

# Curriculum Vitae

## Female

**Number of years working in industry:**

**37 years 1 month**



**Candidate ID Number:** 19620

**Nationality:** British

**Language Skills:**

Fluent: English, welsh

Good: French

Basic: Italian, Arabic

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Spa Consultant, Regional Senior Manager, Spa Director, Spa Manager, Salon Manager, Treatment Manager / Spa Trainer, College Tutor, Principle of academy

## Personal Statement

I am hard working and love challenges at an international business level to do with holistic, health, Beauty and spa industry. I have masses of experience to bring to any role and i am always open to a challenge.

Seeking to work in the UAE and International Locations

## Employment History:

**January 1989 - Present - Spa Consultant** at (most recent employer hidden for confidentiality) Manchester, UK - United Kingdom, ( Hotel Spa)

### Duties included:

I am an excellent Manager and team leader. I hit targets set and motivate staff accordingly. I am excellent with figures and branding plus expansion of franchising etc. I can turn my hand to any area in the Holistic health, beauty and Spa Industry.

### Products worked with:

Elemis, Espa, Creme de la mere, Artiscent, private label, Karen Herzog, Darphin, Maria Galland, OPI, Sorisa, Guinot.

**January 2004 - March 2014 - Spa Consultant** at self employed, all over world, UK - United Kingdom, (5 Star Hotel Spa)

### Duties included:

Mainly my job currently is to design and launch Spas. I help with design with Architect, oversee the build, design all spa menu and manuals, work to train marketing and all key staff, help train staff on customer service, mainly front house reception or therapists depends on size of spa. I assist with concepts for branding and franchising. I also design Spa Academies and used to be an international examiner for ITEC and CIBTAC. my experience is from learning from the best in this business and continually growing as new things emerge in spa daily

### Products worked with:

too many to mention, most of the leading ranges and private label also

## **Education and Qualifications:**

### **1989 Tameisde college**

CIBTAC, CIDESCO & ITEC plus two teaching degrees.

I am a Business women that loves spa and that concept of giving every client that walks through the door the best service ever. This includes fluidity of spa, staff training, marketing, branding, the right products etc. I have owned my own salons and an Academy as well as being head hunted to run and expand the Frederique group in Hong Kong where i lived for several years.

## **Vocational Qualifications**

GCSE, A levels, CBTAC, CIDESCO,ITEC, Hong Kong University adult training, cert Ed Huddersfield university. Plus additional courses all my adult life to keep on the cutting edge. I have around 80 certificates from different courses i have taken and passed.

first aid, IT literate

I also have two teaching degrees which makes me an excellent trainer no matter the language. I lived in Hong Kong for 7 years and travelled and worked in Singapore, Thailand, Middle East, UAE, Japan, Australia, New Zealand, Bali, Kuala Lumpur, India and China to name a few. I am looking for a challenge outside the UK. My base is the UK but all my clients are all over the world.

## **Hobbies and Interests**

Chess, Mixed martial arts, Horse riding, yoga, reading, travel and history

CV created at [www.spastaff.com](http://www.spastaff.com)

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