

Curriculum Vitae

Female

D.O.B. 30 August 1987

Number of years working in industry:

2 years 1 month



Candidate ID Number: 18156

Nationality: British

Language Skills:

Fluent: English

Basic: German

Permitted to work in: UK - United Kingdom

Position Sought: Beauty Therapist, Massage Therapist, Holistic Therapist, Receptionist, Retail Professional

Personal Statement

I am passionate about the spa industry and Beauty World,

Would like to progress and Always looking of ways to improve myself and work upto being a senior therapist, and then a duty manager if ever get the opportunity.

I work Really well as a team and believe in team building activities to be a strong bond in the salon and create a positive but relaxing atmosphere for the guests/ Clients also the Staff aswell.

Try to give positive feedback and new ideas to improve the spa/ Salon

Good at taking criticism and turning into a positive.

To support my Team when in need of help.

To also give the best treatment and satisfaction to the guest at all times.

Seeking to work in the UK.

Employment History:

May 2013 - October 2013 - Beauty Therapist at (most recent employer hidden for confidentiality) Gstaad, Switzerland, (5 Star Hotel Spa)

Duties included:

Operational:

- v To provide a warm, efficient and professional service to the Guest
- v To provide a Guest tour when In busy times or before treatments are carried out.
- v To perform face and body treatments as per six senses standards
- v To make sure treatment rooms have enough supplies at all times as per Six senses standards
- v To Promote and recommend treatment and product sales to the highest standards.
- v To Work to the specified budget to enhance performance
- v To provide prompt courteous and accurate service to guests at all times

v To evaluate the operations and procedures and suggest improvements to spa management

v To ensure the cleanliness and hygiene of the spa and own treatment rooms

General:

v To establish excellent Guest relations and rapport with all spa hosts and Guests at all times

v To report any breakage or mal function of any items at the spa and follow up on the repair and maintenance.

v To be well groomed and presentable at all times adhering to Six Senses Standards

v To have a complete understanding and adhere to spa policy relating to fire ,hygiene, health and safety

v To assist other teams when required to complete the tasks assigned

- Thai Stretching and warming techniques learnt
- Carrying out a Full range of Beauty, Holistic and spa Treatments to clients (full list in qualifications)
- Answering telephone calls, dealing with general enquiries and booking treatments.
- Taking deposits and payments (group or solo bookings)
- General day to day running of the spa
- Maintaining a computerized company database of existing and new clients

Selling vouchers to be redeemed in spa

Products worked with:

v In house Training:

v Facials

v QMS Medi cosmetic (Quick medical -System)

v Biologique Recherche

v Subtle Energies (Vata, Pitta, Kapha)

v Ilà (Purity, Energy, Balance)

Opi nails

Leighton Denny Nails

v BodyTreatments

v Vela shape 2

v Biologique Recherche

v Subtle Energies Ayurveda Aromatherapy

v Ilà (Purity, Energy, Balance)

Six senses Brand

Dermalogicia

September 2011 - May 2013 - Beauty Therapist at Six senses , Canary Warf, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- To provide a warm, efficient and professional service to the Guest/ Client
- To Perform all beauty treatments to the specified requirement, as requested by the product house
- To Promote and recommend treatment and product sales
- To Work to the specified budget to enhance performance
- To Maintain high standards of cleanliness and hygiene in the Spa

- To Deliver exceptional treatments
- To look well groomed and presentable at all times
- To be aware of company products, special offers and daily events
- To manage and cover Reception and perform admin work in busy times
- Hollywood and Brazilian waxing
- Balinese massage
- Bamboo massage
- Thai Stretching and warming techniques learnt
- Carrying out a Full range of Beauty, Holistic and spa Treatments to clients (full list in qualifications)
- Answering telephone calls, dealing with general enquiries and booking treatments.
- Taking deposits and payments (group or solo bookings)
- General day to day running of the spa
- Maintaining a computerized company database of existing and new clients

Selling vouchers to be redeemed in spa

Products worked with:

Amala Product Range

Aromatherapy Associates

Spa Rituals Mani and Pedi

Six senses own Brand

Education and Qualifications:

2009 London College

N.V.Q. Level 2 and 3 also further training

Certificates and Training

Holistic

- Level 1 and 2 Reiki (also basic knowledge of Crystal Therapies)
- Tibetan Head Massage
- Hawaiian Massage
- Bamboo Massage

Hot Stone Massage

2005 Chichester College

Level 3 Beauty Therapy N.V.Q

- Aromatherapy massage (pre-blended oils)
- Swedish massage
- Indian head massages
- Electrical facial (Including Micro Current, galvanic and vacuum suction)
- Microdermabrasion
- Wraps (Universal Contour & Harley wraps)
- Spray Tanning (including Xen)

Spa

Spa jet system

H²O quarto bed

2005 Northbrook College

Level 2 Beauty Therapy NVQ

- Waxing & Hot Wax
- Dermalogical Facials
- Manicures and pedicures (including Leighton Denny)
- Tinting (Eyelash & Eyebrow)
- Eyelash Perming
- Make up (Day, Night & Bridal)
- Facials

Eyelash Application (Individual and strip)

Product Training:

October 2013

Aromatherapy associates,

Brentford

Aroma Facials

Aromatherapy Body treatments

Pregnancy massage

Vocational Qualifications

Woolworths plc.

July 2005 - January 2009

Supervisor

- Reporting and assisting the Team Leader and Store Manager
- Active duty on the shop floor in which I working closely with my team (including customer services)
- Minimizing external/internal theft & shrinkage (Stock Control)
- Rotation and display of top merchandise
- Cashiering duties & end of day cashing up procedures
- Safe Handling

- Trained for emergency Fire evacuation.
- Customer Liaison between staff and customer
- Involved in training and motivation of staff.

Setting up an environment that provides legendary services to customers and investors.

Hobbies and Interests

I absolutley love lesure classes such as

Zumba,

Fitness Suite, Circuits

Swimming,

Hyking

Yoga,

Meditation and crystal therapies

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