

Curriculum Vitae

Female

Number of years working in industry: 15 years 8 months

Candidate ID Number: 18124

Nationality: British

Language Skills:

Fluent: English

Good: Spanish

Basic: French

Permitted to work in: UK - United Kingdom

Position Sought: Spa Manager, Treatment Manager / Spa Trainer

Personal Statement

I am hardworking, passionate, social, happy, confident, and smart.

Seeking to work in the UK, USA and International Locations

Employment History:

June 2010 - Present - Treatment Manager / Spa Trainer at (most recent employer hidden for confidentiality)
London, UK - United Kingdom, (Product Company)

Duties included:

Responsible for coordinating the development of spa accounts, creating spa treatments and menus, and maintaining high standards across all aspects of spa services through the planning & delivery of all company training modules.

Creating a company spa menu in line with brand direction for account pitches, and signature menus and treatments for external accounts

Providing initial spa treatment protocols, product retail and brand training for external clients, followed up with regular visits and constant communication to ensure the highest standards are maintained

Producing training reports to the CEO to optimise performance looking at KPI's, training needs, stock, budget etc.

Delivering presentations and demos at trade, press and customer events

Researching industry trends and innovations to ensure the brands position as a market leader

Supporting the sales, press and marketing teams through in store promotional events and providing seasonal product selling points

Products worked with:

Elemental Herbology

Elemis

Eve Lom

Aromatherapy Associates

Carita

Education and Qualifications:

2009 Institute of Education, University of London

PGCE Diploma in Education

Institute of Education, University of London, London WC1B 5EA 2008-2009 PGCE Diploma in Education

London School of Reflexology, London NW1 4NS AQA Level 3 Diploma in Reflexology

The West London School of Complementary Health, London W11 ITEC Indian Head Massage

London College of Fashion, London W1G 0BJ Beauty Therapy BTEC National Diploma

Gateway London WC2 Traditional Thai Body Massage

CV created at www.spastaff.com

