

Curriculum Vitae

Male

D.O.B. 02 September 1993

Number of years working in industry:

9 years 10 months



Candidate ID Number: 162235

Nationality: Mauritian

Language Skills:

Fluent: English, Kreole Mauritian , French

Basic: Italian

Permitted to work in: Mauritius

Position Sought: Assistant Manager, Hair Stylist, Receptionist, Retail Professional

Personal Statement

As a dedicated hairdresser, I take immense joy in using my creativity and skills to bring smiles to my clients' faces. My commitment to making people happy drives me to continually refine my craft and provide exceptional service, ensuring each client leaves feeling confident and satisfied

Employment History:

December 2023 - Present - Hair Stylist at (most recent employer hidden for confidentiality) CFC Renaissance Ship, France, (Cruise Ship)

Duties included:

- Haircutting: Providing haircuts to passengers according to their preferences and style requests.
- Hair Styling: Offering various styling services including blowouts, curls, updos, and braids for special occasions or everyday looks.
- Hair Coloring: Performing color treatments such as highlights, lowlights, and full-color changes using appropriate techniques and products.
- Hair Treatments: Administering hair treatments for conditioning, repair, or other specialized needs, ensuring the health and vitality of passengers' hair. Consultations: Conducting consultations with passengers to understand their desired look and offer professional advice and recommendations. Customer Service: Providing exceptional customer service by actively listening to passengers' needs, offering personalized solutions, and ensuring their satisfaction with the service provided.
- Hygiene and Safety: Maintaining a clean and sanitized work environment, adhering to hygiene protocols, and following safety procedures to ensure the well-being of passengers and staff.
- Additional Responsibilities:
- Stock Management: Monitoring and replenishing hair care products, tools, and equipment to ensure adequate stock levels and availability for services. Inventory Control: Conducting regular stocktaking to track inventory levels, identify discrepancies, and reorder supplies as needed to avoid stockouts. Product Rotation: Rotating products to ensure freshness and prevent expiration, adhering to FIFO (first in, first out) principles to minimize waste.
- Budgeting: Assisting in budget planning by providing input on anticipated product usage, identifying cost-saving opportunities, and adhering to spending guidelines.
- Marketing Support: Collaborating with the spa management team to promote hairdressing services through marketing initiatives, such as creating promotional materials or participating in onboard events.
- Team Collaboration: Working closely with other spa staff members to ensure seamless service delivery, share resources, and support each other in providing an exceptional guest experience aboard the cruise ship.

Products worked with:

- Phytomer

- Phyto
- Cotril
- Kay Pro

December 2023 - Present - Hair Stylist at Faire Beauty Spa LTD, CFC Renaissance Ship, France, (Cruise Ship)

Duties included:

- Haircutting: Providing haircuts to passengers according to their preferences and style requests.
- Hair Styling: Offering various styling services including blowouts, curls, updos, and braids for special occasions or everyday looks.
- Hair Coloring: Performing color treatments such as highlights, lowlights, and full-color changes using appropriate techniques and products.
- Hair Treatments: Administering hair treatments for conditioning, repair, or other specialized needs, ensuring the health and vitality of passengers' hair.
- Consultations: Conducting consultations with passengers to understand their desired look and offer professional advice and recommendations.
- Customer Service: Providing exceptional customer service by actively listening to passengers' needs, offering personalized solutions, and ensuring their satisfaction with the service provided.
- Hygiene and Safety: Maintaining a clean and sanitized work environment, adhering to hygiene protocols, and following safety procedures to ensure the well-being of passengers and staff.
- Additional Responsibilities:
- Stock Management: Monitoring and replenishing hair care products, tools, and equipment to ensure adequate stock levels and availability for services.
- Inventory Control: Conducting regular stocktaking to track inventory levels, identify discrepancies, and reorder supplies as needed to avoid stockouts.
- Product Rotation: Rotating products to ensure freshness and prevent expiration, adhering to FIFO (first in, first out) principles to minimize waste.
- Budgeting: Assisting in budget planning by providing input on anticipated product usage, identifying cost-saving opportunities, and adhering to spending guidelines.
- Marketing Support: Collaborating with the spa management team to promote hairdressing services through marketing initiatives, such as creating promotional materials or participating in onboard events.
- Team Collaboration: Working closely with other spa staff members to ensure seamless service delivery, share resources, and support each other in providing an exceptional guest experience aboard the cruise ship.

