

Curriculum Vitae

Female

D.O.B. 09 March 1970

Number of years working in industry:

35 years 5 months



Candidate ID Number: 35110

Nationality: South African

Language Skills:

Fluent: English, Afrikaans

Permitted to work in: South Africa

Position Sought: Spa Consultant, Regional Senior Manager, Spa Manager, Salon Manager, Spa Co-ordinator, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Skin Clinic Therapist, College Tutor, Area Sales Representative, Retail Professional

Personal Statement

STRENGTHS:

Extensive experience in multidisciplinary aspects of the spa industry in conjunction with finely honed managerial, sales and marketing experience.

OBJECTIVE:

To be part of a team passionate in the way they think, plan, implement and complete the tasks necessary to stimulate the company's growth. A business serves people and having experience in a personal service industry, I relate well to people. I motivate, encourage and lead. I believe that creative teamwork can only have positive effects on the team, client and company

Seeking work in international locations and on cruise ships

Employment History:

April 2018 - Present - Spa Manager at (most recent employer hidden for confidentiality) World Trip, (Cruise Ship)

Duties included:

- Day to day running of a spa.
- Bookings
- Client liaison
- Staff Training in Treatment Protocols, Products & Sales
- Target setting
- Product sales
- Stock taking, ordering & managing
- Hygiene inspections
- Standard Operating Procedures compiling & implementing
- Setting & maintaining of Brand Standards
- Treatments: Facials, Waxing, Manicures, Pedicures, Massages, Reflexology, Aromatherapy, Slimming, Lazer, RF Machine, Ceya Machine, Microdermabrasion, Microneedling, Make-up,

Products worked with:

Skeyndor, TheraVine, Dermafix, Pierre Auge, Guinot, Gatineau, Babor, Nimue, Phytomer, VitaDerm, Isa Carstens, Justine, San Succi, Placecol, Sante Vetre, Hagenu, Hannon, Biosculpture, Calgel, NSI,

July 2014 - February 2018 - Spa Manager at Celtic Manor, Gordons Bay, South Africa, (Hotel Spa)

Duties included:

- Day to day running of a spa & guest house
- Bookings
- Client liaison
- Staff Training in products & Sales
- Target setting
- Product sales
- Stock taking, ordering & managing
- Hygiene inspections
- Standard Operating Procedures compiling & implementing
- Setting & maintaining of Brand Standards
- Treatments: Facials, Waxing, Manicures, Pedicures, Massages, Reflexology, Aromatherapy, Slimming, Lazer, RF Mashine, Ceya Machine, Microdermabrasion, Microneedling, Make-up,

Products worked with:

Theravine

March 2009 - June 2014 - Training Manager at The Perfume Gallery, Pretoria, South Africa, (High Street Store)

Duties included:

- Event Planning
- Event Coordinating
- Media Liaison
- Brand Building
- Public Speaking
- Radio & TV Interviews

Products worked with:

- Over 400 Perfume fragrances from various houses
- Justine
- Wow Cosmetics

September 2007 - February 2009 - Spa Manager at Placecol, Pretoria, South Africa, (High Street Salon)

Duties included:

Group Manager of 5 High Street Salons

- Budget Setting & Control
- Stock Take & Control
- Target Setting & Achieving
- Marketing & Branding
- Planning & Coordinating of Promos, events and product launches
- Media Liaison
- Clientele recruiting: Clientele grew in year 1 from 0-1634 Group Marketing & Training Manager:
 - Training of Managers & Therapists
 - Goal setting & Achieving
 - Planning & coordinating of promo's and events
 - Planning and coordinating Team Builings
 - Facilitating Monthly Managers Meetings
 - Radio Interviews

Products worked with:

Placecol

October 2005 - August 2007 - Club Manager & Events Co Ordinator at Planet Fitness, Gauteng, South Africa, (Health Club)

Duties included:

- The Big Spin" in aid of Down syndrome Foundation of Tshwane
- Kidney Water thorn, in aid of Kidney Foundation of SA
- Golf days in aid of the Heart foundation of Compile training syllabus
- Training staff in customer service and professionalism.
- Product training and knowledge
- Sales techniques
- Maintaining Brand Standards
- Public awareness
- Event Coordinating
- Media liaison

Products worked with:

I started out as Events Coordinator and about2 years later become a club manager.

