

Curriculum Vitae

Female

D.O.B. 19 May 1988

Number of years working in industry: 18 years 0 months

Candidate ID Number: 38060

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Consultant, Regional Senior Manager, Spa Director, Spa Manager, Salon Manager, Area Sales Representative

Personal Statement

I am highly organised, ambitious and passionate. I have excellent leadership skills and seek to lead by example, motivating those around me

Seeking work in the East Midlands region of the UK

Employment History:

April 2016 - Present - Assistant Manager at (most recent employer hidden for confidentiality) Wellingborough, UK - United Kingdom, (High Street Store)

Duties included:

In this role I have a large range of responsibilities including:

- Managing staff rotas and payroll
- Dealing with customer complaints
- Maintaining accurate POS materials
- Training staff and ensuring compliance
- Dealing with the safe and cash lifts
- Stock ordering and management, including rotation

August 2015 - April 2016 - Beauty Therapist at Redcurrent, Northamptonshire, UK - United Kingdom, (Hotel Spa)

Duties included:

This was an agency position I took on as a look to returning to work after having my daughter. I worked in multiple locations, carrying out general duties, including treatments and sales.

Products worked with:

- Decleor
- Espana
- Elemis
- Katherine Daniels
- Murad
- O.P.I
- Neom

Career Break - Maternity/Paternity leave

September 2006 - March 2014 - Salon Manager at Park View Beauty Salon, Northamptonshire, UK - United Kingdom, (High Street Salon)

Duties included:

I managed this salon for 7 years. It provided a wide variety of treatments, including waxing, nail treatments and massage. This also included luxury face and body treatments using Decléor products, which were also retailed. As well as dealing with clients I was also responsible for:

- Managing a team of therapists, motivating them to reach sales targets and provide impeccable customer service.
- Line management, covering recruiting, training, rotas and payroll.
- Day to day management including budgeting and reports. Responsible for delivering KPIs.
- Stock control and management.
- Maintaining hygiene standards.

I have a proven track record when it comes to sales, managing staff and dealing with profit and loss, whilst delivering a 5 star customer service.

Products worked with:

- Decleor
- O.P.I

Education and Qualifications:

2007 Trained in House, Park View Beauty. Also various training locations

Diploma, Certificate

- Reiki
- Reflexology
- Deep Tissue Massage
- Indian Head massage
- Body wraps
- Mother to be treatments
- Non-Surgical facial
- Spay Tan
- Individual Lashes
- Gel, Acrylic and Fibreglass nails
- Studied with Decleor, O.P.I and Jessica

2006 Tresham Institute

- NVQ2/3 Beauty Therapy, including;
 - Manicure
 - Pedicure
 - Facial treatments and skincare
 - Waxing including intimate
 - Lash and Brow Treatments
 - Make up
 - Full body massage
- Also qualified in:
 - Reiki
 - Reflexology
 - Deep Tissue Massage
 - Indian Head massage
 - Body wraps
 - Mother to be treatments
 - Non-Surgical facial
 - Spay Tan
 - Individual Lashes
 - Gel, Acrylic and Fibreglass nails
 - Studied with Decleor, O.P.I and Jessica

Product Training:

May 2007 Decleor

London Academy

Facials, Body Treatments and product knowledge

Hobbies and Interests

I enjoy travelling and have previously lived and worked in Northumberland, a place I still like to visit to hike and keep in touch with friends. Exercise is an important part of my life as I like to keep in shape and maintain a healthy work/life balance. I also like to crochet in my evenings, making blankets for a charity.

CV created at www.spastaff.com

