

Curriculum Vitae

Female

Number of years working in industry:

16 years 7 months



Candidate ID Number: 19345

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Regional Senior Manager, Spa Manager, Salon Manager, Spa Co-ordinator, Assistant Manager, Treatment Manager / Spa Trainer, Skin Clinic Therapist, College Tutor, Area Sales Representative, Training

Personal Statement

My objective is to obtain a long term, challenging and rewarding position within a professional company where I can excel.

I believe that the experience I have gained over the last five years along with my dedicate personality, will make a significant contribution to any company.

I can work independently or as part of a team by using my experiences with my current and previous positions.

I pride myself on being an organised, self-motivated individual with a positive approach to work and attention to detail.

I provide a high quality of service and am confident to pass this on to others to present an outcome that any organisation would be proud of.

Employment History:

January 2016 - Present - Practice Development Manager at (most recent employer hidden for confidentiality)
Dubai, UAE - United Arab Emirates, (Product Company)

Duties included:

- Responsible for the high quality training of doctors, therapists and nurses in A class medical clinics and hospitals
- Implementing business and marketing plans to achieve customer goals
- Assisting the sales team with demos and presentations to close deals and achieve their targets
- High achiever for post sales personal targets
- Assisting with the organization and partaking in regional brand events and training days alongside suppliers
- Building and maintaining a strong relationship with customers assisting where needed
- Sustaining strong affiliations with suppliers by ensuring that my work and knowledge is up to date and reflecting the high standard expected of me
- Working with colleagues and customers from a variety of different cultures and nationalities
- Writing reports to communicate findings and concerns with management
- Performing a wide range of treatments on my own patient database

Products worked with:

- CoolSculpting by Allergan
- Solta Medical by Valiant Pharmaceuticals International
- VIOGA Medical Solutions
- Silk Peel Dermalinfusion by Envy Medical

September 2014 - December 2015 - Head Therapist/ In House Trainer at THALGO Spa , Abu Dhabi UAE, UAE - United Arab Emirates, (Day Spa)

Duties included:

- Assisting in the opening of the first and largest European spa in the Gulf
- Completing full THALGO training and relaying the protocols to a team of 6 therapists to meet the five star standard expected
- Conducting refresher courses on treatment protocols and customer service to maintain a level of high standards throughout the team
- Presenting a warm, friendly and professional image to clients
- Providing high quality treatments to clients
- Assisting the management team in reaching the treatment and sales targets, orders, stock take and rostering

Products worked with:

Thalgo

November 2013 - May 2014 - Spa Co-ordinator at Alp Leisure LTD, Meribel, France, France, (5 Star Hotel Spa)

Duties included:

- Coordinating 7 beauty therapists throughout 7 chalets for clients staying in Meribel and Courchevel
- Organizing treatment schedules and rosters to avoid any conflict
- Performing a wide range of treatments for clients
- Maintaining a high standard of professionalism
- Managing a small, close team

July 2011 - November 2013 - Self employed mobile therapist at Beauty By Beth , London , UK - United Kingdom, (Home/Mobile)

Duties included:

- Presenting a warm, friendly and professional image to all clients to encourage repeat business.
- Keeping a busy working diary.
- Maintaining my accounts and meticulous stock management.
- Advancing my business via my own website, social networking sites and promotional events.
- Provided high quality treatments to clients, making them feel comfortable within their homes.
- Treatments include; Lash Perfect Lashes, OPI Gel manicure, LDN Tan, Microdermabrasion, OPI manicure/pedicure, Waxing, Extensive waxing, Massage, Dermallogica facials, Tinting.

Products worked with:

- Dermallogica Face & Body
- OPI Manicure, Pedicure & Gel
- Skinbase Microdermabrasion Facial
- Hot & Strip Wax
- LA Lashes
- LDN Tan

February 2010 - July 2011 - Salon Manager at Lu Lu Beauty Lounge, Bromley, Kent, UK - United Kingdom, (High Street Salon)

Duties included:

- Manager of a popular salon in the heart of Bromley.
- Organising 4 treatment rooms and 3 therapists.
- Responsible for booking and managing appointments on I Salon.
- Coordinating team and personal targets.
- Training junior staff to a high standard of client care and customer service.
- Treatments include; Dermallogica facials, Gelish manicures, Universal Contour Wrap, Waxing, Extensive Waxing, Semi-permanent lashes, Manicure/Pedicure, Hot Stone massage, Massage, Eyelash tinting/perming, Fake Bake tan, Microdermabrasion, IPL, Laser facials.

Products worked with:

- Fake Bake
- IPL & Laser Facials & Hair Removal

- Gelish Manicure
- Skinbase Microdermabrasion Facial
- Hot & Strip Wax
- Universal Contour Wrap
- OPI Manicure, Pedicure
- Dermalogica Face & Body

January 2009 - January 2010 - Head Therapist at Athenaeum & Baglioni Hotel Spa's, Central London, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Working between two prestigious 5 star hotels within central London, promoting and providing treatments offered with in the spa facilities.
- Training the staff in spa etiquette and treatments
- Coordinating 5 treatment rooms and 6 therapists.
- Booking and managing appointments and greeting clients.
- Treatments include; Elemis & ESPA facials and body treatments, ESSIE manicure/pedicure, Aromatherapy Associates body treatments, Massage.

Products worked with:

- Elemis Facial & Body
- ESPA Face & Body
- Aromatherapy Associates Body
- Essie Manicure & Pedicure

Education and Qualifications:

2015 Gateways Workshops

Award in Education and Training

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2008 SAKS Academy

NVQ 2 NVQ 3

NVQ level 2 & 3 in Beauty Therapy

2007 Hayes School

- GCSE's, Hayes Secondary School, Kent: English (B,B) Maths (B) Science (B,C) RS (B) Art (B) IT (B) Geography (B) History (C)

Product Training:

September 2015 Shrinking Violet

Dubai

Shrinking violet training product

September 2014 Thalgo

UAE

- Anti Ageing facials
- Brightening facials
- I Beauty treatments
- Targeted eye treatments
- Latest Generation Technology Facials
- Body shaping treatments (machine and manual)
- Mahana, Balinese, Deep tissue, Indocean Massage
- Vichy Shower
- Scrubs
- Wraps
- Spa rituals

June 2013 Lash Perfect

- Lash Bar, Marshall Street, London
- Sisters salon, Dubai
- Permanent individual eye lash extensions
- Semi permanent individual eye lash extension
- Flare lashes
- Lash Perfect retail products
- Russian lashes
- Hi Brow
- Brow Perfect

October 2010**Gelish**

London

- OPI Gel Color
- Gelish

March 2010**Skinbase, Microdermabrasion**

London

- Microdermabrasion facials

March 2010**Dermaglogica**

Dermalogica training center, Leatherhead

- Dermalogica facial and body treatments
- Dermalogica retail products
- Dermalogica skin mapping

January 2009**Elemis**

- Elemis training school, Bond Street, London
- Elemis training school, Dubai
- Elemis body and facial treatments,
- Elemis retail products
- Elemis BIOTEC facials

Vocational Qualifications

- IT Skills
- PA experience
- Training

Hobbies and Interests

- Travelling
- Fashion
- Yoga
- Skiing
- Current Affairs

CV created at www.spastaff.com

