\*D\*

English Language GCSE A\*

English Literature GCSE A

Physical Education GCSE A

Mathematics GCSE B

Double Award Science GCSE B/C

Religious Education GCSE C

**Product Training:**

<b>August 2016</b>	<b>Elemis</b>
	Steiner Training Academy, London
	Elemis face and body treatments

<b>June 2015</b>	Stoke on Trent College
	Thalgo marine body scrubs and wraps, facials

**Vocational Qualifications**

Crisis Management and Human Behaviour  
Crowd Control  
Security Awareness  
Fire Prevention and Fire Fighting  
Personal Safety and Social Responsibilities  
Elementary First Aid  
Personal Survival Techniques

## Hobbies and Interests

Reading, fitness and training, running, socialising, self development, yoga, relaxation, travel

CV created at [www.spastaff.com](http://www.spastaff.com)

