

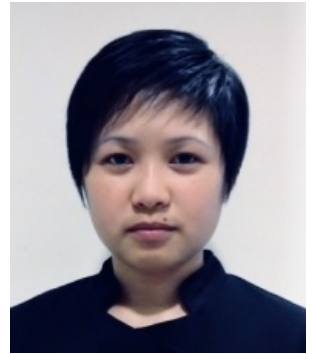
Curriculum Vitae

Female

D.O.B. 13 April 1987

Number of years working in industry:

29 years 3 months



Candidate ID Number: 26945

Nationality: Filipino

Language Skills:

Fluent: English, Tagalog

Basic: Polish

Permitted to work in: Philippines

Position Sought: Beauty Therapist, Massage Therapist, Holistic Therapist, Receptionist, Spa Therapist

Personal Statement

I love to work as part of a team and I am dedicated beyond flexibility to deliver an excellent service to my guests. I am self-motivated and detail-oriented.

Seeking to work in the Philippines and International Locations

Employment History:

January 2022 - Present - Spa Therapist at (most recent employer hidden for confidentiality) Muscat, Oman, (Health Club)

Duties included:

TREATMENTS BODY and FACE: -Swedish Massage.-Thai Massage (classic dry massage). -Shiatsu. -Lomi-Lomi. -Hot Stones Massage. -Sports Massage (deep tissue with stretching). -Pre-Natal Massage. -Facials. -Body Scrubs -Body Wraps. RESPONSIBILITIES: -Professionalism and Grooming. -Start the duty shift on time, be flexible with the schedule supporting the needs of the spa. -Telephone Handling. -Guest Welcome. -Menu presentation. -Handle guest's questions and concern professionally. -Spa open/close set-up. -Ensure the all the Spa area is clean, follow standard sanitation. -Daily individual paper works target/reports. -Booking procedure. -Cancellation policy information to the guest. -Lifestyle Consultation with the guest. -Spa guest journey - Perform consistent treatment in according with spa protocols. -Have complete knowledge and understanding of all services. and products offered by the spa. -Treatment/Product Recommendation. -Promote the Spa services and programs. -Work without direct supervision. -Stock take/control. -Care for equipment. -Communicate with team member/manager. -Attend and participate training and staff meetings. -Maintain a positive attitude toward a quality work environment

Products worked with:

Jean D' Arcel

Guinot

Dr. Renaud

October 2020 - October 2021 - Contact Tracer at Department of Interior and Local Government , Metro Manila, Philippines, (Hospital / Medical Clinic)

Duties included:

- Coordinating contact tracing efforts with Supervisors and Case Investigators from the Local Health Department.

- Conducting interviews in a professional manner that reflects emotional and cultural awareness.
- Collecting and recording accurate information using Customer Relationship Management (CRM) software.
- Calling newly diagnosed patients to trace individuals they had contact with and determining exposure.
- Interviewing traced contacts, assessing symptoms, and referring them for testing.
- Providing contacts with regulated information on isolation and quarantine procedures.
- Collaborating with designated local authorities in supporting the isolation and quarantine of individuals.
- Maintaining ongoing virtual communication to monitor symptoms.
- Facilitating health checks and test, as well as referring contacts to available community resources.
- Complying to all Health Department regulations, including those aimed at protecting personal information.

October 2015 - August 2020 - Massage Therapist at Velassaru Maldives, Velassaru Island, Maldives, (5 Star Hotel Spa)

Duties included:

TREATMENTS BODY and FACE: -Swedish Massage.-Thai Massage (classic dry massage). -Shiats. -Lomi-Lomi. -Hot Stones Massage. -Sports Massage (deep tissue with stretching). -Pre-Natal Massage. -Facials (Pevonia products). -Body Scrubs (Pevonia products). -Body Wraps (Pevonia products). RESPONSIBILITIES: -Professionalism and Grooming. -Start the duty shift on time, be flexible with the schedule supporting the needs of the spa. -Telephone Handling. -Guest Welcome. -Menu presentation. -Handle guest's questions and concern professionally. -Spa open/close set-up. -Ensure the all the Spa area is clean, follow standard sanitation. -Daily individual paper works target/reports. -Booking procedure. -Cancellation policy information to the guest. -Lifestyle Consultation with the guest. -Spa guest journey - Perform consistent treatment in according with spa protocols. -Have complete knowledge and understanding of all services. and products offered by the spa. -Treatment/Product Recommendation. -Promote the Spa services and programs. -Work without direct supervision. -Stock take/control. -Care for equipment. -Communicate with team member/manager. -Attend and participate training and staff meetings. -Maintain a positive attitude toward a quality work environment.

