

Curriculum Vitae

Female

D.O.B. 02 May 1991

Number of years working in industry: 3 years 10 months

Candidate ID Number: 19221

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Co-ordinator, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Receptionist

Personal Statement

Highly motivated, sales focused and results orientated individual, looking to apply and develop current skill set and bring immediate value to a luxury Spa.

Seeking to work in the UK

Employment History:

June 2012 - December 2013 - Spa Co-ordinator at (most recent employer hidden for confidentiality) Sheffield , UK - United Kingdom, (Hotel Spa)

Duties included:

- To manage Marketing and Promotion of the Spa
- Client retention
- In house Training
- Spa Rota
- Stock Taking and Management

Products worked with:

- Elemis
- Jessica

November 2011 - May 2012 - Assistant Manager at Mandarin Oriental , Prague , Czech Republic, (5 Star Hotel Spa)

Duties included:

- Financial Evaluation
- Promotional Engineering
- Redivised Spa Orientation Program
- Competative Analysis

Products worked with:

- Aromatherapy Associates
- Mandarin Oriental Signature Line

September 2010 - August 2011 - Spa Manager at Devonshire Spa , Buxton , UK - United Kingdom, (Day Spa)

Duties included:

- Marketing Management
- Liaise with therapists with retail and treatment application
- Develop Customer Relations
- Manage Spas Performance
- Organised Successful charity events , and raising profile of spa

Products worked with:

- Elemis

September 2009 - August 2010 - Spa Therapist at Devonshire Spa , Buxton , UK - United Kingdom, (Day Spa)

Duties included:

- Continuously exceeded retail targets
- Perform advanced treatments (Mother-to-Be , Body Sculpting Cellulite & Colon Therapy)
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Products worked with:

- Elemis

Education and Qualifications:

2014 University Of Derby Buxton

International Spa Management BSC

- Contemporary Issues
- Spa Treatments: Evolution and Innovation
- Independent Study
- Strategic Management
- Spa Operations Management
- Financial Decision Making
- Research Methods
- Marketing and Promotion
- International Spa Maintenance and Treatments
- Balanced Nutrition and Spa Cuisine
- Specialist Massage Techniques
- Managing People
- Professional Development 2: Spa Management
- The International Spa Concept
- Human Biological Sciences
- Research and Academic Skills

Work Based Practice

2009 Chesterfield College

- BTEC National Diploma Grade > Distinction , Distinction, Distinction

Product Training:

March 2011

Mandarin Oriental Signature Spa Therapies

Prague

- MOHG Signature Spa Therapies

December 2010

Elemis

Lorraine Baker University of Derby Buxton

- Face & Eyes
- Advanced Facial
- Exotics
- Mother-to-Be
- Body sculpting cellulite & Colon Therapy

February 2010 Elemis Skin Lab

University of Derby Buxton

- Skin Lab Training
- Retail Training

August 2008 Jessica

Manchester

- Zen Spa Pedicure
- Jessica Manicure

August 2008 Decleor

Retford

- Decleor Facial
- Advanced Facial

June 2008 Hopi Ear Candling

Chesterfield College

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Vocational Qualifications

- First Aid
- I.T
- Volunteering
- Traveling
- Spa Soft
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Hobbies and Interests

- Water Skiing
- Dancing
- Yoga

CV created at www.spastaff.com

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