Products worked with:

- Phytomer
- Phyto
- Cotril
- Kay Pro

June 2023 - December 2023 - Hair Stylist at Espace Coiffure Guy Perrin, Jumbo Commercial Centre, Port-Louis, Mauritius, (Hair Salon)

Duties included:

I work as Senior hairdresser and barber, where I am responsible for creating and executing the visual concepts that drive their company's products and services. Giving training to improve the staff knowledge knowing products description such as L'oreal and kerastase. I need to maintaining a clean and tidy salon, checking in and out the guests, stock rotation and ordering supplies, consult with clients to achieve the best for them on coloring services, and therapeutic hair and scalp treatments, haircut, styling and professional men's grooming services for barber

Products worked with:

- Kerastase
- Loreal
- Mizani
- Schwarzkopf
- The Man Company

May 2022 - January 2023 - Assistant Manager at MSC Cruises, MSC Meraviglia Ship, Europe, Caribbean , USA, (5 Star Hotel Spa)

Duties included:

I was Assistant Spa manager on that MSC Meraviglia. My duties was responsible of overlook daily aspects of all guest service areas, including customer service, scheduling appointments, amenities, and guest experience. I was also monitoring spa inventory, assisting the Spa Manager in the management and growth of the team on all levels, by giving

training to improve their knowledge on services and sales skills.

Products worked with:

- Team Dr Joseph
- Filorga
- Carita
- Loreal Proffesional
- Kerastase
- Brickell
- Collistar
- Jean Louis David
- Joico
- Aveda
- Foot Balance
- Oribe
- Shu Uemura

July 2020 - February 2022 - Hair Stylist at MSC Cruises Line, MSC Grandiosa, Europe, (Cruise Ship)

Duties included:

I work as hairdresser and barber on MSC Grandiosa cruise ships, where I need to consult with clients to to achive the best result for them on colouring services, and therapeutic hair and scalp treatments, haircut, styling and professional men's grooming services for barber. Beside services i was booking apointments, answered phones, greeted client, handled payments, Maintained salon area in neat, clean and organized manner, taking care of salon inventory.

Products worked with:

- Team Dr Joseph
- Filorga
- Carita
- Loreal Proffesional
- Kerastase
- Brickell
- Collistar
- Jean Louis David
- Joico
- Aveda
- Foot Balance
- Oribe
- Shu Uemura

Career Break - waiting for vacancy ship

February 2019 - October 2019 - Spa Consultant at Canyon Ranch at sea, Spa + Fitness, Celebrity Cruise Line, Millennium , Asia area, Canada, Usa , (5 Star Hotel Spa)

Duties included:

I work as hairdresser and barber on Celebrity cruise line vessel Millennium, where I need to offer a full spectrum of services, from styling to color , follow up guest needs to have the best result what the request, to examine any hair and skin issue, identify guest. Provided good sales that will suit guest lifestyle and enhance thier overall appearance. Beside services I was booking apointments , Answered phones, greeted client, handled payment , Maintained salon area in neat, clean and organized manner.

Products worked with:

- Red Flower
- Kerastase
- Loreal professionel
- Foot Doctor Orthotics
- Moroccan oil
- Canyon Ranch
- Nuface
- Luzern
- Environ

January 2018 - November 2018 - Hair Stylist at Steiner Leisure LTD, Carnival Cruise Line, Sensation ship, USA, Caribbean, (Cruise Ship)

Duties included:

I work as hairstylist and barber on Carnival cruise ships, where I need to delivered exceptional service by greeting and serving customers in a timely, friendly manner. Promoting salon services and sell products, ecommend home care regimens and treatment to a guests depending on their needs, providing a first class professional hairdressing services to valued clients.

Products worked with:

- Elemis
- Good Feet
- Steiner
- Sebastian
- Wella
- Kerastase
- Go Smile
- La Therapist
- Phyto Paris
- Keratin Complex

December 2016 - November 2017 - Hair Stylist at Steiner Leisure LTD, Carnival Cruise Line, Imagination , USA ,Caribbean , (Cruise Ship)

Duties included:

I work as hairstylist and barber on Carnival cruise ships, where I need to delivered exceptional service by greeting and serving customers in a timely, friendly manner. Promoting salon services and sell products, ecommend home care regimens and treatment to a guests depending on their needs, providing a first class professional hairdressing services to valued clients.

Products worked with:

- Elemis
- Good Feet
- Steiner
- Sebastian
- Wella
- Kerastase
- Go Smile
- La Therapist
- Phyto Paris
- Keratin Complex

November 2015 - August 2016 - Hair Stylist at Steiner Leisure LTD, Carnival Cruise Line, Miracle , USA ,Caribbean , (5 Star Hotel Spa)

Duties included:

I work as hairstylist and barber on Carnival cruise ships, where I need to delivered exceptional service by greeting and serving customers in a timely, friendly manner. Promoting salon services and sell products, ecommend home care regimens and treatment to a guests depending on their needs, providing a first class professional hairdressing services to valued clients.

