

# Curriculum Vitae

Female

**Number of years working in industry: 16 years 3 months**

**Candidate ID Number:** 27172

**Nationality:** British

**Language Skills:**

Fluent: English

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Spa Manager, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, College Tutor

## Personal Statement

I am a University Graduate and a fully qualified, experienced Beauty/Spa Therapist who has worked in the industry for the last seven years. I am a professional, confident person, with excellent communication and interpersonal skills. I am flexible, adaptable and a very hard worker with excellent time management and organisational skills. I am an excellent team player with the ability to use my own initiative. I am approachable, friendly, enjoy meeting new people, am well mannered, energetic and enthusiastic. I am a perfectionist with a great attention to detail which makes me determined to put 100% into anything I am asked to do. I am driven to achieve results and am well motivated to work in partnership with others to achieve individual and team objectives/targets.

I truly believe in treating the body from within to reveal natural outer beauty by providing treatments specific to guests' needs, appropriate advice on home care and wellness advice. I love being a professional in the spa industry as it is a very exciting, rewarding and growing industry. I enjoy going that extra mile for guests to exceed their expectations.

I would love the opportunity to continue to grow in to the spa professional that i aspire to be and my ultimate goal is to become a product house trainer so i can pass on my enthusiasm, passion and expertise to the next generation of therapists.

Seeking work in international locations and on cruise ships

## Employment History:

**July 2013 - Present - Senior Therapist** at (most recent employer hidden for confidentiality) Ragdale Village, Leicestershire, UK - United Kingdom, (5 Star Hotel Spa)

### Duties included:

- Performing a wide range of spa and beauty therapy treatments to the highest standards at all times
- Specialising in Elemis and Decleor treatments
- Retailing to clients
- Working towards individual and team retail targets and striving to achieve/exceed them
- Working well as part of a team and with own initiative
- Providing outstanding customer service at all times
- Stock taking
- Giving additional training in retail skills and treatments to other therapists when needed

### Products worked with:

- Elemis
- Decleor
- Clarins
- Spa Find
- Lava Shell
- CND Shellac
- OPI

**May 2012 - June 2013 - Retail Professional** at Elemis, Department Store, UK - United Kingdom, (Product Company)

**Duties included:**

- Driving the sales of Elemis products and treatments
- Developing sales and awareness of the Elemis brand using both internal and external promotional activity
- Carry out spa therapy treatments
- Assisting the account manager in the day-to-day running of the Elemis Account
- Giving professional advice on skin-care and home-care products
- Working towards set individual and account targets and striving to achieve/exceed them
- Organising promotional events
- Assisting in weekly/monthly accounts

**Products worked with:**

- Elemis

**April 2010 - October 2011 - Senior Therapist** at Spa at the Dome, Buxton, Derbyshire, UK - United Kingdom, (Day Spa)

**Duties included:**

- Performing a wide range of Elemis spa therapy treatments
- Retailing to clients
- Providing exceptional customer care at all times
- Reception duties
- Checking on the wet area of the spa
- Working well as a team and with own initiative

**Products worked with:**

- Elemis

**June 2008 - July 2009 - Beauty Therapist** at Re Aqua and Dove Spa, Ormskirk, Lancashire, UK - United Kingdom, (High Street Salon)

**Duties included:**

- Performing a wide range of Beauty Therapy treatments
- Retailing to clients
- Reception duties
- Stock taking
- Working well as a team and with own initiative

**Products worked with:**

- Clarins
- Dove Spa
- St Tropez
- Jessica

**Education and Qualifications:**

**2012 University of Derby Buxton, Buxton, United Kingdom**

Bachelor of Science First Class Honours

- International Spa Management

**2008 Southport College, Southport, United Kingdom**

NVQ Level 3

- Beauty Therapy

**2006 Burscough Priory Science College**

- 8 GCSE'S grades B-C

## **Product Training:**

### **November 2014 Spa Find**

- Ragdale Hall Health Hydro and Thermal Spa
- Spa Find Cranberry Salt Scrub and Back Massage
- Spa Find Detox and De-Stress
- Spa Find Luxury Mineral Mud Infusion
- Spa Find Age Away
- Spa Find Youthful You

### **November 2014 Lava Shell**

- Ragdale Hall Health Hydro and Thermal Spa
- Lava Shell full body massage
- Lava Shell thermal facial

### **September 2014 Elemis**

- Ragdale Hall Health Hydro and Thermal Spa
- Elemis phase one and two training which included:
  - Face and body exotics
  - Mother-to-be Massage
  - Deep tissue massage
  - Biotec facials

### **June 2014 CND Shellac**

- Ragdale Hall Health Hydro and Thermal Spa
- Shellac Application

### **February 2014 Decleor**

- Ragdale Hall Health Hydro and Thermal Spa
- Decleor face and body training

## **Vocational Qualifications**

- ICT Level 1

## **Hobbies and Interests**

- Attending spa conferences
- Fitness
- Nutrition
- Walking
- Hiking
- Reading

CV created at [www.spastaff.com](http://www.spastaff.com)

