

Curriculum Vitae

Female

D.O.B. 18 March 1980

Number of years working in industry:

21 years 1 month



Candidate ID Number: 18840

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Director, Spa Manager, Salon Manager

Personal Statement

I am a fully qualified, highly skilled beauty therapist and also salon owner with many years of experience with many years of experience.

I pride myself in the quality service I provide to my customers, not only in terms of the treatments themselves but also the level of customer care I demonstrate.

I am a confident, reliable business focused individual who enjoys new and challenging situations.

Seeking to work in the UAE

Employment History:

January 2005 - Present - Owner at (most recent employer hidden for confidentiality) Nottingham, UK , UK - United Kingdom, (Hotel Spa)

Duties included:

- I have owned my own beauty salon located in the Livingwell health club in the Hilton hotel, Nottingham.

I have owned my own business for approximately 8.5 years during which time I have built up the business from scratch acquiring many clients who remain loyal to me due to the quality service they receive. My roles include:

- * Working with the hotel and companies all over England looking after large groups of customers/ hen parties.
- * I and my team can treat up to 70 ladies in one day.
- * Pamper packages and spa days including lunches and champagne packages.
- * Organising all my own bookings the phone and by email.
- * Clientele has included celebrities and sports personalities.
- * I do all my own books and invoicing and therefore understand the impact of departmental operations , budgets, forecast and actuals.
- * Maintain cleanliness of spa and equipment.
- * Maintain inventory of supplies and equipment.
- * Payroll manning and Rita's as required.
- * Maintain a professional image.
- * Regular customers and treatments.

*Hotel customers and treatments.

*Looking after my customers and providing a high quality service.

*I am an excellent host and love looking after people and making them feel good about themselves.

Products worked with:

Dermalogica

August 2005 - Present - Spa Director at Therapy at Livingwell, Nottingham , UK - United Kingdom, (Hotel Spa)

Duties included:

* Working with the hotel and companies all over England looking after large of customers / hen parties.

* Pamper pancakes and spa days including lunch and champagne packages.

* Ordering and managing stock.

* Organising all my own booking by phone or email.

*Preformimg treatments.

*Clientelle has included celebrities and sports personalities.

*I do all my own books and invoicing.

*Maintain cleanliness of spa and equipment .

*Payroll manning and rotas as required.

*Maintain a professional imagine.

*Looking after my customers and providing a high quality service.

*I am an excellent host and love looking after people and making them feel good about themselves.

Products worked with:

Dermalogica

Sudo

RVB

Pevonia

OPI

Education and Qualifications:

1999 NCN - Nottingham

NVQ Level 2 / 3

Skills

*Swedish Massage

*Aromatherapy.

*Hot stone massage

*Facials

*Manucure & Pedicure

*Gel nails

*Spray tanning

*Eyelashes

*Waxing

*Tinting

*Electrolysis

*Hopi ears

1996 NCN - Nottingham

NVQ level 2 & 3 Beauty Therapy - please see added information on my attached CV

GCSEs

Top Valley comp

English C

English D

History C

Arts C

Maths E

Science E

PE

Product Training:

May 2003 Dermalogica

Nottingham

College Based over 10 years ago and 2003.

Vocational Qualifications

First Aid

Hobbies and Interests

I enjoy keeping fit by attending the gym on a regular basis, travelling, and socialising with friends and family.

CV created at www.spastaff.com

SPA STAFF. COM
