

# Curriculum Vitae

## Female

### Number of years working in industry:

**2 years 11 months**



**Candidate ID Number:** 27874

**Nationality:** British

**Language Skills:**

Fluent: English

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Spa Consultant, Spa Director, Spa Manager, Treatment Manager / Spa Trainer

### Personal Statement

I am a dedicated, hardworking Spa and Beauty Therapist professional who has a comprehensive knowledge and understanding of Spa treatments and a "willing to learn" attitude to ensure success. I have many attributes and interpersonal skills of which I cater with from a first class level. I have not however had much management experience however I believe if you have a passion for something, that you can make a difference, and I firmly believe that the Spa and Wellness industry is where I believe I can bring forth my theoretical knowledge and understandings of traditional Spa foundations and business, into modern day to make an exceptional Spa team that will assist to facilitate for the needs and sensitivity of others to experience an unforgettable Spa experience and journey.

Seeking to work in the UK

### Employment History:

**June 2015 - August 2015 - Skin Clinic Therapist** at (most recent employer hidden for confidentiality) Sutton Coldfield, Birmingham, UK - United Kingdom, (Skin Clinic)

#### Duties included:

- Carrying out a variety of Hydra facial treatments, whilst being sensitive to the needs of my patients in order to effectively assist to treat individual skin concerns and conditions, whilst actively promoting and upselling similar skin treatments and products to extend the patients skin care routine and journey within the clinic
- Carrying out administrative roles and customer service inquires.
- (Reason for leaving = did not feel this was the right role for me)

#### Products worked with:

Hydrafacial, Obagi, Skin Ceuticals

**December 2013 - June 2015 - Student Ambassador** at Warwickshire College, Warwickshire, UK - United Kingdom, (College)

#### Duties included:

- To offer support to all the young people and fellow staff members involved in organised activities, in a safe and friendly manner.
- To promote Warwickshire College to prospective students and their parents

**December 2014 - April 2015 - Beauty Therapist** at OSpa, Solihull, UK - United Kingdom, (Day Spa)

**Duties included:**

- Carried out a variety of Medi-Spa treatments whilst adhering to Spa protocols and guidelines.
- Worked alongside ESPA and Environ products to actively promote the Spa and its treatments whilst ensuring client satisfaction and success

**Products worked with:**

ESPA, Environ, OPI,

**Career Break** - Completing Honours Degree

**July 2014 - December 2014 - Massage Therapist** at Q-Hotels, Stratford-Upon-Avon, UK - United Kingdom, ( Hotel Spa)

**Duties included:**

- Handled guests and members queries and concerns efficiently and politely
- Provided consistent professional Spa treatments, compliant with spa protocols and guidelines.
- Actively promoted the Spa, treatments, services and retail, worked alongside ESPA.

**Products worked with:**

ESPA, Jessica

**September 2012 - June 2014 - Voluntary Spa Therapist** at The Spa at Henley-In-Arden/ Warwickshire College, Henley-In-Arden , UK - United Kingdom, (Day Spa)

**Duties included:**

- Assisted Level 3 Spa Therapists whilst completing FDA course (Being sensitive to the needs of others.)
- Dealt with customer requirements, absenteeism, encouraging students to carry out professional time management in order to provide excellent customer service and to take responsibility for the overall success of the session.

**Products worked with:**

Elemis, Environ, OPI, Dermalogica

**March 2013 - February 2014 - Spa Therapist** at Wilder Spa and Health Club, Stratford-Upon-Avon, UK - United Kingdom, (Day Spa)

**Duties included:**

- Achieved product sales from targets set by the Spa Manager
- Worked as part of a team and assisted colleagues in the general running of the Spa
- Undertook procedures and treatments to client's satisfaction
- Adhered to health and safety procedures and protocols

**Products worked with:**

Elemis, Jessica,

**Education and Qualifications:**

**2015 Warwickshire College, Leamington Campus, Warwickshire,**

BA (Hons) Business, Strategy and Management GRADE: 2:1

Business, Strategy and Management Pathway Included: Corporate Strategy, Leadership and Change, Performance Management, Research Methods and Contemporary Issues in Business

**2014 Warwickshire College, Henley-In-Arden Campus, Warwickshire "Trained in House" at The Spa at Henley-In-Arden**

FDA Beauty Therapies Management GRADE: Merit

Beauty Therapies Management Pathway Included: Aesthetic Electrotherapy, Laser/IPL, Customer Service, Marketing, Leisure Operations, HRM, Accounting

Additional Training completed: Lava Shell, Thai Massage,

Product Houses Trained with within this time : Elemis, Environ and Lynton Lasers

## **2012 Warwickshire College, Henley-In-Arden Campus, Warwickshire, " Trained in House" at The Spa at Henley-In-Arden**

NVQ Level 3 Spa Therapies , PASS

Spa Therapies Pathway Included: Face and Body Electrical Treatments

Spa Therapies such as Swedish Massage, Hot Stone Therapy, Body Wraps,

## **2011 Warwickshire College, Henley-In-Arden Campus, Warwickshire, "Trained in House" at The Spa at Henley-In-Arden**

NVQ Level 2 Beauty Therapy ,PASS

Beauty Therapy Pathway Included: Facials, Manicures, Pedicures, Waxing, Eye Treatments

Product Training from this course: Dermalogica

## **2010 Alderbrook School**

English Literature- C

English Language- C

Maths-D

Science- A

R.E- C

I.T- A

German- C

Dance- B

Art- A

## **Product Training:**

### **October 2013 Lynton Lasers**

Warwickshire College, Henley-In-Arden Campus

Lynton Workshop- Core of knowledge, and 1 year case study completed covering hair removal, pigmentation and skin rejuvenation

### **June 2013 Environ**

Warwickshire College, Henley-In-Arden Campus

Environ Professional Training Course, competence to perform Environ facial treatments

### **September 2012 Elemis**

Warwickshire College, Henley-In-Arden College

Elemis Spa Therapy -Mother-to-be,

Elemis Spa Therapy - Deep Tissue Massage,

Elemis Exotic Face and Body

Elemis Aroma Spa

### **September 2011 Dermalogica**

Warwickshire College, Henley-In-Arden Campus

Dermalogica Face and Body Treatments

## **Vocational Qualifications**

## **Hobbies and Interests**

Going to the Gym (Keeping active in general)

Reading trade journals, wellness books and making meals/ snacks from cook books

Going to trade shows and conference

Hiking with the Family on holiday

CV created at [www.spastaff.com](http://www.spastaff.com)

