

Curriculum Vitae

Female

Number of years working in industry: 5 years 1 month

Candidate ID Number: 26029

Nationality: British

Language Skills:

Good: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Consultant, Beauty Therapist, Massage Therapist, Holistic Therapist, Receptionist

Personal Statement

I am confident, pro active, responsible and highly adaptable in all situations I am faced with. I have excellent interpersonal skills with the ability to communicate at all levels. Being well organized and able to multi-task, I am able to meet tight deadlines and remain calm when under pressure. I learn new skills quickly and I am always keen to improve my performance at work. During my experience as a Office Junior I have done various roles which are interchangeable in any role I fill, this includes street campaigns which involve approaching customers as well as helping with event organizing for example opening days, awards , meeting and greeting clients, consultattions and receptionist duties.

Seeking to work in the UK and International Locations

Employment History:

August 2013 - August 2016 - Beauty Therapist at (most recent employer hidden for confidentiality) Uk , UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Creating a professional calm and relaxing environment for my customers
- Going through consultation to detect any allergies and problematic areas
- Talking customers through treatment and payment options
- Taking bookings and selling treatments and products at reception
- Caring out various Holistic treatments such as Swedish Body Massage , Deep tissue Massage and Balinese Massage
- Moroccan Hamman Therapy
- Facials/ESPA
- Manicures and Pedicures

This was an all round brilliant experience as I was exposed to much face to face customer service and this also exposed me to my selling abilities as every therapist had KPI's to work towards

- Intimate waxing such as Hollywood and Bikini Line
- Waxing
- Qualified in Microdermabrasion

Products worked with:

Elemis, ESPA, Dermologica

July 2012 - July 2013 - Massage Therapist at 4lesisure recruitment , Uk, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Six Senses Spa:

Massage including Balinese, Holistic, Energizer and Oriental

Facials

Manicures and Pedicures

Waxing including Brazilian and Hollywood

Raddisson Blu Hotel:

Moroccan Hammam Therapy

Facials/ESPA

Manicures and Pedicures

Massages

Products worked with:

ESPA

May 2011 - June 2012 - Massage Therapist at Marrakech Spa , Uk, UK - United Kingdom, (Day Spa)

Duties included:

Waxing/Hollywood/Brazilian

Manicures and Pedicures

Fully swedish massage and deep tissue massage

Facials

Threading

IPL

Moroccan hamam body exfoliation

Eyebrow and eyelash tinting

Reception duties

Products worked with:

Dermologica

Education and Qualifications:

2015 NUC

HND

- HND Spa Management Level 4
- Management of health, safety and security in the salon
- Salon Management
- Sales Management
- Quality Management in client care
- Chemistry of Hair and Beauty products

2012 Newham College

I am a fully qualified Level 2,3 and 4 Beauty Therapist. I have completed my VRQ qualification in Beauty Therapy Level 3 Electrolysis, which included Pedicure, Manicures, Facials, Electrolysis and Full Body Massage.

2009 Bishop Challoner Catholic Girls School

- GCSE'S
- Level 2 in ICT including key skills in Maths and English
- Level 2 in Media Studies including key skills in Maths and English

Product Training:

**August
2013**

Elemis, ESPA, Caudalie, Leighton Denny

- In house training

Elemis, ESPA, Caudalie Facials, Hamam Fully Body Scrub, Chocalate Massage, Balanese Massage, Bamboo Massage, Leighton Denny Mani/Pedi

May 2011 Dermologica

Newham College of Further Education
High Street South, East Ham, London, E6 6ER

Facials, Microdermabrasion, Massage, Aromatherapy Oils, Lymphatic Dranage, Electrolysis

Vocational Qualifications

- Media Level 2
- IT Skills Level 2

CV created at www.spastaff.com

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