Products worked with:

- Elemis
- Good Feet
- Steiner
- Sebastian
- Wella
- Kerastase
- Go Smile
- La Therapist
- Phyto Paris

- Keratin Complex

April 2014 - October 2015 - Hair Stylist at Espace Coiffure Guy Perrin, Jumbo Commercial Centre, Port-Louis, Mauritius, Mauritius, (Hair Salon)

Duties included:

I work as hairdresser and barber, where I need to maintaining a clean and tidy salon, knowing products description such as L'oreal and kerastase, reception duties, checking in and out the guests, stock rotation and ordering supplies, consult with clients to achieve the best for them on coloring services, and therapeutic hair and scalp treatments, haircut, styling and professional men's grooming services for barber.

Products worked with:

- Fauvert
- Kerastase
- Loreal Professional
- Mizani

December 2013 - March 2014 - Hair Stylist at Sebastian Coiffure & Beauty Care & Massage, Harbour Front, Mc Donald Bldg, Port Louis, Mauritius, (5 Star Hotel Spa)

Duties included:

I work as hairstylist and barber, where I need to design traditional and contemporary hair styles for men and women,consistently adhered to quality expectations and standards, welcoming customers & talking to them about their requirements, regularly checked on guests to ensure satisfaction

Products worked with:

Loreal Professional

Education and Qualifications:

2022 onboard of MSC Meraviglia

Train the Trainer Program

Management

2015 Steiner training Academy

the on board Spa by Steiner

The onboard Spa

- Steiner Hair
- Keratin
- Phyto
- Go Smile tooth whitening
- Elemis Barbeing
- Hair/ Scalp
- Mini Facial
- Expert Touches
- Baaby Doll Lashes(NEF)

2013 Sasha The School - Curepipe in Mauritius

ITEC Hairdressing Level 2

Hairdressing

Shampoo and Conditioning the Hair and Scalp, Cut Women`s Hair, Color and ligthen hair, Client Consultation for hair services, Perm and Neutralise hair, Provide scalp massage services, Style and finish african type hair , Relax african type hair

2009 College Pere Laval

Internet and Computing Core Certification (IC) Programme

Universal ICT Education Programmme

2013 College Pere Laval

SCG

Art and Design (B)

English Language (D)

French (D)

French Literature (D)

Design and Technology (B)

Product Training:

**November
2015**

Steiner Hair Go Smile Teeth Whitening Elemis Keratin Complex Phyto Baby Doll Lashes (NEF)

THE LONDON WELLNESS ACADEMY

Elemis Barbering - is likely referring to a barbering technique or style associated with the Elemis brand. Elemis is a well-known skincare and grooming company that offers a range of products and services tailored to men's grooming needs.

Mini Facial - is a condensed version of Elemis's renowned facial treatments. Typically, it involves a shorter duration compared to a full facial but still offers many of the benefits.

Steiner Hair - is hair services onboard cruise ships were often quite comprehensive, offering everything from basic haircuts and styling to more elaborate treatments such as coloring, extensions, and special occasion styling for events like weddings or formal dinners

Go Smile Teeth Whitening system typically involves the use ampuls hydrogen peroxide along with LED lights, et design to lift up the whiten up to 2-5 shade lighter , doesn` t cause any sensitivity or pain.

Keratin Complex , is a brand known for its hair care products, particularly for keratin-based treatments. These treatments aim to strengthen and smooth hair, reducing frizz and enhancing shine. the treatments typically involve the application of a keratin solution to the hair, which is then sealed in with heat, resulting in smoother, more manageable hair.

Phyto is a brand specializing in botanical-based hair care products. It emphasizes the use of plant extracts and natural ingredients in its formulas. Phyto products often target specific hair needs, such as hydration, repair, volume, or color protection, and are designed to promote healthy hair and scalp

Baby Doll Lashes (NEF) - it for lash lifting services the techniques is safely and effectively lifting natural lashes to create a longer, lifted appearance.

Vocational Qualifications

- Superyacht Deckhand Certificate.
- Small Powerboat & RIB Master Certificate

CV created at www.spastaff.com

SPA STAFF.COM

The logo for SPA STAFF.COM features the text "SPA STAFF.COM" in a bold, dark blue serif font. Below the text is a stylized graphic consisting of several concentric, horizontal, wavy lines in a teal or light green color, resembling a ripple in water or a series of stacked, curved bands.