

Curriculum Vitae

Female

D.O.B. 15 February 1975

Number of years working in industry:

22 years 4 months



Candidate ID Number: 33543

Nationality: British

Language Skills:

Fluent: English

Good: Spanish

Permitted to work in: UK - United Kingdom

Position Sought: Spa Director, Spa Manager, Salon Manager, Treatment Manager / Spa Trainer, College Tutor

Personal Statement

A responsible, fun loving and experienced beauty professional with an extensive background in Beauty Therapy and training. Who possesses managerial experience and is achieves 100% in every job postion I have taken. I love the beauty industry and I am a true ambassador for it.

Seeking work in international locations

Employment History:

October 2012 - Present - College Tutor at (most recent employer hidden for confidentiality) Marbella, Spain, (College)

Duties included:

Head tutor

Head Tutor-

- CIBTAC Tutor of the Year 2015 -Finalist
- Delivering International Beauty Therapy qualifications and Education in Lifelong Learning. Achieving 100% pass rates in theory and practical examinations.
- Increasing the number of enrolments through social media.
- Dealing with the standardisation through all qualifications and that staff achieve the team goal.
- Planning and goal setting a team of staff and learners to meet deadlines.

July 2008 - October 2011 - Spa Manager at Westin La Quinta Spa, Marbella, Spain, (5 Star Hotel Spa)

Duties included:

- Successfully marketing and selling treatments for 9 treatment rooms.
- Increasing membership numbers in the fitness centre
- Controlling revenue and planning budgets,
- Undertaking staff appraisals & training
- Communicating with spa members and guest to maintain high standard operations.

Dealing with other departments to successfully run the daily operations.

Products worked with:

January 2005 - July 2008 - Assistant Manager at Spa La Manga Club Hyatt, Murcia, Spain, (5 Star Hotel Spa)

Duties included:

- Successfully training all spa staff to the Hyatt protocols and Kerstin Florain treatment training.
- Recruiting a strong team of spa staff to achieve goals set by the spa director
- Planning staff rotas to manage big groups.
- Achieving good relationships with spa members and guests
- Achieving budgets set by the director for treatments, retail, spa membership
- Training Hyatt Spa staff in different locations

Products worked with:

Kerstin Florain

September 2002 - December 2004 - College Tutor at Oracle Training Consultants, Doncaster, UK - United Kingdom, (College)

Duties included:

- Delivering Modern Apprenticeships in Beauty Therapy qualifications
- Increasing the number of enrolments through school events.
- Dealing with the standardisation through all qualifications and that staff achieve the team goal.
- Planning and goal setting a team of staff and learners to meet deadlines.

Education and Qualifications:

2001 Doncaster Further Education

Health and Safety Management September 2002 D32/33 Assessors Award February 2002 D34 Internal Verifier July 2002

7306 Teaching Training July 2001

1993 Doncaster Further Education

Beauty Therapy City and Guilds-Level 2 & 3 August 1993 7306 Teaching Training July 2001 Health and Safety Management September 2002 D32/33 Assessors Award February 2002 D34 Internal Verifier July 2002

Beauty Therapy City and Guilds-Level 2 & 3 August 1993

Beauty Therapy City and Guilds-Level 2 & 3 August 1993

1993 Doncaster College

Beauty Therapy City and Guilds-Level 2 & 3 August 1993

7306 Teaching Training July 2001

Health and Safety Management September 2002

D32/33 Assessors Award February 2002

D34 Internal Verifier July 2002

1991 Hayfield School

Mdeia Studies B

Modern Business Applications B

English C

Sociology D

Maths D

Hobbies and Interests

Yoga, Walking on the beach.

CV created at www.spastaff.com

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