

Curriculum Vitae

Female

Number of years working in industry:

16 years 2 months



Candidate ID Number: 19458

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Consultant, Regional Senior Manager, Spa Director, Spa Manager, Salon Manager, Spa Co-ordinator, Treatment Manager / Spa Trainer, College Tutor

Personal Statement

I joined the fast paced beauty industry in 2009 as a spa consultant for Virgin Active. I have always been a very driven individual and this combined with my passion for the industry enabled me to increase my knowledge and skills in various roles over the years.

After many years experience in the UK, In February 2016 I relocated to Dubai, UAE where I changed job role but stayed within the industry and became an educator for 'The Healing Zone Academy.' Here, I taught students from around the world internationally recognized beauty, spa and wellness related courses in compliance with strict DHA requirements.

I progressed my career to become the spa manager for the Singaporean spa chain 'Natureland' which is based within the Rixos Premium hotel in Dubai. I managed the pre and soft opening of the spa and managed the daily operations along with a team of over twenty staff members. My duties included the hiring, training and coaching of spa therapists, reception, housekeeping and spa attendants to ensure that they maintained the required five star standard and that our guests received 5 star, exceptional service.

Employment History:

September 2017 - Present - Spa Director at (most recent employer hidden for confidentiality) Dubai, UAE - United Arab Emirates, (5 Star Hotel Spa)

Duties included:

Dealing with the pre-opening and opening of the Singaporean spa chain 'Natureland' within the five star newly opened Rixos Premium Hotel. Overseeing the operations of the spa and its fifteen treatment rooms, various relaxation rooms, hammam and spa areas, juice bar and two reception areas.

Managing and driving a growing team of over twenty staff of various nationalities, job roles and skill level to ensure the daily smooth running of the spa and maximum guest satisfaction.

Products worked with:

Elemis

February 2016 - September 2017 - College Tutor at The Healing Zone Academy, Dubai, UAE, UAE - United Arab Emirates, (College)

Duties included:

Here I educated students in ITEC & CIBTAC international beauty and spa qualifications to further their career in the

beauty, spa and wellness industry.

My role involved teaching lessons such as; spa management, body massage, anatomy, physiology and pathology, skincare, manicure and pedicure, tinting and makeup.

I was responsible for the monitoring of my students progress, the preparation of students for their final formal examinations, the marking of homework and coursework and invigilating mock examinations.

June 2014 - February 2016 - Salon Manager at Heavenly Body, Sheffield, UK - United Kingdom, (High Street Salon)

Duties included:

I knew towards the end of working at Spa 1877 that I wanted more responsibility and so I began a search looking for a managerial role within the industry. I run the salon and work on my own at least one day a week. I open and close, cash up, organise promotions and events to increase our revenue, deal with any day to day problems and interview for new members of staff. I have introduced many new systems and brands in to the salon and also commission targets for staff which are working very well. Since I took over running the salon retail sales have increased, we are retaining clients and have new clients coming to us every day. I have substantially increased turn over within the salon in the last ten months and the feedback I have received from clients and staff members has been very positive.

Products worked with:

- * 'St Tropez' manual & spray tanning
- * 'Jessica' Manicure & Pedicure & 'GELeration' application
- * 'Lycon' advanced waxing
- * 'Bare minerals' (Bare essentials) make up
- * 'Espa' Facial & body treatments
- * 'Elemis' Facial & body Treatments
- * MD formulations
- * Dermalogica live & currently working up to expert level
- * Gelish
- * 'Leighton Denny' Manicure & Pedicure
- * Threading
- * 'Gerrards' Chocolate body therapy
- * LVL Lashes
- * HD Brows
- * Studex ear piercing

May 2012 - June 2014 - Beauty Therapist at Spa 1877, Sheffield, UK - United Kingdom, (Day Spa)

Duties included:

I worked busy 10 hour shifts to a schedule full of clients. I greeted clients, performed treatments, recommend products and kept up the daily maintenance of the spa, salon and my treatment room. My day changed day to day and could even change at the last minute to meet customer demand. I strived to maintain good time keeping to stay on time for clients and keep professional to ensure my column stayed busy with regular and new clients.

Products worked with:

- * 'St Tropez' manual & spray tanning
- * 'Jessica' Manicure & Pedicure & gel application
- * 'Lycon' advanced waxing
- * 'Bare minerals' (Bare essentials) make up
- * 'Espa' Facial & body treatments

*'Elemis' Facial & body Treatments

* MD formulations

*Gelish

*'Leighton Denny' Manicure & Pedicure

*'Gerrards' Chocolate body therapy

December 2009 - May 2012 - Spa Consultant at Virgin Active, Sheffield, UK - United Kingdom, (Health Club)

Duties included:

Where it all started; My first ever beauty job...

I started off here as a junior (spa consultant) manning reception, booking appointments, answering the phone and making drinks and as I became a fully qualified beauty therapist I was promoted. I greeted clients, handled reception, performed treatments, link sold products & dealt with cashing up and closing at the end of my shifts. I had monthly service and retail targets which I was expected to hit.

Products worked with:

* 'St Tropez' manual & spray tanning

* 'Jessica' Manicure & Pedicure & gel application

* 'Lycon' advanced waxing

* 'Bare minerals' (Bare essentials) make up

* 'Espa' Facial & body treatments

*'Elemis' Facial & body Treatments

* MD formulations

*Gelish

*'Leighton Denny' Manicure & Pedicure

*'Gerrards' Chocolate body therapy

Education and Qualifications:

2016 The Healing Zone Academy

CIBTAC Level 4

Spa & Salon Management

2012 White Rose Beauty College NVQ's - various

Various dates achieved. ITECS & NVQ Level 2 and 3

ITEC Beauty Specialist Diploma:

Level 2 Diploma:

Professional conduct & business awareness, Skincare & Eye treatments, Manicure & Pedicure, Waxing and Make up.

Level 3 Diploma:

Facial electrical treatments, Anatomy & Physiology, Figure diagnosis & Swedish massage, Body electrical treatments and Professional Conduct & Business awareness.

NVQ Level 2 - In Customer Service

Intermediate Level Apprenticeship - In The Retail Sector

2008 Birley Community College

English Literature: B, Food Technology: B, English Language: C, Art & Design: C, RS/Citizenship: C, Biology: C, ICT: C, Mathematics: D, Physics: D, Chemistry: D

Product Training:

March 2015	Swarovski Pedicure Top Talons - Chesterfield Pedicure using swarovski crystals
March 2015	Dermalogica York & Derby Currently working up to expert level
July 2014	LVL Lashes Nouveau training academy - Pontefract Lash lifting treatment
July 2014	HD Brows Nouveau training academy - Pontefract
February 2013	Leighton Denny Sheffield Mani & Pedi
February 2013	Gelish Sheffield Gel nail polish application
June 2012	Elemis Center Parcs. Nottinghamshire Elemis face, body, mother to be & aromastones trained
February 2010	MD formulations Derby Glycolic facial skincare and peels
February 2010	Lycon Virgin Active Advanced Intimate female waxing
February 2010	Bare Minerals Makeup Derby Bare minerals make up application
February 2010	St Tropez White Rose College St tropez manual & spray
February 2010	Jessica Nails Leeds Mani & Pedi
January 2010	Espa Preston, Gibbon Bridge Hotel Face & Body

Vocational Qualifications

Basic Life Support

Hobbies and Interests

Socialising, Shopping, Exercise & Travelling the world.

CV created at www.spastaff.com

