

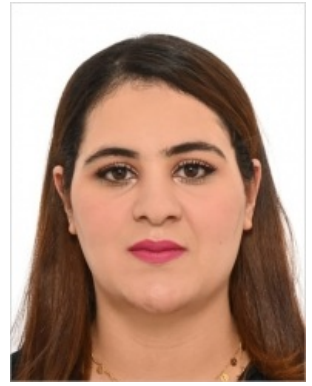
Curriculum Vitae

Female

D.O.B. 25 March 1992

Number of years working in industry:

2 years 8 months



Candidate ID Number: 159986

Nationality: Moroccan

Language Skills:

Fluent: French, Arabic

Good: English

Permitted to work in: Morocco, UAE - United Arab Emirates

Position Sought: Beauty Therapist, Hair Stylist

Personal Statement

I wanna be a professional trainer in beauty therapist

Seeking work in national and international locations and cruise ships

Employment History:

June 2021 - February 2024 - Hair Stylist at (most recent employer hidden for confidentiality) Al Mizhar Mall , UAE - United Arab Emirates, (High Street Salon)

Duties included:

- Greet customers upon arrival.
- Book appointments over the phone and serve walk-ins based on availability.
- Ensuring and providing flawless, upscale, professional, and high-class guest service experiences
- Analyzing customer feedback and providing strategic direction to continuously improve overall rating.
- Responding to guests needs and anticipating their unstated ones.
- Ensure high levels of customers satisfaction through excellent service.
- Answer all incoming calls and redirect them or keep messages.
- Check, sort, and forward emails.
- Monitor office supplies and place orders when necessary.
- Monitor office expenses and costs.
- Remove hair using permanent and temporary methods (e.g., electrolysis and waxing)
- Apply hair products, like serum, cream, and clay to style hair.
- Recommend hairstyles and nail colors to match clients' needs and personal style.
- Apply makeup products.
- Provide guidelines to clients on how to take care of their skin.
- Maintain updated client records (e.g., contact details and treatments)

- Cross sell therapies and beauty products, when relevant
- Make sure our working area is clean and equipment is always sterilized.
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- Responding to guests needs and anticipating their unstated ones.
- Ensure high levels of customers satisfaction through excellent service.
- Answer all incoming calls and redirect them or keep messages.
- Check, sort, and forward emails.

Career Break - Training - industry-related

Education and Qualifications:

2024 Casa Blanca

Diploma grade A

All Beautician

2012 Ibn racheed

High school + diplôme of beauty Artist

Vocational Qualifications

Outlook, Excel

Hobbies and Interests

Dance, yoga, cycling, running, tennis, volleyball, cooking

CV created at www.spastaff.com

