

Curriculum Vitae

Female

D.O.B. 21 March 1991

Number of years working in industry:

6 years 6 months



Candidate ID Number: 16045

Nationality: Romanian

Language Skills:

Fluent: English

Basic: Spanish, French, Italian

Permitted to work in: European Union

Position Sought: Assistant Manager, Head Therapist, Beauty Therapist, Massage Therapist

Personal Statement

I am an ambitious person, I am enjoying a lot travelling and meeting new persons and new cultures. I am looking for new experience so I can develop as a person but also in my future career.

Seeking work in international locations and cruise ships

Employment History:

April 2019 - April 2020 - Receptionist at (most recent employer hidden for confidentiality) Cruise Ship, (Cruise Ship)

Duties included:

- Strong customer care and attention to details
- Ability to multitask and accommodate all the needs of the spa
- Promoting spa services and retail products
- Skilled to provide leadership to the team
- Assisting Spa Manager in daily operation
- Performed all administrative functions for the spa such as answering phones, scheduling appointments and maintaining the inventory

April 2018 - April 2019 - Skin Clinic Therapist at Estet Pro, Timisoara, Romania, (Skin Clinic)

Duties included:

- Providing the highest level of attention and care to customers
- Specialised in international treatments such as Hydrafacial MD, Intraceuticals, Velashape, Cryolipolysis
- Promoting treatments and home-care products
- Providing personalized treatments according to each guest concerns

March 2016 - January 2018 - Head Therapist at Oriental Beauty, Timisoara, Russia, (Day Spa)

Duties included:

As head therapist I was focused on attention and details. Performed treatments at the highest standard offering my guest best spa experience. Being most of the time fully booked I've developed multi-tasking skills and time management.

I was performing different types of treatments like weight loss treatments like vacuum, electrotherapy, different kind of body wraps, massages: therapeutic, relaxing, hawaiian massage, candle massage, facial treatments according to each individual, waxing, eye brows shaping.

My experience as Assistant Manager gave me the opportunity to learn how to deal with my team members, train and motivate them in order to achieve our targets. Making sure spa is kept clean and according to the standard that we offer, make sure we have enough stock for performing our treatments accordingly. Keep trainings and being well prepared for each and every single treatment that we perform in the spa. Have a solid knowledge of spa treatments and products that we are working with.

Products worked with:

Bruno Vassari

Career Break - Training - industry-related

September 2013 - February 2016 - Massage Therapist at Steiner LTD, Cruise ship, (Cruise Ship)

Duties included:

I was massage therapist for 18 months time when I performed different massage therapies like Seaweed detoxifying treatment, Aroma stone massage, Bamboo massage, Thai Herbal Poultice Massage. While being massage therapist I was focusing for providing memorable experiences and exceptional customer service, giving home care recommendation for every single guest in order to continue with the treatment at home.

My experience as Spa receptionist helped me develop handling general request for information, handle delicate situations such as guest request, complaints and special needs. Be more skilled in multitasking jobs, job prioritizing and problem solving. And not at least developing relationship with guests to meet their needs and satisfaction for repeated services.

Products worked with:

Elemis

Bliss

Education and Qualifications:

2013 Victor Babes University of Medicine and Pharmacy

Degree

Balneo physiokinetictherapy

- Anatomy-8
- Physiology-7
- Neurology-9
- Kinesiology-8
- Electotherapy-10

2013 University of Medicine and Pharmacy Timisoara, Romania

degree

Physiotherapy

Kinetiktherapy

Electrotherapy

2012 Romanian Yumeiho Society

Certificate

Yumeiho massage

2017 Reflexo Vital Academy

Certified Beauty Therapist

2013 University of Medicine and Pharmacy

Bachelor Degree- Physiotherapist

Product Training:

November 2013 Elemis and Bliss

Steiner Academy in London

Elemis Seaweed Wrap

Elemis Aroma stone massage

Elemis Bamboo massage

Bliss Body Sculpting treatemet

Vocational Qualifications

IT skills

Hobbies and Interests

Traveling

Exploring new places

Reading

CV created at www.spastaff.com

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