

Curriculum Vitae

Female

Number of years working in industry: 16 years 2 months

Candidate ID Number: 35455

Nationality: British

Language Skills:

Fluent: Italian

Basic: French

Permitted to work in: UK - United Kingdom

Position Sought: Spa Manager, Salon Manager, Assistant Manager, Head Therapist

Personal Statement

I am hard working and passionate about my work, and I hope by my example I inspire others to give their best.

I have enjoyed improving my current Spa not only by improving turnover and profitability but by increasing staff retention and guest feed back scores, winning Hotel Department of the Year last year.

I am looking to continue to grow my skills within a 5 * star Spa environment where others are as committed to the Spa and Leisure business as I am.

Seeking work in the UK and Italy.

Employment History:

September 2014 - Present - Head Therapist at (most recent employer hidden for confidentiality) Basinstoke, UK - United Kingdom, (Hotel Spa)

Duties included:

Spa Management

Recruitment and training of all Spa staff. Performance reviews

Supervision of treatment/ Spa standards

Stock taking/ ordering

Bookings/ Guest relations/

Reception Management

Rotas/ Staff budgets/ wages forecasting

Financial reporting

Spa promotions/ marketing

Products worked with:

ESPA

JESSICA

GeLERATION

April 2011 - August 2014 - Spa Manager at Aquae Leonis Spa, Sicily, Italy, (5 Star Hotel Spa)

Duties included:

Spa Management of team

Treatment standards/Training

Guest Relations

November 2009 - February 2010 - Beauty Therapist at Four Seasons, Hampshire, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Carrying out body and beauty treatments.

Products worked with:

ESPA

July 2008 - September 2009 - Spa Consultant at Grand Hotel Atlantis Bay, Sicily, Italy, (5 Star Hotel Spa)

Duties included:

Spa therapist

Products worked with:

Hyd"Ora

Education and Qualifications:**2008 Southern School of Beauty**

VTCT -

Anatomy and Physiology

Swedish Masage

Facials

Beauty Specilist (waxing/ tinting etc.)

Indian head

Reflexology

1980 Polam Hall School

O Levels in English Language/ English Literature /History/Art/Biology/chemistry/Maths

A Levels In english Literature/ History/Art & Design

Product Training:**September 2014 Jessica/ Geleration**

Gerrard International (In house)

September 2014 ESPA

Farnham

ESPA Essentials

ESPA Advanced Body Treatments (wraps etc.)

ESPA facials

Vocational Qualifications

BA HONS - London University

First Aider Responder Certificate

Pool Plant Operators Certificate

Hobbies and Interests

I love to tango, it keeps me fit and focuses the mind

My cooking passion is greatly appreciated by my friends !

Sadly my interest in gardening is not met by green fingered skills.

CV created at www.spastaff.com

