

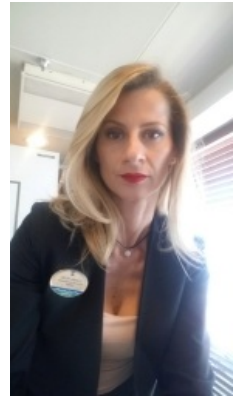
Curriculum Vitae

Female

D.O.B. 22 December 1980

Number of years working in industry:

3 years 6 months



Candidate ID Number: 34351

Nationality: Serbian

Language Skills:

Fluent: English

Basic: German, Spanish

Permitted to work in: Serbia

Position Sought: Spa Consultant, Spa Manager, Salon Manager, Spa Co-ordinator, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Skin Clinic Therapist, Massage Therapist, Holistic Therapist, Receptionist, Retail Professional

Personal Statement

4 Years shipboard experiance on various cruise lines

Excellente managerial skills

Excellent organization skills

Leadership skills

Marketing skills

Excellent Time Management and ability multi-task

Customer service excellence

Excelletnt interpersonal skills

Computer skills

Bilingual

I am hardworking and self motivated individual. Whit my experiance and knowledge combined with my passion for the health industry and drive to make revenue,I believe I have the right requirements and I am very suitable for this positions.

I have very high standards and will meet what expetations your company requires for this positions.

Seeking work in international locations and on cruise ships

Employment History:

November 2016 - September 2017 - Spa Manager at (most recent employer hidden for confidentiality) BAHAMAS, (Cruise Ship)

Duties included:

Stock /Inventory control

Balancing of daily and end of cruise revenue and paperwork

Marketing of spa onboard in place and to track effectiveness

Work with onboard revenue departments cross promote

Maintain communications between spa and corporate office by submitting appropriate,timely reports regrding operations, sales, and productivity on a daily and weekly basis.

Review daily appointment schedule & productivity reports ensuring budget projections and targets are being met. Evaluate spa operations on an on going basis and develop timely slutions to the various operational problems thatocure and plan acoourse of action..

Supervise,coach,mentor and train staff to ensure exceptional guest experiances,traing and motivate staff to ensure that bussiness goals and profit objectives are being met,and to assist in staff career development. Discipline and counsel staff as needed.

Products worked with:

Elemis

Bliss

La therapies

Kerastas

Phyto

Sebastian

October 2015 - August 2016 - Receptionist at steiner ltd, nassau,bahamas, (Cruise Ship)

Duties included:

My position as spa staff receptionist on the cruise ship was to schedule whole entire cruises,make a working schedule for team of 50 people,taking care of all our guests front of reception desk,greet them and smile,give them the best solution and recommendation,promote the treatments ,products and represent the thermal suite and relaxation areas in the spa apart from spa tretments.

And keep everything clean and oragnize at reception area.

Products worked with:

- elemis
- bliss
- la therapie
- loreal
- prima cosmetics
- eucerin

Career Break - Traveling

November 2014 - October 2015 - Assistant Manager at steiner ltd, HAL ms Ryndam, (Cruise Ship)

Duties included:

Firs part of my contract I was a facial therapist,and I was performing great as therapist and product sales as well,considering my big improvement I became a head therapist ,then I'v got promoted to assistent manager,what gave me a big responsibility and opportunity to get new skills to work with team and help them improve they knowledge by giving them trainings for sales,reaching the goals and cruise targets,consultations and great service generally.

I enjoyed completely .

Products worked with:

- elemis
- la therapie
- bliss

Career Break - Traveling

December 2013 - September 2014 - Beauty Therapist at steiner ltd, HAL ms Niuev Amsterdam, (Cruise Ship)

Duties included:

My position was facial and massage therapist, I responded to give the excellent service, following with professional consultation and home care recommendation and cross promotions too in order to give the full treatment to the guests, always be on the time, look clean, tidy and ready for job with positive attitude.

Part of my job was to promote the services and products.

Products worked with:

- elemis
- la therapie
- aroma spa

Career Break - Training - industry-related

Education and Qualifications:

2012 Educational center Total Edu, Belgrade Serbia

certificate

Beautician (hygienic facial, waxing, face massage and hair massage)

1998

2011 "Elite economic high school", Novi Sad, Serbia

- Trade technician, level IV

Product Training:

December 2013

elemis la therapie bliss

- Steiner LTD, London

Elemis Pro-Collagene facial

Elemis Tri Enzyme Facial

Elemis oxydermy facial (microdermabrasion)

Skin specific facial

Aroma seaweed wrap

Elemis face and body sensation

Elemis massage, Aromaspa, Elemis Facials and bamboo massage...

Vocational Qualifications

IT skills: Adobe Photoshop, MS Office (Word, Excel), Internet

Sales manager, Real estate agent, Supervisor, Commercialist

Hobbies and Interests

Photography, Snorkeling, Yoga, Meditation, Hiking, Cycling, Reading, Dancing, Hand made craft ideas, Painting, Knitting, Fitness, Singing, Traveling...