Products worked with:

Pevonia

Elemis

October 2014 - October 2015 - Massage Therapist at Cape Weligama - Relais & Chateaux, Weligama, Sri Lanka, (5 Star Hotel Spa)

Duties included:

TREATMENTS BODY and FACE:-Swedish Massage.-Thai Massage (classic dry massage). -Shiatsu. -Lomi-Lomi. -Hot Stones Massage. -Sports Massage (deep tissue with stretching). -Pre-Natal Massage. -Facials (Thamei Products). -Body Scrubs (Thamei Products). -Body Wraps (Thamei Products). -Ear Candling. RESPONSIBILITIES: -Professionalism and Grooming. -Start the duty shift on time, be flexible with the schedule supporting the needs of the spa. -Telephone Handling. -Guest Welcome. -Menu presentation. -Handle guest's questions and concern professionally. -Spa open/close set-up. -Ensure the all the Spa area is clean, follow standard sanitation. -Daily individual paper works target/reports. -Booking procedure. -Cancellation policy information to the guest. -Lifestyle Consultation with the guest. -Spa guest journey - Perform consistent treatment in according with spa protocols. -Have complete knowledge and understanding of all services. and products offered by the spa. -Treatment/Product Recommendation. -Promote the Spa services and programs. -Work without direct supervision. -Stock take/control. -Care for equipment. -Communicate with team member/manager. -Attend and participate training and staff and management meetings. -Maintain a positive attitude toward a quality work environment.

Products worked with:

Thamei Products

October 2013 - October 2014 - Spa Therapist at CHI The Spa at Shangri-La Resort & Spa, Villingili, Maldives, Maldives, (5 Star Hotel Spa)

Duties included:

TREATMENTS BODY and FACE:-Swedish Massage.-Thai Massage (classic dry massage). -Shiatsu. -Lomi-Lomi. -Hot Stones Massage. -Sports Massage (deep tissue with stretching). -Pre-Natal Massage. -Facials (BioDroga, Futuresse, Botanicals and Kerstin Florian products). -Body Scrubs (Kerstin Florian Products). -Body Wraps (Kerstin Florian and NaturalProducts). -Ear Candling. RESPONSIBILITIES: -Professionalism and Grooming. -Start the duty shift on time, be flexible with the schedule supporting the needs of the spa. -Telephone Handling. -Guest Welcome. -Menu presentation. -Handle guest's questions and concern professionally. -Spa open/close set-up. -Ensure the all the Spa area is clean,

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Products worked with:

- BioDroga
- Futuresse
- Botanicals
- Kerstin Florian

October 2011 - October 2013 - Spa Therapist at Thai Bali, Krakow, Poland, (Day Spa)

Duties included:

TREATMENTS BODY and FACE:-Swedish Massage.-Thai Massage (classic dry massage). -Shiats. -Lomi-Lomi. -Hot Stones Massage. -Sports Massage (deep tissue with stretching). -Pre-Natal Massage. -Facials (Sekar Taman). -Body Scrubs (Sekar Taman). -Body Wraps (Sekar Taman). -Ear Candling. RESPONSIBILITIES: -Professionalism and Grooming. -Start the duty shift on time, be flexible with the schedule supporting the needs of the spa. -Telephone Handling. -Guest Welcome. -Menu presentation. -Handle guest’s questions and concern professionally. -Spa open/close set-up. -Ensure the all the Spa area is clean, follow standard sanitation. -Daily individual paper works target/reports. -Booking procedure. -Cancellation policy information to the guest. -Lifestyle Consultation with the guest. -Spa guest journey – Perform consistent treatment in according with spa protocols. -Have complete knowledge and understanding of all services. and products offered by the spa. -Treatment/Product Recommendation. -Promote the Spa services and programs. -Work without direct supervision. -Stock take/control. -Care for equipment. -Communicate with team member/manager. -Attend and participate training and staff meetings. -Maintain a positive attitude toward a quality work environment.

