

Curriculum Vitae

Female

D.O.B. 22 May 1987

Number of years working in industry: 6 years 3 months

Candidate ID Number: 23922

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Manager, Salon Manager, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist

Personal Statement

A cheerful and bubbly character with a good attendance record. A trustworthy, honest and enthusiastic employee with very high standards. I work well as part of a team whilst also being competent to work independently. I enjoy new challenges and feel I have the confidence and competence to extend my role into management.

Seeking to work in the UK

Employment History:

February 2014 - November 2014 - Skin Clinic Therapist at (most recent employer hidden for confidentiality) South America, Alaska, USA - United States, (Cruise Ship)

Duties included:

Working a 9 month contract onboard the ship, primarily employed as a Skin Specialist, I was promoted to acting Assistant Spa Manager. Supporting the manager in all aspects of running an onboard spa to a 7* standard.

Networking throughout the ship to ensure a fully booked column on a daily basis, whilst working hard to achieve high targets.

Products worked with:

Elemis, La Therapie

January 2011 - September 2013 - Head Therapist at Solent Hotel and Spa, Whitely, Hampshire, UK - United Kingdom, (Hotel Spa)

Duties included:

Initially employed as a Beauty Therapist, promoted to Head Therapist within 6 months. A role which included covering for the Spa Manager during holiday and sickness and maternity leave.

Responsibilities included: telephone and email enquiries, stock taking, ordering, payroll, booking appointments - arriving, departing and taking payments, hosting guests.

Responsible for motivating the team to work to the best of their ability and to achieve monthly targets whilst maintaining the core values of Shire Hotels.

Ensuring spa and room checks were undertaken to maintain cleanliness of the spa.

Working closely with the Spa Treatments Manager and Spa Manager regarding all aspects of daily spa activities, including marketing strategies to maximise use of facilities and revenue.

Training staff to a high standard and maintaining a high level of performance in all their duties. Ensuring company dress code was adhered to at all times.

Products worked with:

E'SPA, Jessica, St Tropez, Ytsara

January 2010 - November 2010 - Beauty Therapist at Pebbles Health & Beauty, Petersfield, UK - United Kingdom, (High Street Salon)

Duties included:

Employed as a full time Beauty Therapist, a role which included beauty and holistic treatments including facials, massage, reflexology and manicures. Responsible for the day to day running of the salon, stock take, answering enquiries and booking appointments. Cash handling and end of day accounts.

Products worked with:

Dermalogica, Mavala, St Tropez

April 2009 - December 2009 - Beauty Therapist at Goodwood Hotel, Chichester, West Sussex, UK - United Kingdom, (Hotel Spa)

Duties included:

Employed as a full time Beauty Therapist, a role which included beauty and holistic treatments including facials, massage, reflexology and manicures using Jessica and Decléor products. Responsibilities included: taking telephone enquiries, booking appointments, rescheduling appointments, proving information for guests and cash handling including end of day accounts.

Products worked with:

Decléor, Jessica

November 2007 - March 2009 - Beauty Therapist at Champneys, Chichester, West Sussex, UK - United Kingdom, (High Street Salon)

Duties included:

Initially employed as a Retail Consultant, I was then successful in securing a position as a part time Beauty Therapist in March 2008, whilst completing my HND Studies.

Products worked with:

Champneys, Elemis, OPI, St Tropez

Education and Qualifications:

2007 Broadway Hair and Beauty, Tycoch, Swansea

Level 2 & 3

Beauty Therapy

2009 Chichester College

HND Beauty Therapy Science and Management

Product Training:

June 2013 ESPA

ESPA International, Farnham

- ESPS Essential Treatment Training and Product Knowledge Course
- ESPA Pre and Post Natal Treatment Training Course
- ESPA Stimulating Hip and Thigh Treatment Training Course
- ESPA Advanced Concepts and Hot Stone Treatment Training Course
- ESPA Enzyme Peel Facial Training

October 2011

St Tropez

Solent Hotel and Spa, Whitely

St Tropez Spray Tanning

July 2011

Ytsara

Solent Hotel and Spa, Whitely

Product and Treatment training

June 2011

Jessica GELeration

Jessica, Borehamwood

Training in GELeration

October 2010

Guinot

Guinot, Clock House, Ascot

- Theory and Practise of Guinot Aesthetics
- Hydradermie Plus
- Hydradermie Lift
- Manual TTherapy Facial Treatments and Skin Care
- Aromatic Body Minceur
- Aromatic Body Douceur

June 2010 Dermalogica

Dermalogica UK, Leatherhead

- January 2010 - Dermalogica LIVE! - Retail
- January 2010 - Great Skin with Face Mapping Skin Analysis
- January 2010 - Dermalogica Live! - Professional
- January 2010 - The Dermalogica Skin Treatment
- June 2010 - AGE Smart: Treatment Techniques
- June 2010 - AGE Smart: Product Knowledge
- June 2010 - Sun, Skin and Smart Defense
- June 2010 - Become A Master Retailer

March 2009

Jessica

Chichester College, Chichester, West Sussex

Level 2 - Advanced training in Jessica System of Natural Nail Cultivation

Zenspa Pedicure - Advanced Training in Jessica Zenspa Pedicure System

December 2008

Fake Bake

Chichester College, Chichester, West Sussex

Fake Bake, Professional Self Tan

Intensive Training, Practical application and Product Knowledge

September 2008

Thalgo

Chichester College, Chichester, West Sussex

Face and Body Product Knowledge and Treatments

April 2008

Dermalogica

Chichester College, Chichester, West Sussex

- 2007-2008 Workshop 1 - The Face Treatment
- 2007-2008 Workshop 3 - Advanced Face Treatment
- April 2008 Class 3 - Partnership Privilege Day

March

Mavala (UK) Limited

2008

Chichester College, Chichester, West Sussex

Product Knowledge and Practical Manicure

May 2007 St Tropez

Broadway Hair and Beauty, Tycoch College, South Wales

Theory and practical of Lotion tan application

Vocational Qualifications

- First Aid (needs to be updated)
- IT Skills - competent in all Microsoft Programs

Hobbies and Interests

- Hiking
- Yoga
- Reading
- Sewing
- Socialising

CV created at www.spastaff.com

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