

Curriculum Vitae

Female

D.O.B. 30 December 1989

Number of years working in industry: 15 years 6 months

Candidate ID Number: 17349

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Manager, Assistant Manager, Treatment Manager / Spa Trainer

Personal Statement

I am a well presented, confident, hardworking Assistant Spa Manager and Beauty Therapist. My ambition is to lead a fantastic team to success while providing ongoing training and support. I consistently offer excellent customer service and retail skills and work enthusiastically as a team player as well as being self motivated and eager to learn new skills. I always strive to push myself with everything I do and keep up to date with new trends; I feel I would be an asset to any team.

Seeking work in UK and international locations

Employment History:

June 2013 - Present - Sales Assistant at (most recent employer hidden for confidentiality) Newbury, UK - United Kingdom, (Product Company)

Duties included:

Regularly taking charge of opening and closing down my department

Career Break - Job hunting

August 2011 - April 2013 - Assistant Manager at Steiner Transocean, P&O Cruises, World Cruise, (Cruise Ship)

Duties included:

- Lead a team to hit targets, identified and delegated jobs needed around the spa.
- Assisted the Spa Manager with any promotional ideas, training and queries within the spa.
- Always set a good example to therapists in a way of making business plans and hitting targets through sales.
- Lead a team to hit targets, identified and delegated jobs needed around the spa.

Products worked with:

Elemis, Bliss, CND, Ionithermie, La Therapie

Career Break - Training - industry-related

September 2010 - June 2011 - Beauty Therapist at Champney's Health Resort, Liphook, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Carrying out treatments and customer service to 5 star standard while receiving excellent comments and compliments from clients and staff members.
- Always exceeded my retail targets each month.
- When work experience students visit, I helped them to understand how a spa works, go through treatments and even train them on customer service to a high standard.

Products worked with:

Elemis, Champneys, OPI

June 2010 - September 2010 - Spa Co-ordinator at Pure Design Hair and Beauty, Andover, UK - United Kingdom, (High Street Salon)

Duties included:

- Gave my expert advice on setting up a brand new salon to high expectations.
- Researched the best, most cost effective way of keeping the business going
- Recommended the correct people for the job positions needed and advised in customer service skills.
- Approached people in the street and promoted the brand new salon.
- Carried out my own treatments to the best of my ability.

Products worked with:

Dermalogica, OPI

Education and Qualifications:

2009 Basingstoke College of Technology

NVQ Level 3

Beauty Therapy

Diploma in Hot Stone Therapy

2009 Basingstoke College of Technology

NVQ Level 2

Hairdressing

2006 John Hanson Community School

GCSE's

3 B's

2 C's

3 D's

PASS with Merit JSLA

Product Training:

October 2012

Bliss

Onboard Aurora P&O Cruise Ship

Bliss Fat Girl Slim Treatment and Bliss Triple Oxygen Facial, Bliss product range

July 2012

Elemis

Steiner Training Academy

Elemis Exotic Face and Body

July 2011

La Therapie and Ionithermie

Steiner Training Academy

La Therapie product range and Hydralift Facial

Ionitherime product range and Ionithermie Cellulite Reduction and Body Contouring Treatment

September 2010 **Champneys**

Champneys Forest Mere, Liphook

Champneys Face and Body

September 2009 **ESPA Essentials**

ESPA Training Centre, Fareham

ESPA Essentials Training

June 2009 **Dermalogica**

BCOT, Basingstoke

Dermalogica Face

Hobbies and Interests

Travelling the world, gym, swimming and tennis, kickboxing – currently orange belt, socialising, clothes and fashion, driving

CV created at www.spastaff.com

