

Curriculum Vitae

Female

D.O.B. 30 July 1996

Number of years working in industry: 13 years 6 months

Candidate ID Number: 21553

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Beauty Therapist, Massage Therapist

Personal Statement

Level 3 Beauty Therapist with experience working in the leisure and spa industry. Proven ability to provide excellent customer focused service in a sales-led environment. Reliable and able to work both independently and as part of a team. My flexible approach enables me to meet peak business demands and tailor services and treatments to meet the needs of diverse client groups.

Seeking to work in International Locations

Employment History:

December 2014 - Present - Beauty Therapist at (most recent employer hidden for confidentiality) Morzine, France, (Home/Mobile)

Duties included:

- Delivering talks at a number of high end chalets to promote the company and talk about the treatments.
- Performing treatments: deep tissue and hot stone massage: Indian Head Massage; Anti-aging facials using 'Arbourné' products; Opi and Shellac manicures
- Setting up in mobile environment
- Being solely responsible for opening and closing down spa facilities
- Cashing up and reconciling weekly sheets.
- Communicating with French clientele
- Maintaining high standards of personal presentation at all times

Products worked with:

- RE9 skincare brand
- Shellac and OPI

July 2013 - December 2014 - Beauty Therapist at Spa London, London, UK - United Kingdom, (Day Spa)

Duties included:

- Performing Elemis, Spa brand; Jessica, GELeration and La Sultane de Saba treatments
- Carrying out reception duties using Spa Booker
- Promoting and selling retail products and services to meet specified sales targets
- Taking and recording customer details and assisting customers to complete medical questionnaire forms
- Cleaning and maintaining spa facilities

- Welcoming clients on arrival and conducting tours of spa facilities
- Marketing and promotion activities at internal and external outreach events.
- Being responsible for opening and closing down spa facilities
- Awareness of relevant legislation and company policies to ensure the health and safety of both the staff and the public within the spa

Products worked with:

I have worked with Elemis, own Spa brand ; Jessica, GELeration and La Sultane de Saba products and services.

August 2012 - September 2013 - Membership Sales Professional at Greenwich Leisure limited, London, UK - United Kingdom, (Health Club)

Duties included:

Customer service and sales adviser

- Providing a welcoming and professional reception service which included dealing tactfully comments and complaints
- Assisting customers over the phone and face to face to maximise their use of centre facilities
- Operate IT systems for bookings, direct debits and memberships
- Awareness of relevant legislation and company policies to ensure the health and safety of both the staff and the public within the centre
- Marketing and promotion activities to meet sales targets such as referral drives to generate leads through events inside and outside of the centre and conducting tours of the centre
- Revenue protection experienced in cash handling, banking and till reconciliation

Education and Qualifications:

2014 London College of Beauty Therapy

- VRQ Level 3
- VRQ Level 3 Diploma in Beauty Therapy with Distinction
- Functional Skills English Level 2

2013 London College of Beauty Therapy

- NVQ level 2
- NVQ Level 2 Beauty Therapy
- Functional Skills English Level 1

2012 Lady Margaret school

GCSE’s in the following subjects: English Language; English Literature; Mathematics; Core Science; Additional Science; Food Technology and Physical Education (PE)

Product Training:

July 2014 Jessica manicure and pedicure training

- Gerrard international
- Manicure training in Jessica and pedicure training in zenspa

July 2014 GELeration training

- Gerrard international
- Gel manicure and pedicure training

June 2014 La Sultane de saba

- Spa London
- Deep cleansing rassoul ritual
- Honey, ginger and caffeine slimming ritual
- Renewing rose ritual

- Fully body rassoul clay envelopment
- Ayurvedic massage ritual

Vocational Qualifications

Ofsted approved Paediatric First Aid Course.

Hobbies and Interests

I love traveling being around others and meeting new people. In my spare time I enjoy cooking and outward bounds sports.

CV created at www.spastaff.com

