

# Curriculum Vitae

**Female**

**D.O.B. 30 July 1996**

**Number of years working in industry: 13 years 6 months**

**Candidate ID Number:** 21553

**Nationality:** British

**Language Skills:**

Fluent: English

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Beauty Therapist, Massage Therapist

## Personal Statement

Level 3 Beauty Therapist with experience working in the leisure and spa industry. Proven ability to provide excellent customer focused service in a sales-led environment. Reliable and able to work both independently and as part of a team. My flexible approach enables me to meet peak business demands and tailor services and treatments to meet the needs of diverse client groups.

Seeking to work in International Locations

## Employment History:

**December 2014 - Present - Beauty Therapist** at (most recent employer hidden for confidentiality) Morzine, France, (Home/Mobile)

### Duties included:

- Delivering talks at a number of high end chalets to promote the company and talk about the treatments.
- Performing treatments: deep tissue and hot stone massage; Indian Head Massage; Anti-aging facials using 'Arbourne' products; Opi and Shellac manicures
- Setting up in mobile environment
- Being solely responsible for opening and closing down spa facilities
- Cashing up and reconciling weekly sheets.
- Communicating with French clientele
- Maintaining high standards of personal presentation at all times

### Products worked with:

-RE9 skincare brand

- Shellac and OPI

**July 2013 - December 2014 - Beauty Therapist** at Spa London, London, UK - United Kingdom, (Day Spa)

### Duties included:

- Performing Elemis, Spa brand; Jessica, GELeration and La Sultane de Saba treatments
- Carrying out reception duties using Spa Booker
- Promoting and selling retail products and services to meet specified sales targets
- Taking and recording customer details and assisting customers to complete medical questionnaire forms
- Cleaning and maintaining spa facilities

- Welcoming clients on arrival and conducting tours of spa facilities
- Marketing and promotion activities at internal and external outreach events.
  - Being responsible for opening and closing down spa facilities
- Awareness of relevant legislation and company policies to ensure the health and safety of both the staff and the public within the spa

### **Products worked with:**

I have worked with Elemis, own Spa brand ; Jessica, GELeration and La Sultane de Saba products and services.

**August 2012 - September 2013 - Membership Sales Professional** at Greenwich Leisure limited, London, UK - United Kingdom, (Health Club)

### **Duties included:**

Customer service and sales adviser

- Providing a welcoming and professional reception service which included dealing tactfully comments and complaints
- Assisting customers over the phone and face to face to maximise their use of centre facilities
- Operate IT systems for bookings, direct debits and memberships
- Awareness of relevant legislation and company policies to ensure the health and safety of both the staff and the public within the centre
- Marketing and promotion activities to meet sales targets such as referral drives to generate leads through events inside and outside of the centre and conducting tours of the centre
- Revenue protection experienced in cash handling, banking and till reconciliation

### **Education and Qualifications:**

#### **2014 London College of Beauty Therapy**

VRQ Level 3

VRQ Level 3 Diploma in Beauty Therapy with Distinction

Functional Skills English Level 2

#### **2013 London College of Beauty Therapy**

NVQ level 2

NVQ Level 2 Beauty Therapy

Functional Skills English Level 1

#### **2012 Lady Margaret school**

GCSE's in the following subjects: English Language; English Literature; Mathematics; Core Science; Additional Science; Food Technology and Physical Education (PE)

### **Product Training:**

#### **July 2014 Jessica manicure and pedicure training**

Gerrard international

Manicure training in Jessica and pedicure training in zenspa

#### **July 2014 GELeration training**

Gerrard international

Gel manicure and pedicure training

#### **June 2014 La Sultane de saba**

Spa London

- Deep cleansing rassoul ritual

- Honey, ginger and caffeine slimming ritual

- Renewing rose ritual

- Fully body rassoul clay envelopment
- Ayurvedic massage ritual

## **Vocational Qualifications**

Ofsted approved Paediatric First Aid Course.

## **Hobbies and Interests**

I love traveling being around others and meeting new people. In my spare time I enjoy cooking and outward bounds sports.

CV created at [www.spastaff.com](http://www.spastaff.com)

