

Curriculum Vitae

Female

D.O.B. 15 June 1990

Number of years working in industry:

13 years 11 months



Candidate ID Number: 32573

Nationality: Italian

Language Skills:

Fluent: English, Italian

Basic: Spanish

Permitted to work in: European Union

Position Sought: Spa Consultant, Spa Co-ordinator, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Massage Therapist, Holistic Therapist, Yoga / Pilates Teacher, Brand Manager

Personal Statement

Meticulous in analyzing organizational' flaws, I am able to promptly solve every possible lack by training the team members and conveying the tasks to the most suitable ones. Excellent adaptability and an innate ability to relate to people and provide highly individualized service. Believing in my vision, I have always been an active part in contributing to the flourishing of my workplace.

• Currently seeking for a position in a VIP private spa, where my skills and experience can be fully utilized.

SKILLS & ABILITIES

- Appropriate levels of discretion and confidentiality
- Organisational skills and exceptional attention to detail
- Leadership skills; able to motivate and inspire confidence in others
- A detailed understanding of clients needs
- A detailed understanding of 'Health and Safety guidelines
- Knowledge of massage therapist

Employment History:

July 2020 - Present - Senior Therapist at (most recent employer hidden for confidentiality) Bolzano, Italy, (5 Star Hotel Spa)

Duties included:

Freelance Therapist

Products worked with:

MBR

January 2022 - Present - Head Therapist at Court of Crown Prince Bahrain , Kingdom of Bahrain , Bahrain, (5 Star Hotel Spa)

Duties included:

Manager and Head Therapist at Royal Family private Spa

Products worked with:

Cinq-Mondes

MBR

September 2019 - June 2020 - Head Therapist at Grand Hotel Quisisana , Capri, Italy, (5 Star Hotel Spa)

Duties included:

Spa Therapist and Supervisor, Responsible for the Leading Standard treatments. Coordinating the duties of the team while working on keeping a cohesive group; Quick and steady problem-solving role; Supporting and training team members in order to ensure high standards treatments; On duty for the sale of beauty and luxury products.

Products worked with:

La prarie Cinque Mondes

May 2018 - November 2019 - Assistant Manager at The Scarlet Hotel, Cornwall, Italy, (High Street Salon)

Duties included:

Deputy Manager

Products worked with:

Deputy Spa Manager, focusing on holistic wellbeing and nourishment of the mind, body, and soul, drawing on the wisdom of Ayurveda.

My duties include:

Key Performance Monitoring (KPM)

Quality control of the training provided to the team to ensure peak performance is achieved, complying with company policies and targets.

Ensuring clear communication between department staff and clients.

Booking process monitoring

Complaint and feedback monitoring.

Professionalism, adaptability, cultural awareness, hygiene, cleanliness, and standards to observe.

Risk assessments and protocol updates.

Ensuring a harmonious balance between focus and personal development on a daily basis.

June 2018 - July 2019 - Wellbeing Organizer at Hideaway, Arugan Bay , Sri Lanka, (Day Spa)

Duties included:

Performed all kinds of massage and body treatments while maintaining the uppermost standard.Maintained record of supplies for the treatment rooms.Cross-selling and up selling SPA products.

Products worked with:

Responsible for the Spa Treatments and Retreats

August 2017 - September 2018 - Spa Co-ordinator at Grand Hotel Quisisana, Capri, Italy, (5 Star Hotel Spa)

Duties included:

Trained 'Cinq-Mondes' treatments ♦" Polynesian, Balinese, Ayurvedic massage; Coordinating the duties of the team while working on keeping a cohesive group; Quick and steady problem-solving role; Supporting and training the members of the team in order to ensure high standards treatments; On duty for the sale of beauty and luxury products.

Products worked with:

Cinq-Mondes

May 2018 - August 2018 - Ayurvedic teacher and Therapist at in Mysore Krishnamacharr Yoga Foundation , Mysore, India, (Day Spa)

Duties included:

Holistic Therapist, Makeup Artist, Receptionist.

Products worked with:

Ayurveda Teacher in Mysore Krishnamacharr Yoga Foundation and Indian Yoga School.

August 2016 - December 2016 - Beauty Therapist at Herb House Spa, Lyndhurst, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Offering treatments inspired by natural ingredients and using the highest quality brands; Developing a professional rapport with VIPs, members and new customers; Delivering specially selected Skincare Treatments on a daily basis; Responsible for ensuring that in the spa the supplies are maintained at the end of the day; Ensuring that a suitable number of treatments is allocated to each therapist; Mentoring and supporting other members of the team; Developing leadership skills alongside a CMI Level 5 Certificate in Business & Leadership.

Products worked with:

Bamford

August 2015 - December 2016 - Beauty Therapist at - Oceana Day Spa, Bournemouth, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Performed all kinds of massage and body treatments; Maintained records of supplies for the treatment rooms; Cross-selling and upselling SPA products

Products worked with:

Babor

May 2015 - December 2015 - Owner at Bellissima Beauty Salon, Ottaviano, Italy, (5 Star Hotel Spa)

Duties included:

Beauty Salon Owner

Products worked with:

Elemis, Cuccio, Shelac

January 2011 - December 2014 - Beauty Therapist at Natura e Benessere , Napoli, Italy, (Skin Clinic)

Duties included:

Beautician

Products worked with:

Cuccio
Shallac
Thalgo

Education and Qualifications:

2025 GISA SCHOOL Napoli Ital

NVQ Level 3

2017 Poole and Bournemouth college

- CMI Business & Leadership Certificate Level 5

2009 gisa school

Qualification in Beauty Therapy NVQ 3

Area of Expertise

- Balinese • Polynesian • Ayurvedic • Lymphatic drainage • Anti-cellulite • Relaxing • De-stress • Deep Tissue • Slimming • Hot stones • Indian Head, Massage •Aromatherapy • Bamboo •Lava Shell Massage •Threading • Gel Nails • Shellac • Japanese manicure • Hopi Ear Candles. • Make up • Anti-Ageing Facial • Restore and Regenerate Facial • Detox e Decongest Facial with volcanic and marble stones •Mud wrap • Seaweed wrap • Body scrub • Pregnancy treatments • Couple treatments • Oxygen therapy • Radiofrequency • Ultrasound

2008 Cristo Re College, Italy

HND in Social and Psycho-pedagogy

2016 GISA school Napoli

2009 Gisa School

- Qualification in Beauty Therapy

Product Training:

June 2017 Cinque Mondes, La prairie

Qvisibeauty, Grand Hotel Qvisisana, Capri, Italy

Quisisana Capri

September 2016 Pai, Bamford, Voya

Herb House Spa, Lime Wood Hotel

June 2015 Barbor

Oceana Day Spa.

February 2014

GISA School

Napoli

GISA School Napoli

Vocational Qualifications

Scuba Diving

First Aid

Hobbies and Interests

Hatha and Asthanga Yoga, Swimming, Ayurveda

