

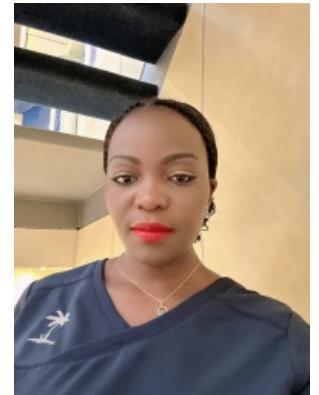
Curriculum Vitae

Female

D.O.B. 15 March 1987

Number of years working in industry:

7 years 9 months



Candidate ID Number: 167559

Nationality: Kenyan

Language Skills:

Fluent: English

Basic: German, Spanish

Permitted to work in: Kenya

Position Sought: Spa Manager, Salon Manager, Head Therapist, Senior Therapist, Beauty Therapist, Massage Therapist, Holistic Therapist, Complementary Therapist

Personal Statement

Licensed And Knowledgeable in SPA and salon Management/Spa therapist services with more than 10+ years of experience .Attained INTERNATIONAL ITEC LEVEL 4 DIPLOMA IN SPA AND SALON MANAGEMENT, ANATOMY AND PHYSIOLOGY IN SPA services ,Currently I'm actively pursuing further education and certifications to enhance my skills still Under SPA AND SALON MANAGEMENT INTERNATIONAL CIDESCO LEVEL 5. Am a person Dedicated to high level of customer satisfaction and meeting aggressive business goals ,where I am determined and seeking to play a vibrant role in the company support and to add significant value to a business. Dependable and efficient with specialized knowledge in retail ,prioritizing to ensure targets are met while maintaining a high standard of analysis and insight .Able to relate well with colleagues and guest alike and work well in high-end, challenging environments, maintaining a positive attitude and contributing to a quality work environment. Background in excellent cruise ships experience, physiotherapy clinics and land based 5 stars hotels positions.

Seeking work in international locations

Employment History:

August 2022 - Present - Senior Therapist at (most recent employer hidden for confidentiality) Cruise ship, (5 Star Hotel Spa)

Duties included:

- Deliver a variety of spa services (body treatments, massages, facials) in a safe and comfortable manner.
- Maintain equipment and sample inventory of products
- Acknowledge and respond to relevant customer queries, needs and expectations
- Cooperate with and report on administration of any arising issues
- Suggests and promote any retail products or additional services.
- Keep a clean and stocked room.
- Asst in opening and closing of spa
- Asst in promotions of spa and reception duties

May 2016 - August 2020 - Spa Manager at SAFARI PARK HOTEL & CASINO, Kenya, (5 Star Hotel Spa)

Duties included:

- Consult with guests to determine treatment needs and special requests.
- Assist my manager in trainings
- Opening and closing of the Spa

- Assist my manager in inventory
- Assist the receptionist in spa bookings and health club bookings
- Recommend additional techniques such as stretches that guests can perform at home.
- Assist with hotel and spa marketing through one-on-one referrals and networking at events.
- Perform wide range of massage and beauty.
- Consistently increase guest satisfaction through skillful service and friendly manner.
- Maintained massage area in neat, clean, and organized manner.
- Kept supplies stocked and notified management of needs.
- Retail sales to the guests.
- Attended all staff meetings and continually learned new techniques.
- Took continuing education workshops to reinforce and update skillset.

Education and Qualifications:

2016 Alison caroline institute Nairobi London academy south africa Sea online academy london

ITEC DIPLOMA CIBTAC DIPLOMA CIDESCO DIPLOMA

Spa management and Beauty therapist

Product Training:

January 2022 Elemis

London wellness academy south africa

The training consisted of elemis priducts both retail and proffessional.

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Vocational Qualifications

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DIPLOMA IN ASSIT IN NURSING

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COMPUTER SKILLS

Hobbies and Interests

Reading histories

making new friends

listening to motivational speakers

CV created at www.spastaff.com

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