Products worked with:

- Sekar Taman (Indonesian Products)

September 2010 - October 2011 - Spa Therapist at Lime Spa At Desert Palm Hotel And Resort, Dubai, UAE - United Arab Emirates, (5 Star Hotel Spa)

Duties included:

TREATMENTS BODY and FACE: -Swedish Massage.-Thai Massage (classic dry massage). -Shiats. -Lomi-Lomi. -Hot Stones Massage. -Sports Massage (deep tissue with stretching). -Pre-Natal Massage. -Facials (Sothy's, Thalgo and Fruits Products). -Body Scrubs (Sothy's and Thalgo). -Body Wraps (Sothy's and Thalgo). -Turkish Bath (Arabic Al-Hammam) RESPONSIBILITIES: -Professionalism and Grooming. -Start the duty shift on time, be flexible with the schedule supporting the needs of the spa. -Telephone Handling. -Guest Welcome. -Menu presentation. -Handle guest’s questions and concern professionally. -Spa open/close set-up. -Ensure the all the Spa area is clean, follow standard sanitation. -Daily individual paper works target/reports. -Booking procedure. -Cancellation policy information to the guest. -Lifestyle Consultation with the guest. -Spa guest journey – Perform consistent treatment in according with spa protocols. -Have complete knowledge and understanding of all services. and products offered by the spa. -Treatment/Product Recommendation. -Promote the Spa services and programs. -Work without direct supervision. -Stock take/control. -Care for equipment. -Communicate with team member/manager. -Attend and participate training and staff meetings. -Maintain a positive attitude toward a quality work environment.

Products worked with:

- Anne Semonin
- Eve Lom

July 2009 - September 2010 - Spa Therapist at The Spa At Hilton Hotel , Ras Al Khaimah, UAE - United Arab Emirates, (5 Star Hotel Spa)

Duties included:

TREATMENTS BODY and FACE: -Swedish Massage.-Thai Massage (classic dry massage). -Shiats. -Lomi-Lomi. -Hot Stones Massage. -Sports Massage (deep tissue with stretching). -Pre-Natal Massage. -Facials (Sothys, Thalgo and Fruits Products). -Body Scrubs (Sothys and Thalgo). -Body Wraps (Sothys and Thalgo). -Turkish Bath (Arabic Al-Hammam) RESPONSIBILITIES: -Professionalism and Grooming. -Start the duty shift on time, be flexible with the schedule

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Products worked with:

- Sothy's
- Thalgo

Career Break - Training - industry-related

February 2008 - April 2009 - Spa Therapist at Aquum Spa at Baros Resort , Baros, Maldives, Maldives, (5 Star Hotel Spa)

Duties included:

TREATMENTS BODY and FACE: -Swedish Massage.-Thai Massage (classic dry massage). -Shiats. -Lomi-Lomi. -Hot Stones Massage. -Sports Massage (deep tissue with stretching). -Pre-Natal Massage. -Facials (Pevonia products). -Body Scrubs (Pevonia products). -Body Wraps (Pevonia products). RESPONSIBILITIES: -Professionalism and Grooming. -Start the duty shift on time, be flexible with the schedule supporting the needs of the spa. -Telephone Handling. -Guest Welcome. -Menu presentation. -Handle guest's questions and concern professionally. -Spa open/close set-up. -Ensure the all the Spa area is clean, follow standard sanitation. -Daily individual paper works target/reports. -Booking procedure. -Cancellation policy information to the guest. -Lifestyle Consultation with the guest. -Spa guest journey – Perform consistent treatment in according with spa protocols. -Have complete knowledge and understanding of all services. and products offered by the spa. -Treatment/Product Recommendation. -Promote the Spa services and programs. -Work without direct supervision. -Stock take/control. -Care for equipment. -Communicate with team member/manager. -Attend and participate training and staff meetings. -Maintain a positive attitude toward a quality work environment.

