

Curriculum Vitae

Female

D.O.B. 19 May 1988

Number of years working in industry: 18 years 0 months

Candidate ID Number: 38060

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Consultant, Regional Senior Manager, Spa Director, Spa Manager, Salon Manager, Area Sales Representative

Personal Statement

I am highly organised, ambitious and passionate. I have excellent leadership skills and seek to lead by example, motivating those around me

Seeking work in the East Midlands region of the UK

Employment History:

April 2016 - Present - Assistant Manager at (most recent employer hidden for confidentiality) Wellingborough, UK - United Kingdom, (High Street Store)

Duties included:

In this role I have a large range of responsibilities including:

- Managing staff rotas and payroll
- Dealing with customer complaints
- Maintaining accurate POS materials
- Training staff and ensuring compliance
- Dealing with the safe and cash lifts
- Stock ordering and management, including rotation

August 2015 - April 2016 - Beauty Therapist at Redcurrent, Northamptonshire, UK - United Kingdom, (Hotel Spa)

Duties included:

This was an agency position I took on as a look to returning to work after having my daughter. I worked in multiple locations, carrying out general duties, including treatments and sales.

Products worked with:

- Decleor
- Espa
- Elemis
- Katherine Daniels
- Murad
- O.P.I
- Neom

Career Break - Maternity/Paternity leave

September 2006 - March 2014 - Salon Manager at Park View Beauty Salon, Northamptonshire, UK - United Kingdom, (High Street Salon)

Duties included:

I managed this salon for 7 years. It provided a wide variety of treatments, including waxing, nail treatments and massage. This also included luxury face and body treatments using Decl  r products, which were also retailed. As well as dealing with clients I was also responsible for:

- Managing a team of therapists, motivating them to reach sales targets and provide impeccable customer service.
- Line management, covering recruiting, training, rotas and payroll.
- Day to day management including budgeting and reports. Responsible for delivering KPIs.
- Stock control and management.
- Maintaining hygiene standards.

I have a proven track record when it comes to sales, managing staff and dealing with profit and loss, whilst delivering a 5 star customer service.

Products worked with:

- Decleor
- O.P.I

Education and Qualifications:

2007 Trained in House, Park View Beauty. Also various training locations

Diploma, Certificate

- Reiki
- Reflexology
- Deep Tissue Massage
- Indian Head massage
- Body wraps
- Mother to be treatments
- Non-Surgical facial
- Spay Tan
- Individual Lashes
- Gel, Acrylic and Fibreglass nails
- Studied with Decleor, O.P.I and Jessica

2006 Tresham Institute

- NVQ2/3 Beauty Therapy, including;
 - Manicure
 - Pedicure
 - Facial treatments and skincare
 - Waxing including intimate
 - Lash and Brow Treatments
 - Make up
 - Full body massage
- Also qualified in:
 - Reiki
 - Reflexology
 - Deep Tissue Massage
 - Indian Head massage
 - Body wraps
 - Mother to be treatments
 - Non-Surgical facial
 - Spay Tan
 - Individual Lashes
 - Gel, Acrylic and Fibreglass nails
 - Studied with Decleor, O.P.I and Jessica

Product Training:

May 2007 Decleor

London Academy

Facials, Body Treatments and product knowledge

Hobbies and Interests

I enjoy travelling and have previously lived and worked in Northumberland, a place I still like to visit to hike and keep in touch with friends. Exercise is an important part of my life as I like to keep in shape and maintain a healthy work/life balance. I also like to crochet in my evenings, making blankets for a charity.

CV created at www.spastaff.com

