

Curriculum Vitae

Female

Number of years working in industry:

2 years 11 months



Candidate ID Number: 27874

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Consultant, Spa Director, Spa Manager, Treatment Manager / Spa Trainer

Personal Statement

I am a dedicated, hardworking Spa and Beauty Therapist professional who has a comprehensive knowledge and understanding of Spa treatments and a "willing to learn" attitude to ensure success. I have many attributes and interpersonal skills of which I cater with from a first class level. I have not however had much management experience however I believe if you have a passion for something, that you can make a difference, and I firmly believe that the Spa and Wellness industry is where I believe I can bring forth my theoretical knowledge and understandings of traditional Spa foundations and business, into modern day to make an exceptional Spa team that will assist to facilitate for the needs and sensitivity of others to experience an unforgettable Spa experience and journey.

Seeking to work in the UK

Employment History:

June 2015 - August 2015 - Skin Clinic Therapist at (most recent employer hidden for confidentiality) Sutton Coldfield, Birmingham, UK - United Kingdom, (Skin Clinic)

Duties included:

- Carrying out a variety of Hydra facial treatments, whilst being sensitive to the needs of my patients in order to effectively assist to treat individual skin concerns and conditions, whilst actively promoting and upselling similar skin treatments and products to extend the patients skin care routine and journey within the clinic
- Carrying out administrative roles and customer service inquiries.
- (Reason for leaving = did not feel this was the right role for me)

Products worked with:

Hydrafacial, Obagi, Skin Ceuticals

December 2013 - June 2015 - Student Ambassador at Warwickshire College, Warwickshire, UK - United Kingdom, (College)

Duties included:

- To offer support to all the young people and fellow staff members involved in organised activities, in a safe and friendly manner.
- To promote Warwickshire College to prospective students and their parents

December 2014 - April 2015 - Beauty Therapist at OSpa, Solihull, UK - United Kingdom, (Day Spa)

Duties included:

- Carried out a variety of Medi-Spa treatments whilst adhering to Spa protocols and guidelines.
- Worked alongside ESPA and Environ products to actively promote the Spa and its treatments whilst ensuring client satisfaction and success

Products worked with:

ESPA, Environ, OPI,

Career Break - Completitng Honours Degree

July 2014 - December 2014 - Massage Therapist at Q-Hotels, Stratford-Upon-Avon, UK - United Kingdom, (Hotel Spa)

Duties included:

- Handled guests and members queries and concerns efficiently and politely
- Provided consistent professional Spa treatments, compliant with spa protocols and guidelines.
- Actively promoted the Spa, treatments, services and retail, worked alongside ESPA.

Products worked with:

ESPA, Jessica

September 2012 - June 2014 - Voluntary Spa Therapist at The Spa at Henley-In-Arden/ Warwickshire College, Henley-In-Arden , UK - United Kingdom, (Day Spa)

Duties included:

- Assisted Level 3 Spa Therapists whilst completing FDA course (Being sensitive to the needs of others.)
- Dealt with customer requirements, absenteeism, encouraging students to carry out professional time management in order to provide excellent customer service and to take responsibility for the overall success of the session.

Products worked with:

Elemis, Environ, OPI, Dermalogica

March 2013 - February 2014 - Spa Therapist at Wilder Spa and Health Club, Stratford-Upon-Avon, UK - United Kingdom, (Day Spa)

Duties included:

- Achieved product sales from targets set by the Spa Manager
- Worked as part of a team and assisted colleagues in the general running of the Spa
- Undertook procedures and treatments to client's satisfaction
- Adhered to health and safety procedures and protocols

Products worked with:

Elemis, Jessica,

Education and Qualifications:

2015 Warwickshire College, Leamington Campus, Warwickshire,

BA (Hons) Business, Strategy and Management GRADE: 2:1

Business, Strategy and Management Pathway Included: Corporate Strategy, Leadership and Change, Performnce Management, Research Methods and Contemporary Issues in Business

2014 Warwickshire College, Henley-In-Arden Campus, Warwickshire "Trained in House" at The Spa at Henley-In-Arden

FDA Beauty Therapies Management GRADE: Merit

Beauty Therapies Management Pathway Included: Aesthetic Electrotherapy, Laser/IPL, Customer Service, Marketing, Lesiure Operations, HRM, Accounting

Additional Training completed: Lava Shell, Thai Massage,

Product Houses Trained with within this time : Elemis, Environ and Lynton Lasers

2012 Warwickshire College, Henley-In-Arden Campus, Warwickshire, " Trained in House" at The Spa at Henley-In-Arden

NVQ Level 3 Spa Therapies , PASS

Spa Therapies Pathway Included: Face and Body Electircal Treatments

Spa Therpaies such as Swedish Massage, Hot Stone Therapy, Body Wraps,

2011 Warwickshire College, Henley-In-Arden Campus, Warwickshire, "Trained in House" at The Spa at Henley-In-Arden

NVQ Level 2 Beauty Therapy ,PASS

Beauty Therapy Pathway Included: Facials, Manicures, Pedicures, Waxing, Eye Treatments

Product Training from this course: Dermaolgica

2010 Alderbrook School

English Literature- C

English Language- C

Maths-D

Science- A

R.E- C

I.T- A

German- C

Dance- B

Art- A

Product Training:

October 2013 Lynton Lasers

Warwickshire College, Henley-In-Arden Campus

Lynton Workshop- Core of knowledge, and 1 year case study completed covering hair removal, pigmentation and skin rejuvenation

June 2013 Environ

Warwickshire College, Henley-In-Arden Campus

Environ Proffessional Training Course, competence to perform Environ facial treatments

September 2012 Elemis

Warwickshire College, Henley-In-Arden College

Elemis Spa Therapy -Mother-to-be,

Elemis Spa Therpay - Deep Tissue Massage,

Elemis Exotic Face and Body

Elemis Aroma Spa

September 2011 Dermalogica

Warwickshire College, Henley-In-Arden Campus

Dermalogica Face and Body Treatments

Vocational Qualifications

IT Skills: Microsoft Office (Word, Excel, Powerpoint, Outlook)

Hobbies and Interests

Going to the Gym (Keeping active in general)

Reading trade journals, wellness books and making meals/ snacks from cook books

Going to trade shows and conference

Hiking with the Family on holiday

CV created at www.spastaff.com