Products worked with:

- Pevonia
- Kai

April 2007 - January 2008 - Spa Therapist at Ylang-Ylang Spa At Taal Vista, Tagaytay, Philippines, Philippines, (5 Star Hotel Spa)

Duties included:

TREATMENTS BODY and FACE: -Swedish Massage.-Thai Massage (classic dry massage). -Shiats. -Lomi-Lomi. -Hot Stones Massage. -Sports Massage (deep tissue with stretching). -Pre-Natal Massage. -Facials. -Body Scrubs -Body Wraps. RESPONSIBILITIES: -Professionalism and Grooming. -Start the duty shift on time, be flexible with the schedule supporting the needs of the spa. -Telephone Handling. -Guest Welcome. -Menu presentation. -Handle guest's questions and concern professionally. -Spa open/close set-up. -Ensure the all the Spa area is clean, follow standard sanitation. -Daily individual paper works target/reports. -Booking procedure. -Cancellation policy information to the guest. -Lifestyle Consultation with the guest. -Spa guest journey – Perform consistent treatment in according with spa protocols. -Have complete knowledge and understanding of all services. and products offered by the spa. -Treatment/Product Recommendation. -Promote the Spa services and programs. -Work without direct supervision. -Stock take/control. -Care for equipment. -Communicate with team member/manager. -Attend and participate training and staff meetings. -Maintain a positive attitude toward a quality work environment

Products worked with:

Natural Products

February 2005 - April 2007 - Spa Therapist at Pretty RoJaRo And Call-For-Spa Wellness Services, Manila, Philippines, Philippines, (Day Spa)

Duties included:

TREATMENTS BODY and FACE: -Swedish Massage.-Thai Massage (classic dry massage). -Shiats. -Lomi-Lomi. -Hot Stones Massage. -Sports Massage (deep tissue with stretching). -Pre-Natal Massage. -Facials. -Body Scrubs -Body

Wraps. RESPONSIBILITIES: -Professionalism and Grooming. -Start the duty shift on time, be flexible with the schedule supporting the needs of the spa. -Telephone Handling. -Guest Welcome. -Menu presentation. -Handle guest’s questions and concern professionally. -Spa open/close set-up. -Ensure the all the Spa area is clean, follow standard sanitation. -Daily individual paper works target/reports. -Booking procedure. -Cancellation policy information to the guest. -Lifestyle Consultation with the guest. -Spa guest journey – Perform consistent treatment in according with spa protocols. -Have complete knowledge and understanding of all services. and products offered by the spa. -Treatment/Product Recommendation. -Promote the Spa services and programs. -Work without direct supervision. -Stock take/control. -Care for equipment. -Communicate with team member/manager. -Attend and participate training and staff meetings. - Maintain a positive attitude toward a quality work environment.

Products worked with:

Natural Product

Education and Qualifications:

2009 Department of Health of The Philippines

Certificate

- Licensure in Massage Therapy

2009 Le Petit Paradise Wellness Academy

Certificate

- Therapeutic Massage
- Swedish Style
- Basic Anatomy & Physiology
- Microbiology & Parasitology (Pathology of Massage Therapy)
- Hygiene & Sanitation
- Ethics & Jurisprudence

2004 AMR Reflexology Clinic and Training Center

Certificate.

- Reflexology
- Swedish Massage
- Aupressure
- Japanese Shiatsu

2024 CAP College

Bachelor of Science in Business Administration

On-going Online Study

2004 Caloocan High School

Product Training:

December 2022 Jean D' Arcel, Guinot and Dr. Renaud

Spa at Al Wahat Club

Jean D' Arcel, Guinot and Dr. Renaud Product & Treatment Knowledge

April 2019 Elemis

Velassaru Spa Maldives

Elemis Face & Body Product & Treatment Knowledge

June 2018 Pevonia

Velassaru Spa Maldives

Pevonia Face & Body Product & Treatment Knowledge

October 2010 Eve Lom and Anne Semonin

Lime Spa at Desert Palm Hotel

- Eve Lom - Facial

- Anne Semonin - Technical Training Requirements and Methods of the Essential Anne Semonin Treatments and Products

Vocational Qualifications

- Microsoft Word

Hobbies and Interests

- Yoga
- Gym
- Swimming
- Cooking

CV created at www.spastaff.com

