

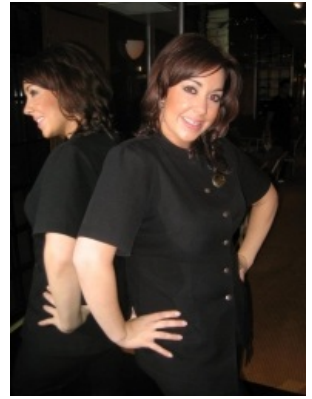
Curriculum Vitae

Female

D.O.B. 14 July 1987

Number of years working in industry:

22 years 5 months



Candidate ID Number: 16577

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Manager, Salon Manager, Spa Co-ordinator, Assistant Manager, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist

Personal Statement

I am self Motivated, organized and capable of working under pressure to meet any required goal given which leads me to have strong leadership in large teams, I have 100% drive.

I have worked with many spa managers in the past and I want to change the way a team is managed, I believe that a team should be lead with respect, knowledge and experience not just by power.

Seeking work in international locations or Management in the UK

Employment History:

November 2007 - Present - Spa Manager at (most recent employer hidden for confidentiality) Disney Fantasy , (Cruise Ship)

Duties included:

Staff reviews and appraisals, Promotional events, Monitoring Spa budgets, Stock Control, Day today running of spa and leisure facilities, Sales and revenue, Target breakdown, Staff rotas, Staff Contracts, Performance quality, Performing exceptional services, Policies & Procedures, Communication to Head corporates, Dealing with guests comments, Spa KPIs, Marketing

Products worked with:

- Elemis Face and Body

October 2004 - November 2007 - Senior Therapist at Marriot, Monmouthshire, (5 Star Hotel Spa)

Duties included:

Providing spa services to hotel guests and members, stock taking, following health and safety regulations

Products worked with:

- Decleor Face and Body
- Jessica Nails
- St Tropez Tanning
- Murad Face
- Bare essentials Make-Up

September 2003 - October 2004 - Receptionist at Taje Beauty Salon, Newport, UK - United Kingdom, (High Street Salon)

Duties included:

I worked as a weekend receptionist taking appointments, booking clients in, taking payments for treatments

Education and Qualifications:

2005 Crosskeys College Campus

NVQ level 2 & 3

Beauty Therapy

2003 Caldicot Comprehensive School

GCSE's: 9 including Maths, IT Business, English at grades A to E

Product Training:

November 2007 Elemis

London, Steiner Academy

Elemis face and body

March 2005 Murad

Murad In house

Murad Face

January 2005 Jessica Nails

Jesscia In House

Jesscia Manicures and Pedicures

January 2005 Decleor

Decleor In house training

Decleor Face and Body

Hobbies and Interests

Health and Fitness - yoga, spin, detox

Rock climbing

forest cycling

Fashion

Reading

CV created at www.spastaff.com

