

Curriculum Vitae

Female

Number of years working in industry: 16 years 3 months

Candidate ID Number: 27172

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Manager, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, College Tutor

Personal Statement

I am a University Graduate and a fully qualified, experienced Beauty/Spa Therapist who has worked in the industry for the last seven years. I am a professional, confident person, with excellent communication and interpersonal skills. I am flexible, adaptable and a very hard worker with excellent time management and organisational skills. I am an excellent team player with the ability to use my own initiative. I am approachable, friendly, enjoy meeting new people, am well mannered, energetic and enthusiastic. I am a perfectionist with a great attention to detail which makes me determined to put 100% into anything I am asked to do. I am driven to achieve results and am well motivated to work in partnership with others to achieve individual and team objectives/targets.

I truly believe in treating the body from within to reveal natural outer beauty by providing treatments specific to guests' needs, appropriate advice on home care and wellness advice. I love being a professional in the spa industry as it is a very exciting, rewarding and growing industry. I enjoy going that extra mile for guests to exceed their expectations.

I would love the opportunity to continue to grow in to the spa professional that i aspire to be and my ultimate goal is to become a product house trainer so i can pass on my enthusiasm, passion and expertise to the next generation of therapists.

Seeking work in international locations and on cruise ships

Employment History:

July 2013 - Present - Senior Therapist at (most recent employer hidden for confidentiality) Ragdale Village, Leicestershire, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Performing a wide range of spa and beauty therapy treatments to the highest standards at all times
- Specialising in Elemis and Decleor treatments
- Retailing to clients
- Working towards individual and team retail targets and striving to achieve/exceed them
- Working well as part of a team and with own initiative
- Providing outstanding customer service at all times
- Stock taking
- Giving additional training in retail skills and treatments to other therapists when needed

Products worked with:

- Elemis
- Decleor
- Clarins
- Spa Find
- Lava Shell
- CND Shellac
- OPI

May 2012 - June 2013 - Retail Professional at Elemis, Department Store, UK - United Kingdom, (Product Company)

Duties included:

- Driving the sales of Elemis products and treatments
- Developing sales and awareness of the Elemis brand using both internal and external promotional activity
- Carry out spa therapy treatments
- Assisting the account manager in the day-to-day running of the Elemis Account
- Giving professional advice on skin-care and home-care products
- Working towards set individual and account targets and striving to achieve/exceed them
- Organising promotional events
- Assisting in weekly/monthly accounts

Products worked with:

- Elemis

April 2010 - October 2011 - Senior Therapist at Spa at the Dome, Buxton, Derbyshire, UK - United Kingdom, (Day Spa)

Duties included:

- Performing a wide range of Elemis spa therapy treatments
- Retailing to clients
- Providing exceptional customer care at all times
- Reception duties
- Checking on the wet area of the spa
- Working well as a team and with own initiative

Products worked with:

- Elemis

June 2008 - July 2009 - Beauty Therapist at Re Aqua and Dove Spa, Ormskirk, Lancashire, UK - United Kingdom, (High Street Salon)

Duties included:

- Performing a wide range of Beauty Therapy treatments
- Retailing to clients
- Reception duties
- Stock taking
- Working well as a team and with own initiative

Products worked with:

- Clarins
- Dove Spa
- St Tropez
- Jessica

Education and Qualifications:

2012 University of Derby Buxton, Buxton, United Kingdom

Bachelor of Science First Class Honours

- International Spa Management

2008 Southport College, Southport, United Kingdom

NVQ Level 3

- Beauty Therapy

2006 Burscough Priory Science College

- 8 GCSE'S grades B-C

Product Training:

November Spa Find 2014

- Ragdale Hall Health Hydro and Thermal Spa
- Spa Find Cranberry Salt Scrub and Back Massage
- Spa Find Detox and De-Stress
- Spa Find Luxury Mineral Mud Infusion
- Spa Find Age Away
- Spa Find Youthful You

November Lava Shell 2014

- Ragdale Hall Health Hydro and Thermal Spa
- Lava Shell full body massage
- Lava Shell thermal facial

September Elemis 2014

- Ragdale Hall Health Hydro and Thermal Spa
- Elemis phase one and two training which included:
 - Face and body exotics
 - Mother-to-be Massage
 - Deep tissue massage
 - Biotec facials

June 2014 CND Shellac

- Ragdale Hall Health Hydro and Thermal Spa
- Shellac Application

February Decleor 2014

- Ragdale Hall Health Hydro and Thermal Spa
- Decleor face and body training

Vocational Qualifications

- ICT Level 1

Hobbies and Interests

- Attending spa conferences
- Fitness
- Nutrition
- Walking
- Hiking
- Reading

CV created at www.spastaff.com