

Curriculum Vitae

Female

D.O.B. 15 May 1986

Number of years working in industry: 13 years 7 months

Candidate ID Number: 19725

Nationality: Maltese, British

Language Skills:

Fluent: English, Maltese, Italian

Basic: French

Permitted to work in: European Union, UK - United Kingdom

Position Sought: Spa Consultant, Head Therapist, Beauty Therapist, Massage Therapist, Holistic Therapist, Complementary Therapist, Receptionist

Personal Statement

My best qualities would be that I love learning, love interacting and helping people and others, quite a quick learner, good with computers.

Seeking to work in International Locations

Employment History:

July 2012 - Present - Head Therapist at (most recent employer hidden for confidentiality) brighton, UK - United Kingdom, (Hotel Spa)

Duties included:

Providing professional treatments and services for guests, including but not limited to body and facial treatments, massages, home care advice and tour of the facilities.

Maintaining safety and cleanliness and ensuring guest satisfaction regarding all areas of Spa services

Assisting with inventory and training new therapists as requested by my Manager

Reception duties such as answering phone, managing bookings, providing information to queries that guests would have.

Products worked with:

Panpuri products

Nspa products

Elemis products

Decleor products

Yonka products

Germaine products

Matis products

November 2016 - Present - Administrator at After Build, Burgess Hill, UK - United Kingdom, (Product Company)

Duties included:

Customer Care

We help deal with the client's process of inspection necessary to compile a list of minor defects or omissions in building works for the contractor to rectify.

We act as intermediaries between the contractors and the residents of the property to make sure that these defects have been carried out.

We communicate via phone, e-mail with these clients

March 2014 - March 2014 - Massage Therapist at Steiner, cruise ship, (5 Star Hotel Spa)

Duties included:

- Performing face and body treatments
- Reception duties
- Managing Stock and cleanliness of the spa
- Training new staff
- Assisting the management of the spa on a day to day basis
- Assisting guests with their queries.
- Managing Baby massage classes

Products worked with:

Elemis
Decleor
Yonka
Germain
Matis
Panpuri
OPI

Education and Qualifications:

2009 Steiner Academy school in London

- Thai massage and traditional massage learnt on the cruise ship as well as at Spa tara.
- Indian head massage learnt at Steiner academy in London.
- Reflexology learnt at Spa tara as well as in a course in Malta.
- Lomi lomi massage at Steiner School
- Hot stone massage at Steiner school.
- Bamboo massage at Steiner school.

2009 International school of beauty

- Cibtac for face and body treatments

2009 Steiner academy

- Elemis diploma in face and body treatments

Product Training:

March 2009 **Elemis**

London

Elemis exotic face and body

**February
2009**

Elemis

Steiner Academy in London

Elemis exotic face and body

Vocational Qualifications

Food and Hygiene Certificate.

I am able to work with microsoft applications, manage bookings, sending and receiving emails, surfing on the internet.

Hobbies and Interests

I love travelling, learning, experiencing, films, music, anime, yoga, holistic and spiritual aspects, love helping people, computers. I can work on my own or as a team.

CV created at www.spastaff.com

