

# Curriculum Vitae

**Female**

**D.O.B. 29 December 1994**

**Number of years working in industry:**

**13 years 3 months**



**Candidate ID Number:** 25432

**Nationality:** British

**Language Skills:**

Fluent: English

Basic: Portuguese , Spanish

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Spa Consultant, Hair Stylist

## Personal Statement

A professional, committed and enthusiastic individual, qualified to NVQ Level 2 hairdressing and Diploma Level 3 Hairdressing, also holds barbering qualification. Has the ability to work well as part of a team or from own initiative, with excellent communication and customer facing skills. Passionate towards hairdressing and has recently returned from working on a cruise-liner for excellent experience and to engage with meeting new people.

Seeking to work in International Locations and Cruise Ships

## Employment History:

**December 2013 - Present - Bar/Waitressing** at (most recent employer hidden for confidentiality) United Kingdom , UK - United Kingdom, (Health Club)

### Duties included:

Part-time employment to support college education and in between other jobs for extra money.

Working as part of the waiting on staff for breakfast, dinner and evening shifts, duties include;

- Greeting customers and dealing with requests
- Helping with the smooth running of the restaurant and setting up rooms in the building for special events
- Serving customers on the bar
- Making hot drinks from a coffee machine
- Working late/long hours for weddings or party evenings and any other duties as required.

Working at the golf course has given me experience with working with different kinds of customers that is not salon related but has been an excellent way for me to have skills in other areas other than hairdressing. I also find that this helped me to promote products or services which is always helpful in all environments.

**November 2014 - May 2015 - Hair Stylist** at The on Board Spa by Steiner, Splendour of the Seas, (Cruise Ship)

### Duties included:

Working as part of the on board spa staff, duties included;

- Greeting customers and dealing with requests

- Helping with the smooth running of the spa and setting up for any treatments
- Serving customers at the reception desk
- Ensuring guests are happy with their end result and it is what they had asked for
- Engaging with different cultures religion and languages
- Working towards a weekly/monthly and cruise target with services and retail
- 4 weeks training in London to gain product knowledge and retail sales tactics and client trust
- Port clean at the end of every cruise
- Working late/long hours daily and any other duties as required.

Working with steiner has given me experience with working with different kinds of customers and to be able to work well as a team. During my time with steiner I felt I gained a lot of confidence with guests and improved on many skills, even though it was hard work and long hours I feel the journey was definitely worth it. During my training in London Steiner helped me build confidence in public speaking and how to speak to guests when selling retail products.

**Products worked with:**

- Bliss
- Elemis
- Steiner
- Sebastian

**January 2011 - January 2012 - Receptionist** at Decedance Hair and Beauty, Newport, UK - United Kingdom, (High Street Salon)

**Duties included:**

slightly larger team responsible for being a salon assistant and having receptionist duties, this gave me an opportunity to gain more skills such as;

- Selling retail products and recommending suitable products to clients
- Dealing with different kinds of customers
- Promoting services
- Ensuring the salon was tidy (clean basins, sweep/mop floors, clean mirrors/windows, tables etc..)
- Wash/Shampoo/Condition clients hair
- Applying full head colours and toners
- Receptionist answering phones
- Making appointments
- Taking payments
- Dealing with gift cards

In this salon we were provided with staff training on each product in the salon or any new products that were introduced into the salon, we also went on a Hairdressing Seminar in Manchester giving us a fabulous opportunity to meet Alan Austin - Smith the author of the book 'The Fantastic Hairdresser'

**Products worked with:**

- Wella

**March 2010 - March 2011 - Salon Assistant** at Honeycomb hair salon, Newport, UK - United Kingdom, (High Street Salon)

**Duties included:**

Working in a salon as part of a small team responsible for being a salon junior with part time hours, duties included;

- Participating in helping stylists to mix colours and apply toners.

- Wash/Shampoo/Condition clients hair
- Making clients refreshments
- Making sure the salon was clean and tidy throughout the day and at the end of every day

As this was my first employment I gained a lot of experience with working with customers, retail selling, product knowledge and the experience to use organic products.

### **Products worked with:**

- Wella

### **Education and Qualifications:**

#### **2012 Stafford College - Stafford**

NQV Level 2

Beauty Therapy NVQ Level 2 -

- Waxing
- Manicures
- Pedicures
- Facials
- Eyelash/eyebrow tinting
- Make-up

#### **2013 Telford College of Arts and Technology**

Diploma Level 3 Hairdressing

### **Product Training:**

#### **October 2014      Elemis**

The on Board Spa Training Accademy - Steiner

- Elemis face and body
- Body wraps
- Product Ingredients and benefits
- Individual product prices and beneficial skin type
- Online Training

### **Hobbies and Interests**

Interests: Reading, cycling, music, fashion, manicures such as nail art, cutting/colouring hair voluntarily to family and friends, and socializing with friends. I also took part in a stage school and a dance school throughout my time at the Burton Borough School.

CV created at [www.spastaff.com](http://www.spastaff.com)

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