

Curriculum Vitae

Female

D.O.B. 01 July 1993

Number of years working in industry:

9 years 8 months



Candidate ID Number: 20531

Nationality: South African

Language Skills:

Fluent: English, IsiZulu

Permitted to work in: South Africa

Position Sought: Spa Co-ordinator, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Skin Clinic Therapist, College Tutor, Receptionist, Retail Professional

Personal Statement

With over 10 years of experience in the spa and wellness industry, including leading spa teams in prestigious 4- and 5-star hotels, I am confident in my ability to contribute to your team and enhance your spa operations.

My career has given me the opportunity to hone my skills in spa operations, staff leadership, client relations, and business management. Having also run my own wellness business, I understand the complexities of managing day-to-day operations while ensuring top-tier guest experiences. I am passionate about creating environments where both staff and clients thrive, and I take pride in mentoring teams to exceed expectations and grow professionally.

I am excited about the opportunity to bring my expertise, and I am confident that my experience in luxury spa management and client-focused service would make me a valuable asset to a team.

Employment History:

December 2023 - February 2025 - Spa Supervisor at (most recent employer hidden for confidentiality) Dubai , UAE - United Arab Emirates, (5 Star Hotel Spa)

Duties included:

Day to day spa operations

Scheduling roster

Payroll

Skin and body Treatments

Training of staff

Products worked with:

Comfort Zone

July 2023 - December 2023 - Spa Manager at Pullman Dubai Jumeirah Lakes Towers , Dubai , UAE - United Arab Emirates, (5 Star Hotel Spa)

Duties included:

Managing day to day spa operations

Scheduling rosters

Payroll

Products worked with:

n/a

October 2020 - July 2023 - Manager and Owner at Emihle Lifestyle and Wellness Spas , Johannesburg , South Africa, (Home/Mobile)

Duties included:

Stock take and orders

Bookings

Financial management

Training

Payments of part time staff

Management of establishment

Customer care and complaint liaison

Products worked with:

Botané Facial Products

Lilian Terry

October 2018 - October 2020 - Spa Supervisor and Coordinator at Amani African Spa , Johannesburg , South Africa, (Day Spa)

Duties included:

Managing Spa Front desk team,

Administration and filing of Spa documents

Stock takes

Training of Front desk Team,

reconciliations

Overseeing spa daily operations (specifically Spa Front desk)

Handling complaints

Products worked with:

Babor

Esse

OPI

Kinetics

Lilian Terry

Career Break - Pandemic

August 2017 - March 2018 - Beauty Therapist at Soulstice Day Spa, Johannesburg, South Africa, (Day Spa)

Duties included:

Facials

Manicures and Pedicures

Massages

Hydrotherapy assistance for flotation tank, rasul, steamroom etc

Products worked with:

Babor

OPI

Bellabucci Cups

Matsimela

Nimue

September 2016 - June 2017 - Beauty Therapist at Africology Spa, Johannesburg, Sandton, South Africa, (Day Spa)

Duties included:

Doing:

Facial waxing,

Massages

Tinting

Manicures and pedicures

Body scrubs

Body wraps etc

Products worked with:

Strictly Africology Products

September 2014 - September 2016 - Receptionist at Belmond Mount Nelson hotel, Cape Town, South Africa, South Africa, (5 Star Hotel Spa)

Duties included:

I was the Spa receptionist and back up Junior Spa therapist.

My duties include: making stock orders, stock take, replying and sending through emails, making treatment bookings.

Treatments I would do are manicures/Pedicures, massage, facials as well as body treatments eg wraps scrubs etc.

Products worked with:

Kalahari Spa and Africology

Regim A

Environ

Basic Dermalogica

Education and Qualifications:

2013 Dermatech Training Institute

Diploma in Health and Skin Care

Beauty Therapy

Indian Head Massage

Aromatherapy

Reflexology

Sports massage

Pregnancy Massage

Bamboo massage

Intonga massage

2013 Dermatech Training Institute

Diploma, ITEC NVQ level 3

Beauty specialist, body and figure analysis, shiatsu, aromatherapy, Indian head massage, hotstone, reflexology etc

2013 Dermatech Training Institute

ITEC

SAAHSP

Diploma in Health and Skin care - Dermatech Training Institute

2011 Northlands Girls' High School

Grade 12 National Senior certificate in English, IsiZulu, Consumer Studies, Business Studies, Dramatic Arts and Mathematical Literacy.

Product Training:

October 2017 Nimue

Nimue Headquaters South Africa

Basic Nimue training

September 2017 Babor basic

Babor Headquaters South Africa

Babor Basic training- Skinovage range

October 2014 Africology full training (Face and Body)

Librisa Spa Belmond Mount Nelson Hotel

Africology Body and Face Training

June 2014 Kalahari Spa

Dermatech Training Institute, Cape Town

Librisa Spa, Belmond Mount Nelson Cape Town again in 2015

Kalahari Spa Range (Face and Body)

April 2014 Regim A

Dermatech training institute

Regim A- Face and Body and well as Face Peels

March 2014 Environ

Dermatech Training Institute

Core range and mild peels

Vocational Qualifications

First Aid

Hobbies and Interests

Baking

Macrame

DIY projects

Gym

Hiking

CV created at www.spastaff.com

