

Curriculum Vitae

Female

D.O.B. 15 June 1976

Number of years working in industry:

21 years 9 months



Candidate ID Number: 16159

Nationality: Australian

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom, Australia

Position Sought: Spa Consultant, Regional Senior Manager, Spa Co-ordinator, Assistant Manager, Treatment Manager / Spa Trainer, Area Sales Representative, Retail Professional

Personal Statement

I believe I would be a valuable team member, standing out among my professional peers through my genuine approach to customer care, attention to detail, and always looking to exceed customers service expectations. I would also include my love and inquisitive nature for all plant based ingredients, and gained industry experience.

I have a real passion for the training and retail, possess very strong organisational and communication skills, I offer genuine approach to customer care, have a positive, enthusiastic attitude and thorough knowledge of the beauty industry which I love to share with others.

I have a proven ability to work well under pressure, I am a fast learner and work extremely well within team environment.

Seeking work around Leicestershire, UK

Employment History:

November 2011 - Present - International Spa Trainer/Skin Specialist at (most recent employer hidden for confidentiality) Worldwide, USA - United States, (5 Star Hotel Spa)

Duties included:

- Spa treatment trainer
- Retail Trainer
- Account Management
- Assistant Manager
- Spa Therapist
- Receptionist

Products worked with:

Elemental Herbology

January 2011 - November 2011 - Pre - Opening Reception at Espa Life, Corinthia Hotel, London, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Part of Spa Pre- Opening Team

- Pre opening set - up
- Guest relations
- stock control,
- spa bookings,
- membership enquiries,
- guest experiences,
- Guest journeys
- Spa PR

Products worked with:

Espa

January 2010 - December 2010 - Reginal Trainer at Mecca Cosmetica, Melbourne, Australia, (Product Company)

Duties included:

- Retail Trainer
- Retail Sales
- Facial Trainer
- Training attendance admin
- Colleague Training development
- Adinistration

Products worked with:

Perricone

Revive

Darphin

Nude

REN

Dr Brandt

Chantecaille

November 2009 - December 2010 - Area Sales Representative at Korres Natural Products, London, UK - United Kingdom, (Product Company)

Duties included:

- Account trainer
- Account Manager
- PR support
- HR assistance
- Budgets
- Retail Sales

Products worked with:

Korres Natural Products

April 2004 - November 2009 - Spa Concierge at Mandarin Oriental, London, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Spa Guest relations
- Spa Bookings
- ESPA treatments
- Guest journeys
- Money transactions
- Gift Vouchers
- Reception training

- Stock control

Products worked with:

Espa

Comfort Zone

Education and Qualifications:

2003 Melbourne College of Natural Medicine, Australia

NVQ Level 3 Equivalent

- Remedial Therapies
- Oriental Therapies
- Aromatherapy
- Herbs

Product Training:

**January
2012**

Elemental Herbolgy

London

facials

wraps

scrubs

massage

**August
2009**

Darphin

London

Facials

Retail

June 2006

Espa

Surrey

Essential and Advanced treatments

Vocational Qualifications

IT - Word, Excell, Powerpoint, Outlook

Hobbies and Interests

Outside of work, my passions include all things tea, from herbs to teapots, travelling, reading novels, and also animals.

CV created at www.spastaff.com

