

Curriculum Vitae

Female

D.O.B. 26 August 1976

Number of years working in industry: 12 years 1 month

Candidate ID Number: 17751

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Consultant, Spa Director, Spa Manager, Area Sales Representative

Personal Statement

I am keen to find an organisation I can grow and develop in whilst utilising my experience and skills to grow and develop the business. I really have a passion for health living and really what to work somewhere that also embraces this and allows me to keep this at the heart of the service.

Seeking work in UK and international locations

Employment History:

January 2012 - August 2013 - Spa & Leisure Manager at (most recent employer hidden for confidentiality) Cardiff, UK - United Kingdom, (Hotel Spa)

Duties included:

Overseeing and develop both spa and leisure business, establishing basic procedures and policies whilst looking to develop, expand and grow business. Budget, forecast and P&L reports, Marketing, Training, Stock control ordering

Products worked with:

Decleor, Jessica, Opi

Career Break - Maternity/Paternity leave

August 2007 - September 2008 - Salon Manager at Clarins Gold Salon, Cardiff, UK - United Kingdom, (High Street Salon)

Duties included:

Oversaw the expansion of new salon services and managing day to day operations.

Products worked with:

Clarins

April 2006 - June 2007 - Spa Manager at Rocco Forte Hotels, Cardiff, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Oversaw entire spusiness with annual turnover of £1Mil Prepared an actioned marketing plan and planned and worked to P&L

Products worked with:

E'Spa, Jessica, Jesana, Thalgo

April 2004 - April 2006 - Assistant Manager at Rocco Forte Hotels, Cardiff, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Supported Manager and supervised staff whilst implementing procedures, setting standards and conducting training.

Products worked with:

E'spa, Thalgo, Jessica, Jessana

September 2003 - February 2004 - Area Sales Representative at Aqua Massage, Yorkshire, UK - United Kingdom, (Product Company)

Duties included:

Created new leads for business, selling in equipment worth £25K as a self employment business and maintaining existing sites

Products worked with:

Aqua Massage

August 2002 - August 2003 - Area Sales Representative at Elemis, Yorkshire, UK - United Kingdom, (Product Company)

Duties included:

Supported 50 exsisting sites through sales and product training whilst developing new business

Products worked with:

Elemis, La Therapie

Career Break - Ran a Bar of 1 year

May 2001 - April 2002 - Spa Manager at Beautiful skin centre, Hong Kong, Hong Kong, (Day Spa)

Duties included:

Managing staff and operations in an unusual spa setting of a 1st class airport lounge involving long opening hours

Products worked with:

Elemis

Career Break - Job hunting

January 1999 - January 2000 - Senior Therapist at Steiner, Paradise Island, Bahamas, (5 Star Hotel Spa)

Duties included:

Part of pre opening team to set up multi million pound company's first land based spa then to stay on and train local staff whilst carrying out full therapist duties

Products worked with:

Elemis, Ionithermie, La Therapie

April 1997 - January 1999 - Spa Manager at Steiner, P&O, (Cruise Ship)

Duties included:

Carried out all treatments and services, reception duties

Products worked with:

Elemis, Ionithermie, La Therapie

January 1996 - March 1997 - Beauty Therapist at Steiner, Princess, Carnival, (Cruise Ship)

Duties included:

Carried out all treatments and services, reception duties

Products worked with:

Elemis, La Therapie, ionithermie

Education and Qualifications:

2010 University of Glamorgan

HNC

Business Management

1995 Barry College

- IHBC Beauty Specialist, Beauty Therapist.
- NVQ Hairdressing level 2

Product Training:

**September
2004** **E'Spa**

London

Product Knowledge and treatment, Post Natal, Hip and Thigh, concept

**September
2002** **Elemis**

London

Face and eyes, Body and aroma, exotics

Hobbies and Interests

Yoga, walking, jogging, swimming, music, good food, socialising, reading

CV created at www.spastaff.com