January 2002 - September 2005 - Events Coordinator at Reach For A Dream, Pretoria, South Africa, (Product Company)

Duties included:

- Fundraising
- Corporate Sponsorship
- "Aikona drugs" - Anti drug campaign for Pick and Pay
- Guinness World record (538 Ballet dancers on one stage)
- Spinning Marathons
- 24-hour running marathons
- Cycle Tour: Pretoria to Cape Town
- Celeb cook outs
- Golf Days
- Rock Shows
- Numerous Other Music Events
- Radio & TV Interviews

Products worked with:

Fulfilling the dreams of children with life threatening illnesses.

March 1998 - December 2001 - Media Marketer & Planner at Airtime Productions, Pretoria, South Africa, (Product Company)

Duties included:

Sales Representative

- Sales and Marketing
- Media Planning
- Productions & creative input in the production of Radio and Television ads
- Theatre Productions

Radio Advertisements:Numerous radio advertisements on

- Highveld
- Jacaranda 94.2
- SAFM
- Classic FM
- Impact Radio
- Rippel 90.5 FM

S

Products worked with:

Media campain manager.

Radio adverts

January 1990 - February 1998 - Spa Director at Centurion Health & Beauty, Centurion, South Africa, (Skin Clinic)

Duties included:

Running of the clinique

Products worked with:

Owner Of the Skin care clinique

Education and Qualifications:

2018 KinRe Training Institute

KinRe Practitioner Certificate

KinRe (Kinetic Relaxation)

2016 South Africa Maritime Safety Authority Pulse Training

STCW 1 - 4 Certificates

Medical First Aid: STCW A-V1/4-1

Personal Safety & Social Responsibility STCW A-V1/4-1

Personal Survival Techniques STCW A-V1/4-1

Fire Prevention & Fire Fighting

2010 SETA

SETA (South African Sector Training Institute)Certificate

Coaching

Educator

Facilitator

Assessor

Moderator

1990 Kaye Rive Educational Centre, Pretoria South Africa

Certificates: IAPHPT CIDESCO ITEC

- Spa Management
- Business Economics
- Ingredients
- Anatomy & physiology
- Nutrician
- Aerobics
- Aromatherapy
- Reflexology
- Massage
- Slimming
- Facials
- Waxing
- Manicures
- Pedicures

1988 Rustenburg High

Grade 12 (Standard 10)

Product Training:

September Skeyndor, TheraVine, Ginot, Barbor, Pierre Auge, Dermafix, Nimue, Justine, Hannon, Placecol, 2015 Biosculpture, Calgel,

Various trainings. Main Diploma was achieved at Rive Educational Centre - Pretoria South Africa.

Last training was done in Stellenbosch at LS Entreprises.

- Skeyndor - All products training received in Hong Kong
- TheraVine - All Body treatments (various Thalasovine scrubs, wraps, slimming & relaxation) & Facial treatments (various: Melanovine, & Advanced Anti wrinkle , pro youth, & hydравine) and products
- Giunot - All Facial treatments including Hydradermie
- Barbor - Product training
- Pierre Auge - Product & Facial treatment training including Non Surgical peels
- Dermafix - Facial & Product training including microneedling
- Nimue - All facial and product training including AHA peels
- Justine - Sales & Product training
- Hannon - Facial & Hair product & treatment training
- Placecol - All facial and body treatments including microdermabrasion & Ceya
- Biosculpture - Gel, tips, silk & Fibre

Vocational Qualifications

- Scuba Diving - open water
- Computer literate: Mac & Microsoft: word, exel, ppt,

Hobbies and Interests

- Oil Painting
- Reading
- Knitting
- Yoga
- Scuba

CV created at www.spastaff.com

